# PRE-PROPOSAL CONFERENCE

#### RFP2000001273

An optional pre-proposal conference will be held at 10:00 A.M. on September 4, 2014, at the Fairfax County Government Center, Board Auditorium, 12000 Government Center Parkway, Fairfax Virginia. The purpose of this conference is to allow potential offerors an opportunity to present questions and obtain clarification relative to any facet of this solicitation.

While attendance at this conference will not be a prerequisite to submitting a proposal, offerors who intend to submit a proposal are encouraged to attend. Bring a copy of the solicitation with you. Any changes resulting from this conference will be issued in a written addendum to the solicitation.

Please note the County does not provide for remote access (dial in, or otherwise), for the pre-proposal conference.

In order to allow the County time to be able to respond to questions received prior to the pre-proposal conference, questions pertaining to this RFP should be submitted in writing to the Contract Specialist Teena L. Stewart, at <a href="mailto:dpsmteam1@fairfaxcounty.gov">dpsmteam1@fairfaxcounty.gov</a> no later than 4:30 P.M., September 2, 2014.



#### DEPARTMENT OF PURCHASING & SUPPLY MANAGEMENT

12000 GOVERNMENT CENTER PARKWAY, SUITE 427 FAIRFAX, VIRGINIA 22035-0013

www.fairfaxcounty.gov/dpsm

# VIRGINIA

TELEPHONE: (703) 324-3201 FAX: (703) 324-3228 TTY: 1-800-828-1140

ISSUE DATE: August 18 2014	REQUEST FOR PROPOSAL NUMBER: RFP2000001273	TITLE: IT Hardware, Software, and Related Services	
<b>DEPARTMENT:</b> Information Technology (DIT)	DUE DATE/TIME: September 23, 2014 @ 2:00 P.M.	CONTRACT SPECIALIST: Teena L. Stewart, CPPB, 703.324.3227 or teena.stewart@fairfaxcounty.gov	
Proposals - In accordance with the following and in compliance with all terms and conditions, unless otherwise noted, the			

**Proposals** - In accordance with the following and in compliance with all terms and conditions, unless otherwise noted, the undersigned offers and agrees, if the proposal is accepted, to furnish items or services for which prices are quoted, delivered or furnished to designated points within the time specified. It is understood and agreed that with respect to all terms and conditions accepted by Fairfax County the items or services offered and accompanying attachments shall constitute a contract.

**Note**: Fairfax County does not discriminate against faith-based organizations in accordance with the *Code of Virginia*, § 2.2-4343.1 or against a bidder or offeror because of race, religion, color, sex, national origin, age, disability, or any other basis prohibited by state law relating to discrimination in employment in the performance of its procurement activity.

NAME AND ADDRESS OF FIRM:		Telephone/Fax No.:	
	<u> </u>	E-Mail Address:	
	Federal Employe	er Identification No or	
	Federal Soc	cial Security No.(Sole Proprietor)	
	Promp —	ot Payment Discount:	% for payment withindays/ne days
	State Corporation	n Commission (SCC) Identification No.	
By signing this proposal, Offeror certifies, a the General Conditions and Instructions to			e bound by the conditions set forth in
BUSINESS CLASSIFICATION - Described i	n Appendix B - CHEC	CK ONE:   LARC	GE (Y)   SMALL (B)
$\ \square$ MINORITY-OWNED SMALL (X) $\ \square$ M	INORITY OWNED LAI	RGE (V) 🗆 WOMEN-	OWNED SMALL (C)
□ WOMEN OWNED LARGE (A) □ N	ON PROFIT (9)		
CHECK ONE:   INDIVIDUAL	□ PARTNERSHIP	☐ CORPORATION State in which Incorpo	
Vendor Legally Authorized Signature	_	Date	
Print Name and Title	_		
Sealed proposals subject to terms and condit	ions of this Request for	or Proposal will be received	ved by the Fairfax County Purchasing

Agent at 12000 Government Center Parkway, Suite 427, Fairfax, Virginia 22035-0013 until the date/time specified above.

AN EQUAL OPPORTUNITY PURCHASING ORGANIZATION

(DPSM32) rev 08/2013

#### 1. SCOPE OF SERVICES:

- 1.1. The purpose of this Request for Proposal is to solicit sealed proposals to establish a contract or contracts through competitive negotiation for the provision of IT Hardware, Software and Related Services by the County of Fairfax, Virginia.
- 1.2. Fairfax County Government (FCG) seeks qualified firms which possess the experience, knowledge and skills necessary to provide IT Hardware, Software and Associated Services for various County Departments, which may include Fairfax County Public Schools (FCPS) on an as needed basis as requested.

#### 2. PRE-PROPOSAL CONFERENCE:

- 2.1. An optional pre-proposal conference will be held on September 4, 2014 at 10:00 A.M. in the Fairfax County Government Center, Board Auditorium, 12000 Government Center Parkway, Fairfax, Virginia. To request reasonable ADA accommodations, call the Department of Purchasing and Supply Management ADA representative at (703) 324-3201 or TTY 1-800-828-1140. Please allow seven working days in advance of the event to make the necessary arrangements.
- 2.2. The purpose of the pre-proposal conference is to give potential offerors an opportunity to ask questions and to obtain clarification about any aspect of this Request for Proposal. Offerors may submit any questions pertaining to the RFP, in writing, prior to the pre-proposal conference to first name.last <a href="teena.stewart@fairfaxcounty.gov">teena.stewart@fairfaxcounty.gov</a>.

#### 3. CONTRACT PERIOD AND RENEWAL:

- 3.1. This contract will begin on date of awardand terminate five (5) years thereafter. The contract may be renewed for an additional five (5) years, one (1) year at a time or any combination thereof as mutually agreed upon.
- 3.2. The obligation of the County to pay compensation due the contractor under the contract or any other payment obligations under any contract awarded pursuant to this Request for Proposal is subject to appropriations by the Fairfax County Board of Supervisors to satisfy payment of such obligations. The County's obligations to make payments during subsequent fiscal years are dependent upon the same action. If such an appropriation is not made for any fiscal year, the contract shall terminate effective at the end of the fiscal year for which funds were appropriated and the County will not be obligated to make any payments under the contract beyond the amount appropriated for payment obligations under the contract. The County will provide the contractor with written notice of non-appropriation of funds within thirty (30) calendar days after action is completed by the Board of Supervisors. However, the County's failure to provide such notice shall not extend the contract into a fiscal year in which sufficient funds have not been appropriated.

#### 4. BACKGROUND:

#### 4.1. Fairfax County Government (FCG) and Fairfax County Public Schools (FCPS)

Fairfax County, Virginia is located in the northeast corner of Virginia and has an area of approximately 395 square miles with a diverse population of over 1,000,000 residents.

Fairfax County Government (FCG) has over 50 departments located in over 200 facilities throughout the County. Currently, FCG facilities include the main government center campus (which houses the main county data center), twenty three (23) Public Libraries, twenty three (23) Police locations, fifty one (51) Fire and Rescue locations, and in addition many more community, health, human services and park locations. FCG's Department of Information Technology (DIT) manages, and implements all aspects of information technology solutions and supporting infrastructure that enable county agencies to deliver information and services to citizens and the community and implement operational efficiencies. DIT establishes standards and architecture for the information and communications systems that are implemented in county government agencies throughout the county.

FCG Enterprise Information Technology Environment: The County has developed an approach to its IT architecture that maximizes the return on IT investments, emphasizes and ensures reliability, scalability and security, while promoting standards-based acquisition that can be adapted across the enterprise. The Information Technology Plan is published annually by Fairfax County Department of Information Technology and delineates the standards for the major components of the IT architecture adopted and/or in use at the County. Providers should reference the plan when developing responses to IT system requirements. The IT Plan is available at <a href="http://www.fairfaxcounty.gov/dit/itplan/">http://www.fairfaxcounty.gov/dit/itplan/</a>

FCG Department of Information Technology (DIT), is primarily responsible to guide and direct all automation efforts within Fairfax County. This includes the operation of the mainframe data center, PC configuration and support, security administration, corporate system development, implementation and design, installation, management and support of the Enterprise Network.

Fairfax County Public Schools (FCPS) is the eleventh largest school system in the United States. With over 186,000 students, 22,000 employees, and 235 schools and centers, FCPS is a large organization with significant information technology needs. To support this enterprise FCPS has established a robust network infrastructure to support over 150,000 high-end personal computers, and 235 individual sites. Each FCPS building's network infrastructure is equipped to provide a minimum of 100 Mbps to the desktop and secure wireless access coverage. WAN services are provided by the Fairfax County Institutional Network (I-Net), a robust data network servicing all FCPS buildings, including FCPS' two data centers (located in Alexandria and Fairfax). Dedicated Internet access is multihomed and provides an aggregate total bandwidth of 3 Gbps to the enterprise.

FCPS has a number of helpful resources that are available online to assist Offerors in learning more about the FCPS.

- District Web Site URL <a href="http://www.fcps.edu/">http://www.fcps.edu/</a>
- Technology Plan
  - http://www.fcps.edu/it/technology/DivisionTechnologyPlans.shtml
- Purchasing Services <a href="http://www.fcps.edu/fs/procurement/">http://www.fcps.edu/fs/procurement/</a>
- Information Systems <a href="http://www.fcps.edu/it/">http://www.fcps.edu/it/</a>

FCG and FCPS currently utilize numerous contracts for the procurement of IT Hardware, Software, and related Services. Due to the magnitude of both entities and the various contracts utilized to procure the Hardware, Software and Associated Services, the County is not in a position to give an estimated volume of what would be procured under this contract(s).

4.2. There may be times where Source Code, Proprietary programs, tools or other intellectual property of Fairfax County may be used and accessed in performing services, these shall remain the property of Fairfax County. Data owned by Fairfax County may not be used by the Contractor for any purposes without the express written consent of the appropriate County representative. Data covered under specific federal, state and local privacy laws are confidential. Any breach of privacy is cause for immediate termination of contract.

The aforementioned is not meant to include - proprietary programs, tools or other intellectual property such as commercial products owned by entities other than Fairfax County that may be used and accessed while performing under the resultant contract(s). Such claim by a contractor to proprietary content cannot intrude on the County's right to access its data without undue interference or additional cost.

#### 5. TASKS TO BE PERFORMED:

- 5.1. Qualified offerors are encouraged to submit a proposal for Information Technology (IT) Hardware, Software, and Associated Services. Firms responding to this RFP are required to meet the following minimum qualifications in order for the respective firms proposal to be considered:
  - Successful Offeror(s) Must have been in business for at least five (5) years in providing the products and services being offered in a similar size and scope entity as that of FCG and FCPS
  - Offeror(s) are required to submit three (3) references for like products and services from a
    jurisdiction similar in scope and size to that of FCG and FCPS, where performance has
    occurred no later than five (5) years from the date this RFP was issued
  - Successful Offeror(s) must have a website that provides products and associated pricing for those items being offered. The County desires that the website be capable of providing list price and associated discounts offered, and that a quote may be generated from the site containing this information
  - Regardless of whether a quote is generated by a website as stated above, all vendor provided quotes, statement of work (SOW), and the like shall contain, at minimum the following:
    - The contract number assigned by the County
    - o List price of Products and/or Service
    - Percentage discount or other means by which a price may be reduced as mutually agreed upon in the contract
    - Extended price
  - Successful Offeror(s) should have established space (office and/or warehouse) in which sales, services and support are provided.
  - Successful Offeror(s) are required to be authorized to sell the products and/or services being
    offered. All authorized resellers are required to submit documentation of such for each brand
    and/or manufacturer being proposed
  - All firms responding to this solicitation are required to sign the Fairfax County Department of Information Technology IT Services Provider Consultant / Contractor Agreement and the FCPS Vendor Code of Conduct and Expectations in order to be considered. An authorized representative of the Offeror is required to sign and submit the forms with proposal response. All Successful Offerors(s) employees are required to sign and submit these forms to the applicable FCG and/or FCPS Employee(s) when any work is to be performed under the resultant contract, Ref. Appendix C, Attachments I and II

#### 5.2. ADMINISTRATIVE:

- 5.2.1 The Successful Offeror(s) must assign a designated customer representiave directly associated with the respective FCG and/or FCPS account(s). The representative must be available on a routine basis to assess performance and address administrative and operational matters, and be able to and/or have the authority to immediately act upon any and all requests to resolve matters of reported non-performance and/or be able to remove individuals from assignment upon request from FCG and/or FCPS.
- 5.2.2 Contractors staff shall be assigned tasks as provided by FCG and/or FCPS, the County reserves the right to interview and accept and/or reject any Contractor proposed personnel. In addition, the County reserves the right to accept and/or reject any Contractor proposed tasks.

- 5.2.3 Contractors are required and shall be responsible for maintaining the skills and credentials required in order for its staff to be able to perform during the term of this contract, which shall include criminal background checks as required. The County shall not be responsible to pay for, and/or absorb any such costs.
- 5.2.4 Any breach of FCG and/or FCPS information may be cause for immediate termination of contract. Contractors are required to immediately notify the applicable County personnel upon discovery of such. In addition, the Contractor shall be liable and indemnify the County in any and all matters related to a breach. Contractor shall be responsible to resolve any such incident at the direction of the County which may include but is not limited to notification to the affected party(ies), monetary judgements and/or agreed upon settlement amounts, and measures taken to maintain/regain integrity of the breach.
- 5.3. The County has divided the requirements into three (3) sections as follows:

Part I – Hardware

Part II - Software

Part III - Associated Services

Offerors may submit a response to one or any combination thereof. The following descriptions are the minimum offerings a firm must be able to provide

Hardware, Software and Associated Services shall be available either direct from the Manufacturer or a Value Added Reseller (herein "VAR"). All hardware and equipment must meet specified energy compliance criteria, as required, which includes (but not limited to) EPA Energy Star compliance. Additionally, more detailed products and specifications for County hardware is listed in Appendix D titled 'Appendix D-Products Specifications and Standards'. Note: Offerors are required to state the brand name(s) being offering.

#### 5.3.1 Part I - Hardware

- A. <u>Personal Computer Systems</u>: Computer systems shall be Intel-based business grade, computers (PCs) and related system accessories. Accessories shall include mice, keyboards, and other items that facilitate the use of a computer. Products will include operating system license, software media, and documentation in the hardware shipment. All Personal Computers (excluding tablets and portable devices) shall be Windows "LOGO" CERTIFIED BY MICROSOFT. Preferred desktop and laptop PCs comprise brand name computers and accessories which are outlined as Tier I Enterprise Computers in the report, <u>Magic Quadrant for Enterprise Desktop and Notebook PCs</u>, published by the Gartner Research Group. Preferred server equipment comprise brand name products which may include (but not limited to) firms which are listed in Gartner Research Group's Magic Quadrants for blade servers, and server virtualization infrastructure.
  - (i.) <u>Standard Business Desktop</u> will be used for typical tasks, which will include word processing, spreadsheet analysis, database management, business graphics, statistical analysis, internet, and other office automation activities. Product will include operating system license, software media, and documentation in the hardware shipment.
  - (ii.) <u>High End Desktop</u> will be used by application developers using GIS, CASE, or other high level language development tools, Computer Aided Design (CAD) and Drafting professionals, Internet application developers or other sophisticated application work. Product will include operating system license, software media, and documentation in the hardware shipment.

- (iii.) <u>Laptop Computer</u> will be used by traveling or remote access users for typical office automation and business productivity use. Laptops shall always have wired and wireless capability. With a port replicator, laptops may also be used as a standard desktop. Product will include operating system license, software media, and documentation in the hardware shipment.
- (iv.) <u>Tablets</u> will be used by traveling or remote access users for typical office automation and business productivity use. Tablets shall always have wireless capability, and come with wireless and mobile broadband options for connectivity anywhere. Product will include operating system license, software media, and documentation in the hardware shipment.
- (v.) Rugged Portable Solutions will be used by traveling, remote access, or public safety users such as building inspectors, police officers, and fire and rescue. The rugged laptop solutions should protect from drops, dust, water, extreme temperatures, have sunlight-readable and bright displays with optional resistive touch, come with wireless and mobile broadband options for connectivity anywhere, include an optional in-vehicle docking solution. The product will include operating system license, software media, and documentation in the hardware shipment.
- B. <u>Networked Workstation (Windows Terminal)</u> will be used as an attached device to a local area network (LAN) and wide area network (WAN) allowing remote program load from a network server. Product will include operating system license, software media, and documentation in the hardware shipment.
- C. <u>Network Server</u> will be used as a server in a local area network (LAN) and wide area network (WAN) using Ethernet and IP protocols for workgroups, departments, or in wide area network configurations with a range of multiple attached workstations, printers, and other networked devices. Product will include operating system license, software media, and documentation in the hardware shipment.
- D. <u>UNIX Based Systems/ Workstations</u>: High-capacity Systems and workstations such as Sun Microsystems, IBM, HP, DELL, etc. Product will include operating system license, software media, and documentation in the hardware shipment.
- E. <u>Monitors</u>: Plug and Play compatible flat screen monitors that are manufactured for the above systems and/or any other brand that may be specifically called for by the ordering entity, and which meets all UL and OSHA requirements including but not limited to: UL 1950, CSA C22.2 No. 950, FCC Rules Part 15 Class B, DHHS Rules 21 CFR, Sub Chapter J, ISO-9241-3, MPRII, TCO99 or TCO95, EPA Energy Star, NUTEK.
- F. <u>Storage Devices, Services, and Solutions</u>: Storage devices, services, and solutions that provide scalable storage capacity will enable County agencies and users to increase storage as needed according to their business requirements. The storage devices would allow for the County to deliver more effective application provisioning, business continuity, and resource consolidation. Product will include hardware technical specifications, and device-related documentation in the hardware shipment. The Offerors will provide the County with both purchasing and leasing options for servers and storage. The divestment of IT assets purchased by Fairfax County will comply with the County's IT Disposal policies and standards. The County will also evaluate Offerors solutions for storage management and auditing. Preferred storage equipment shall be comprised of brand name products which may include (but not limited to) firms which are listed in Gartner Research Group's Magic Quadrants for storage technologies.
- G. <u>Collaboration Tools and Peripherals</u>: Web/Video/Voice/Tele Conference room technologies which allow for the County to facilitate meetings and increase business productivity. These technologies would include such devices as: large conference room displays, teleconference devices, projectors, webcams, smart board technologies, Audio Visual Products and wireless devices such as keyboards, headsets (wired or wireless headsets), microphones, and mice.

H. <u>COMPUTER AND NETWORK PRODUCTS, PARTS AND PERIPHERALS</u>: Complete availability of major manufacturers product lines on items such as, but not limited to, RAM, graphics accelerator cards, network interface cards, cables, and peripherals--printers, scanners, modems, drives, keyboards, repair parts, etc. Please note that the network products referred to in this section are limited to those network products used for desktop devices, such as workstations, laptops, tablets, and printers, which includes items like network interface cards, etc.

#### 5.3.2 Part II - Software

- A. Commercial-Off-the-Shelf (COTS) Software Packages. Software utilized shall support IT infrastructure which includes, but is not limited to, support of: systems, applications, Active Directory, backups, archiving, security, storage, databse, development tools, and monitoring.
- B. Software Site Licenses (right-to-copy utilities provided for hardware utilization).
- C. Hardware Documentation (manuals, tutorials, etc.).
- D. Media Kits.

<u>NOTE:</u> Software maintenance, enhancements, upgrades, subscriptions and the like shall be allowed to be procured under this section.

#### 5.3.3 Part III - Services (Related and/or Value-Added)

- A. <u>Systems Configuration</u>. The County desires that system lifecycle should be a minimum of 14 months.
- B. <u>Testing</u>. The County desires firms have in-house quality assurance and testing process for all built equipment.
- C. <u>Asset Management</u>. The County desires asset management and tracking capabilities, which shall include County's ability to access information directly in real time.
- D. <u>Maintenance</u>. The County desires Hardware maintenance for warranty and non-warranty support, including time frames.
- E. <u>Service & Repair</u>. The County desires a process with proven successful experience in providing hardware service and repairs for warranty and non-warranty support, including time frames.
- F. <u>Logistical Support</u>. The County desires a process with proven experience that includes delivery time and scheduling procedures for large quantities (over 150) at one or more locations throughout the County, mass storage, order tracking, delivery of complete components, use of product location (local or non-local), DOA/damaged/missing equipment.
- G. <u>Imaging</u>. The County desires a proven process and experience with installation of custom software images and providing services for the delivery of custom images of hard drives using tools similar to other best-in-class enterprise IT deployment and imaging solutions.
- H. <u>Training</u>. The County desires a program for technical hardware training for in-house County technical staff and County end users, as well as all other training available for associated Hardware and Software.
- Spare Parts. The County desires proven experience and ability to provide and deliver spare repair parts. This must include both warranty and out of warranty parts.
- J. Web Catalog. The County desires a product catalog which is an electronic, web-based catalog available via the public Internet, including but not limited to capabilities for online ordering, maintaining up-to-date products, as-built product components per tracking number (FFX SKU), repair parts service manuals, pricing, product availability, order tracking and technical support.
- K. <u>Product Incentives/Credits/Rebates</u>. The County desires product credit, rebate and/or incentive programs for all purchases.
- L. <u>Computer Equipment Recovery or Recycling Process</u>. The County desires a disposal and recycling process with proven experience that has the ability to provide written warranty as to work done, written reports and time frames. Process shall include data destruction procedures, as well as provide proof of assumption of liability for equipment throughout the process.

- M. <u>Consulting Services and Solutions</u>. The County desires consulting services and solutions to keep County abreast of new products, changes in technology, advanced specification documentation and other market information such as discontinuation, change of process, and manufactures roadmaps that might affect acquisition and replacement decisions.
- N. <u>Bulk / Volume Purchases</u>. The County desires a quantity / bulk pricing on computer consumables (e.g., batteries and power supplies). The County may from time to time have the need for a large individual spot purchase, warranting special pricing. Special price discounts not related to spot purchases may be offered to County users. The County reserves the right to seek competition amongst contracted vendors (if applicable).
- O. Project Management. The County desires firms have proven experience which shall include delivery time and scheduling procedures, mass storage, use of product location (local or non-local), DOA/damaged/missing equipment. Firms must have experience with a group of organized one-time work activities with a specific scope, goals, schedule, budgets and deliverables. For example, implementing new tools or processes to improve productivity, increase quality or reduce costs, and range from large Install/Move/Add/Change projects to Operating System or Network Operating System migration.
- P. <u>Services</u>. Services related to Hardware and/or Software procured under resultant contract(s).
- Q. <u>Delivery</u>. All deliveries of hardware shall be required to be inside deliveries, at no additional cost to the County. The County will not accept dock deliveries of hardware. All shipments are required to be FOB destination, inside delivery.
- R. <u>Lease</u>. The County desires the option to be able to lease (rent) equipment from time to time; at no time shall a lease agreement allow for the County to own the property at the end of the term of such lease.
- S. <u>Employee Purchase Program.</u> The County desires a employee purchase program (EPP) where such purchases are directly between the Contractor and County Employee. This provision is not a requirement, nor is it used for evaluation purposes.
- 5.4. In addition to the requirements as stated above the Fairfax County Government (FCG) requires Warranties at a minimum as described within this section. Firms must have a warranty processes and level of services which shall include at minimum uplift warranty options and technical support escalation paths.

Minimum requirements are as follows:

- 5.4.1 FCG (Fairfax County Government) requires a warranty on all Hardware, all warranty work shall be performed at a County designated site(s). Specific to Desktops, the County requires, in addition to a five (5) year warranty, the option to purchase an "accidental damage" protection plan. Specific to laptops, the County requires, in addition to a five (5) year warranty, the option to purchase an "accidental damage" protection plan. Specific to tablets, the County requires, in addition to a three (3) year warranty, the option to purchase an "accidental damage" protection plan. Specific to purchased storage hardware and devices, the County requires, in additional to a standard three (3) year warranty, the option to purchase an "extended warranty" (maintenance) plan.
- 5.4.2 FCG requires a five (5) year warranty on Servers, all warranty work shall be performed at a County designated site(s) related to County procured servers. Furthermore, the vendor must be able to offer 24 hours a day, 7 days a week troubleshooting and maintenance on-site support, as well as a four (4) hour response time for failed systems, ALL Fairfax County servers are all deemed to be mission-critical Information Technology (IT) assets. In the event of a hardware failure or incident, the Contractor shall be required to ensure service and business continuity of the mission-critical IT asset while performing troubleshooting and diagnostic activities of any County asset.
- 5.4.3 All other items procured shall have at minimum a one (1) year warranty period from date of County Acceptance of such (not the delivery date). Warranty shall include parts, labor and return delivery costs the County shall not be liable for any additional charges of any kind.

5.4.4 Should the County experience three (3) or more failures, outage and like incidents per device or component thereof, during the expected life cycle of such, the device and/or component shall be considered a "lemon" and the complete device shall be replaced in full with a new equal to or greater than item, at no additional charge to the County. Such replacement shall include all labor costs associated with the replacement of such.

5.5. Fairfax County Public Schools (FCPS) requires a three (3) year warranty on Computers:

COMPUTER WARRANTIES: All desktops, laptops and servers must have a warranty, to include parts and labor. Describe your warranty processes and levels of services including uplift warranty options and technical support escalation paths.

- A. FCPS requires a three (3) year warranty on desktops, laptops, and servers. FCPS will be the primary warranty service provider for Dell laptop computers.
- B. Describe your firm's process and experience in reimbursement to a customer for customerperformed warranty repairs.
- C. Offerors shall be available to handle any overflow computer repairs. Describe your firm's repair service: (a) response and completion times, (b) delivery of warranty repair parts and inventory process, (c) customer service roles and responsibilities.
- D. All remaining hardware must have a minimum of one (1) year warranty period from the date of delivery or installation date, if installed, to include parts, labor and all return delivery costs.

#### 5.6. E-Rate:

Offerors responding to this RFP are advised that FCPS and FCG participate in the Federal Universal Service Fund (E-Rate) program governed by the Federal Communications Act of 1996 (Snowe-Rockefeller-Exon-Karrey amendment). This program provides FCPS and FCG the opportunity to receive discounts for certain products and services provided by vendors.

#### 5.6.1. "E-Rate" Funding Program

- A. Contractor shall have, at a minimum, a working knowledge of the Universal Service Fund ("USF") program for schools and libraries.
- B. Contractor shall be a Priority 1 service provider as defined by the E-Rate Program.
- C. Contractor shall agree to participate in the E-Rate Program and to cooperate fully and in all respects with FCPS/FCG E-Rate Program to ensure that FCPS/FCG receive all of the E-Rate funding for which it has applied and to which it is entitled in connection with Contractor's services and/or products.
- D. Contractor shall submit with its proposal a Service Provider Identification Number ("SPIN").
- E. Contractor shall provide to FCPS/FCG staff and/or FCPS/FCG's E-Rate Consultant in a timely manner, within the posted E-Rate deadlines, all of the information and documentation that the Contractor has or that Contractor reasonably can acquire that FCPS may need to prepare E-Rate applications and/or to document transactions eligible for E-Rate support (www.sl.universalservice.org).
- F. At FCPS/FCG's discretion and consistent with E-Rate Program regulations, Contractor either shall (a) apply the approved E-Rate discount to all services and/or products approved for funding and invoice the Universal Service Administrative Company for the balance or (b) remit to FCPS the E-Rate discounted amount pursuant to the Billed Entity Application Reimbursement Process or any other reimbursement process in effect.
- G. Contractor shall list, price, and invoice separately any services that are ineligible for E-Rate funding.
- H. Contractor must not be currently on red light status by Universal Service Administration Company (USAC) and immediately notify FCPS/ FCG if placed on red light status.

I. Contractor must not be currently debarred from E-rate participation by the Federal Trade Commission (FTC) and immediately notify FCPS/FCG if debarred.

#### 5.7. Reports and Invoicing:

- A. FCG/FCPS requires invoices to be issued in the same format the purchase order. If multiple shipments are required for a single line item on a purchase order, Contractor will issue its invoice for that item, not the components which comprise that item or the components as they are shipped.
- B. Provide a sample invoice.
- C. Please describe your firm's ability to provide consolidated invoices for Hardware with multiple components.
- D. FCG/FCPS will not be liable for any service charges not invoiced within twelve (12) months from the date on which the service was provided.
- E. Contractor must work with FCG/FCPS in good faith to resolve disputed invoices within sixty (60) days of notification by FCG/FCPS and the Contractor will not impose late charges or disconnect service on such disputed invoices, nor require any type of reinstatement fee.
- F. All invoices prepared by the Contractor must reflect the tax-exempt status of FCG/FCPS.
- G. Contractor must identify a primary point of contact for the purpose of invoicing and to address any related issues.
- H. Consolidated shipping will be provided for all orders, unless otherwise requested by FCG/FCPS.
- I. Consolidated invoicing will be provided for all orders, unless otherwise requested by FCG/FCPS.
- J. Original invoices shall be submitted in accordance with the instructions on the County issued purchase order.

#### 6. TECHNICAL PROPOSAL INSTRUCTIONS:

- 6.1. The offeror must submit the Technical Proposal in a separate binder containing the following information. This information will be considered the minimum content of the proposal. Proposal contents shall be arranged in the same order and identified with headings as presented herein.
  - a. Name of firm submitting proposal; main office address, and if applicable location for which sales and services would be provided to the County; when organized; if a corporation, when and where incorporated; appropriate Federal, State, and County registration numbers.
    - b. Table of Conformance. Offerors are required to submit a completed Table of Conformance, Reference Appendix C, Attachment III. An electronically fillable version is available at <a href="http://www.fairfaxcounty.gov/solicitation/">http://www.fairfaxcounty.gov/solicitation/</a> top of page, Section titled "Electronic Attachments for Solicitations listed below".
  - c. Understanding of the problem and technical approach.
    - Statement and discussion of the requirements as they are analyzed by the offeror.
       At minimum this section shall contain information as to the Offerors proposed website / web catalog (if applicable), County designated representative, and warranty process.
    - 2. Offeror's proposed definitive Scope of Work with explanation of technical approaches and a detailed outline of the proposed program for executing the requirements of the technical scope and achieving project objectives.

- 3. Preliminary layouts, sketches, diagrams, other graphic representations, calculations, and other data as may be necessary for presentation, substantiation, justification or understanding of the proposed approaches and program.
- 4. Offeror should demonstrate an awareness of difficulties in the completion of this undertaking, and a plan for surmounting them. Special attention should be given to methodological issues that will be encountered in such a project.

#### 6.2. Preliminary Work Plan:

The offeror must present a description of the phases or segments into which the proposed program can logically be divided and performed, together with flow charts. The technical narrative should address separately each of the tasks described in the Request for Proposal and responses should be keyed to appropriate paragraph numbers. This section should also contain a discussion of any changes proposed by the offeror that substantially differs from the project scope described in these Special Provisions.

This section should include detailed descriptions of activities that are to occur, significant milestones, and anticipated deliverables.

#### 6.3. Treatment of the Issues:

In this section, the offeror may also comment if deemed appropriate, on any aspect of the Request for Proposal, including suggestions on possible alternative approaches to the coverage, definition, development, and organization of the issues presented in the "Tasks to be Performed" section, and may propose alternative approaches.

#### 6.4. Statement of Qualifications:

The statement of Qualifications must include a description of organizational and staff experience.

- a. <u>Organizational and Staff Experience:</u> Offerors must describe their qualifications and experience to perform the work described in this Request for Proposal. Information about experience should include direct experience with the specific subject matter.
- b. <u>References</u>: Special notation must be made of similar or related programs performed and must include organization names, addresses, names of contact persons, and telephone numbers for such reference.
- c. <u>Personnel:</u> Full-time and part-time staff, proposed consultants and subcontractors who may be assigned direct work on this project should be identified. Information is required which will show the composition of the task or work group, its specific qualifications, and recent relevant experience. Special mention shall be made of direct technical supervisors and key technical personnel, and approximate percentage of the total time each will be available for this project. The technical areas, character and extent of participation by any subcontractor or consultant activity must be indicated and the anticipated sources will be identified.
- d. A <u>staffing plan</u> is required which describes the Offeror's proposed staff distribution to accomplish this work. The staffing plan should indicate a chart that partitions the time commitment of each professional staff member across the proposed tasks and a timeline for the project. It is mandatory that this section identify the key personnel who are to work on the project, their relationship to be contracting organization, and amount of time to be devoted to the project. This includes Consultants as well as regular employees of the offeror, if relevant.
- e. <u>Financial Statements</u>: The offeror shall provide an income statement and balance sheet from the most recent reporting period.

- f. <u>Supplemental Agreements (failure to provide any such agreement may result in your firms</u> response being rejected):
  - Fairfax County IT Security Agreement and the FCPS Vendor Code of Conduct and Expectations signed by an authorized representiative of the firm. (NOTE – should your firm be awarded a contract, all personnel assigned to work shall be required to sign and submit to the applicable FCG and/or FCPS designated personnel)
  - Any supplemental agreements proposed by your firm to be utilized during the
    performance of the contract. Such agreements may include but is not limited to
    maintenance, Service Level Agreement (SLA), Scope of Work (SOW), etc..

#### 7. CONSULTATION SERVICES:

7.1. The contractor's staff must be available for consultation with County staff on an as-needed basis between 8:00 AM and 5:00 PM, Eastern Time, Monday through Friday.

#### 8. COST PROPOSAL INSTRUCTIONS:

8.1. The offeror must submit a cost proposal in a separate binder fully supported by cost and pricing data adequate to establish the reasonableness of the proposed fee. The following information should be submitted as part of the cost proposal:

The cost of each task or segment of the task shall be itemized as applicable.

- For IT Hardware and Software, Offerors must provide for a percentage discount type structure.
- b. Offerors must provide a price breakdown for each service separately.
- c. Breakdown of other expenses such as clerical support, other overhead costs, supplies, etc.

<u>Caution:</u> Failure to break down cost elements may render the Cost proposal non-responsive.

#### 9. PRICING:

- 9.1. The subsequent contract will be a firm-fixed price agreement and/or a fixed minimum percentage discount. The fee(s) will remain firm and will include all charges that may be incurred in fulfilling the requirements of the contract during the first 365 days. Changes in cost for any subsequent contract years may be based on the Consumer Price Index (CPI-U), Table 10, U.S. City Averages, or other relevant indices.
- 9.2. The request for a change in the unit price shall include as a minimum, (1) the cause for the adjustment; (2) proposed effective date; and, (3) the amount of the change requested with documentation to support the requested adjustment (i.e., appropriate Bureau of Labor Statistics, Consumer Price Index (CPI-U), change in manufacturer's price, etc.).
- 9.3. Price decreases shall be made in accordance with paragraph 43 of the General Conditions & Instructions to Offerors. (Appendix A)
- 9.4. All pricing and/or rates shall be fully loaded, the County will not pay additional costs of any kind such as shipping, handling, travel, lodging, meals, etc..

#### 10. TRADE SECRETS/PROPRIETARY INFORMATION:

10.1. Trade secrets or proprietary information submitted by an offeror in connection with a procurement transaction shall not be subject to public disclosure under the Virginia Freedom of Information Act; however, offerors must invoke the protections of this section prior to or upon submission of the data or other materials.

10.2. The offeror must identify the data or other materials to be protected and state the reasons why protection is necessary. Disposition of material after award(s) should be stated by the offeror.

#### 11. CONTACT FOR CONTRACTUAL MATTERS:

11.1. All communications and requests for information and clarifications shall be directed to the following procurement official:

Teena L. Stewart, CPPB, Contract Specialist Department of Purchasing and Supply Management Telephone: (703) 324-3227

Teena.stewart@fairfaxcounty.gov

11.2. No attempt shall be made by any offeror to contact members of the Selection Advisory Committee (SAC) about this procurement (see paragraph 16.3).

#### 12. REQUIRED SUBMITTALS:

12.1. Each Offeror responding to this Request for Proposal must supply all the documentation required in the RFP. Failure to provide documentation with the Offeror's response to the RFP may result in the disgualification of the Offeror's proposal.

#### 13. SUBMISSION OF PROPOSAL:

13.1. One (1) original (duly marked) and one (1) copy of the Technical proposal, and one (1) original (duly marked) and one (1) copy of the Cost proposal (Appendix B) shall be delivered to the following address in sealed envelopes or packages with the proposal number, title and the offerors name and address on the outside. It is also required that ten (10) copies of the Technical proposal be provided in a CD format, clearly marked with the offerors name, proposal number, and titled "Technical proposal response", CD's are required to be submitted with the original Technical proposal. It is also required that ten (10) copies of the Cost proposal be provided in a CD format, clearly marked with the offerors name, proposal number, and titled "Cost proposal response", CD's are required to be submitted with the original Cost proposal. The offeror must include a notarized statement that the CD versions are a true copy of the printed version (all attachments must be included in the CD version). Electronically stamped delivery receipts are available.

Department of Purchasing and Supply Management 12000 Government Center Parkway, Suite 427 Fairfax, Virginia 22035-0013 Telephone: 703-324-3201

- 13.2. Offerors are reminded that changes to the request for proposal, in the form of addenda, are often issued between the issue date and within three (3) days before the due date of the solicitation. All addenda MUST be signed and submitted to the Department of Purchasing and Supply Management, 12000 Government Center Parkway, Suite 427, Fairfax, VA 22035 before the due date/time or must accompany the proposal. Notice of addenda will be posted on eVA and the DPSM current solicitation webpage. It is the Offeror's responsibility to monitor the web page for the most current addenda at www.fairfaxcounty.gov/dpsm/solic/htm.
- 13.3. It is the Offeror's responsibility to clearly identify and to describe the services being offered in response to the Request for Proposal. Offerors are cautioned that organization of their response, as well as thoroughness is critical to the County's evaluation process. The RFP forms must be completed legibly and in their entirety; and all required supplemental information must be furnished and presented in an organized, comprehensive and easy to follow manner.

- 13.4. Unnecessarily elaborate brochures of other presentations beyond that sufficient to present a complete and effective proposal is not desired. Elaborate artwork, expensive paper, bindings, visual and other presentation aids are not required. The County encourages the use of recycled paper, therefore it is urged that proposals be submitted on paper made from or with recycled content and be printed on both sides.
- 13.5. Each original (to include CD's) and set of the four (4) copies of the proposal shall consist of:
  - a. Cover sheet (DPSM32) shall be submitted with the offers Technical Proposal. Cover sheet shall be placed after index (if any), and marked accordingly.
  - b. Technical proposal as required in the Special Provisions, paragraph 6, **TECHNICAL PROPOSAL INSTRUCTIONS**.
  - c. Cost proposal as required in the Special Provisions paragraph 8, **COST PROPOSAL INSTRUCTIONS**. (Appendix B forms shall be included in the Cost proposal).
- 23.6. By executing the cover sheet (DPSM32), Offeror acknowledges that they have read this Request for Proposal, understand it, and agree to be bound by its terms and conditions. Proposals may be submitted by mail or delivered in person.

#### 14. LATE PROPOSALS:

14.1 Proposals received in the Office of the County Purchasing Agent after the date and time prescribed shall not be considered for contract award and shall be returned to the offeror.

#### 15. PERIOD THAT PROPOSALS REMAIN VALID:

15.1 Proposals will remain valid for a period of one-hundred and eighty days (180) calendar days after the date specified for receipt of proposals.

#### 16. BASIS FOR AWARD:

- 16.1. This Request for Proposal is being utilized for competitive negotiation. Under the competitive negotiation process, a contract may be awarded to the responsible offeror whose proposal is determined to be the most advantageous to the County, taking into consideration price and the evaluation factors set forth in the Request for Proposal. The County reserves the right to make multiple awards as a result of this solicitation.
- 16.2. A Selection Advisory Committee has been established to review and evaluate all proposals submitted in response to this Request for Proposal. The Committee shall conduct a preliminary evaluation of all proposals on the basis of the information provided with the proposal, and the evaluation criteria listed below. Based upon this review, the cost proposals of the highest rated offeror(s) will then be reviewed.
- 16.3. No Offeror, including any of their representatives, subcontractors, affiliates and interested parties, shall contact any member of the Selection Advisory Committee or any person involved in the evaluation of the proposals. Selection Advisory Committee members will refer any and all calls related to this procurement to the procurement official named in 11.1 above. Failure to comply with this directive may, at the sole discretion of the County, result in the disqualification of an offeror from the procurement process.

- 16.4. Based on the results of the preliminary evaluation, the highest rated offeror(s) may be invited by the County Purchasing Agent to make oral presentations to the Selection Advisory Committee. This committee will then conduct a final evaluation of the proposals. Selection shall be made of two or more offerors deemed to be fully qualified and best suited among those submitting proposals, on the basis of the factors involved in the Request for Proposal, including price if so stated in the Request for Proposal. Negotiations shall then be conducted with each of the offerors so selected. After negotiations have been conducted with each offeror so selected, the County shall select the offeror which, in its opinion, has made the best proposal, and shall award the contract to that offeror.
- 16.5. Should the County determine in writing and in its sole discretion that only one offeror is fully qualified, or that one offeror is clearly more highly qualified than the others under consideration, a contract may be negotiated and awarded to that offeror. The Committee will make appropriate recommendations to the County Executive and Board of Supervisors, if appropriate, prior to actual award of contract.
- 16.6. Proposal Evaluation Criteria

The following factors will be considered in the award of this contract:

- a. Qualification of firm with appropriately qualified and experienced personnel.
- b. Depth of response to the Special Provisions, Section 5, TASKS TO BE PERFORMED.
- Depth of response to Special Provisions, Section 6, TECHNICAL PROPOSAL INSTRUCTIONS.
- d. Details of the approach and methodology of program.
- e. Required FCG and FCPS Supplemental Agreements signed by authorized representative of firm.
- f. Logical methodology, clearly defined and ease of pricing structure(s).
- g. Reasonableness of cost proposal(s).
- 16.7. Fairfax County reserves the right to make on-site visitations to assess the capabilities of individual offerors and to contact references provided with the proposal.
- 16.8. The County Purchasing Agent may arrange for discussions with firms submitting proposals, if required, for the purpose of obtaining additional information or clarification.
- 16.9. Offerors are advised that, in the event of receipt of an adequate number of proposals, which, in the opinion of the County Purchasing Agent, require no clarifications and/or supplementary information, such proposals may be evaluated without further discussion. Consequently, offerors should provide complete, thorough proposals with the offerors most favorable terms. Should proposals require additional clarification and/or supplementary information, offerors should submit such additional material in a timely manner.
- 16.10. Proposals which, after discussion and submission of additional clarification and/or supplementary information, are determined to meet the specifications of this Request for Proposal will be classified as "acceptable". Proposals found not to be acceptable will be classified as "unacceptable" and no further discussion concerning same will be conducted.
- 16.11. The County may cancel this Request for Proposal or reject proposals at any time prior to an award, and is not required to furnish a statement of the reasons why a particular proposal was not deemed to be the most advantageous.

#### 17. INSURANCE:

- 17.1 The contractor is responsible for its work and for all materials, tools, equipment, appliances, and property of any and all description used in connection with the project, whether owned by the contractor or by the County. The contractor assumes all risks of direct and indirect damage or injury to any person or property wherever located, resulting from any action, omission, commission or operation under the contract, or in connection in any way whatsoever with the contracted work.
- 17.2 The Contractor shall, during the continuance of all work under the Contract provide the following:
  - a. Maintain statutory Worker's Compensation and Employer's Liability insurance in limits of not less than \$100,000 to protect the Contractor from any liability or damages for any injuries (including death and disability) to any and all of its employees, volunteers, or subcontractors, including any and all liability or damage which may arise by virtue of any statute or law in force within the Commonwealth of Virginia, or which may be hereinafter enacted.
  - b. The contractor agrees to maintain Commercial General Liability insurance in the amount of \$1,000,000 per occurrence/aggregate, to protect the contractor, its subcontractors, and the interest of the County, against any and all injuries to third parties, including bodily injury and personal injury, wherever located, resulting from any action or operation under the contract or in connection with contracted work. The General Liability insurance shall also include the Broad Form Property Damage endorsement, in addition to coverage's for explosion, collapse, and underground hazards, where required.
  - c. The contractor agrees to maintain owned, non-owned, and hired Automobile Liability insurance, in the amount of \$1,000,000 per occurrence/aggregate, including property damage, covering all owned, non-owned borrowed, leased, or rented vehicles operated by the Contractor. In addition, all mobile equipment used by the Contractor in connection with the contracted work will be insured under either a standard Automobile Liability policy, or a Comprehensive General Liability policy.
  - d. The contractor agrees to maintain Professional Liability insurance in the amount of \$1,000,000 per occurrence/aggregate to cover each individual professional staff.
  - e. Liability insurance may be arranged by General Liability and Automobile Liability policies for the full limits required, or by a combination of underlying Liability policies for lesser limits with the remaining limits provided by an Excess or Umbrella Liability policy.
  - f. Rating Requirements:
    - 1. The Contractor agrees to provide insurance issued by companies admitted within the Commonwealth of Virginia, with the Best's Key Rating of at least A: VI.
    - European markets including those based in London, and the domestic surplus lines
      markets that operate on a non-admitted basis are exempt from this requirement provided
      that the contractor's broker can provide financial data to establish that a market is equal
      to or exceeds the financial strengths associated with the A.M. Best's rating of A:VI or
      better.
  - g. Indemnification: Article 63 of the General Conditions and Instructions to Bidders (Appendix A) shall apply.
  - h. The Contractor will provide an original, signed Certificate of Insurance citing the contract number and such endorsements as prescribed herein, and shall have it filed with the County Purchasing Agent and/or Risk Manager before any work is started.
  - i. If the Contractor delivers services from a County-leased facility, the Contractor is required to carry property insurance on all equipment, to include County-owned installed and maintained equipment used by the contractor while in their care, custody and control for use under this contract.

- 17.3. No change, cancellation, or non-renewal shall be made in any insurance coverage without a <u>forty-five</u> day written notice to the County Purchasing Agent and/or Risk Manager. The Contractor shall furnish a new certificate prior to any change or cancellation date. The failure of the Contractor to deliver a new and valid certificate will result in suspension of all payments until the new certificate is furnished.
- 17.4. Precaution shall be exercised at all times for the protection of persons (including employees) and property.

#### 18. METHOD OF ORDERING:

- 18.1 The County may use two (2) different methods of placing orders from the final contract: Purchase Orders (PO's) and approved County procurement cards.
- 18.2. A Purchase Order (PO) may be issued to the contractor on behalf of the County agency ordering the items/services covered under this contract. An issued PO will become part of the resulting contract. The purchase order indicates that sufficient funds have been obligated as required by Title 15.2-1238 of the Code of the Commonwealth of Virginia.
- 18.3. Procurement Card orders and payments may also be made by the use of a Fairfax County or Fairfax County Public Schools "Procurement" Card. The Procurement Card is currently a Master Card. Contractors are encouraged to accept this method of receiving orders.
- 18.4. Regardless of the method of ordering used, solely the contract and any modification determine performance time and dates.
- 18.5. Performance under this contract is not to begin until receipt of the purchase order, Procurement Card order, or other notification to proceed by the County Purchasing Agent and/or County agency to proceed. Purchase requisitions shall not be used for placing orders.

#### 19. REPORTS AND INVOICING:

- 19.1. The Contractor must maintain all records in compliance with federal and state regulations. The Contractor(s) must submit to each program administrator, monthly statistical reports and an annual tabulated report.
- 19.2. The Contractor must invoice each County department using the final contract separately. Invoices for all users of the contract must meet County requirements, unless otherwise indicated. The Contractor must send each department an itemized monthly invoice (or as agreed to between the parties), which must include the information listed below:
  - Employee name;
  - b. The name of the County department;
  - c. Date of services
  - d. The type of services; and,
  - e. The itemized cost for each item/service.

#### 19.3. Part I Hardware / Software Purchase Invoicing:

FCG/FCPS requires invoices to be issued in the same format as that of the purchase order. If multiple shipments are required for a single line item on a purchase order, Contractor will issue its invoice for that item, not the components which comprise that item or the components as they are shipped.

#### 19.4 Part II Services Invoicing:

FCG/FCPS departments must receive monthly invoices by the 10th of each month following the month the Contractor provided the service. In addition, the Contractor will provide each FCG/FCPS department a monthly and year-to-date utilization report which lists all information shown above in paragraph 19.2, a-e. The Contractor will mail copies of the invoices, as well as the utilization reports, to the individuals identified in the final contract.

- 19.5 FCG/FCPS will not be liable for any service charges not invoiced within twelve (12) months from the date on which the service was provided.
- 19.6 Contractor must work with FCG/FCPS in good faith to resolve disputed invoices within sixty (60) days of notification by FCG/FCPS and the Contractor will not impose late charges or disconnect service on such disputed invoices.
- 19.7 All invoices prepared by the Contractor must reflect the tax-exempt status of FCG/FCPS.
- 19.8 Contractor must identify a primary point of contact for the purpose of invoicing and to address any related issues.
- 19.9 Consolidated shipping will be provided for all orders.
- 19.10 Consolidated invoicing will be provided for all orders.
- 19.11 Original invoices shall be submitted in accordance with the instructions on the purchase order.

#### 20. PAYMENTS:

20.1 The County will pay the Contractor based upon completion, acceptance, and approval by the County of each task outlined in the Special Provisions, paragraph 5, **TASKS TO BE PERFORMED**.

#### 21. CHANGES:

- 21.1. Fairfax County may, at any time, by written order, require changes in the services to be performed by the Contractor. If such changes cause an increase or decrease in the Contractors cost of, or time required for, performance of any services under this contract, an equitable adjustment shall be made and the contract shall be modified in writing accordingly. The County Purchasing Agent must approve all work that is beyond the scope of this Request for Proposal.
- 21.2. No services for which an additional cost or fee will be charged by the Contractor shall be furnished without the prior written authorization of the Fairfax County Purchasing Agent.

#### 22. DELAYS AND SUSPENSIONS:

- 22.1. The County may direct the Contractor, in writing, to suspend, delay, or interrupt all or any part of the work of this contract for the period of time deemed appropriate for the convenience of the County. The County will extend the Contractor's time of completion by a period of time that in the discretion of the Purchasing Agent is reasonably suited for completion of work. The County may further amend the contract by mutual agreement for any increase in the cost of performance of the contract (excluding profit) resulting solely from the delay or suspension of the contract. No adjustment shall be made under this clause for any delay or interruption resulting from any other cause, including the fault or negligence of the Contractor.
- 22.2. If the County does not direct the Contractor, in writing, to suspend, delay, or interrupt the contract, the Contractor must give the County Purchasing Agent written notice if Fairfax County fails to provide data or services that are required for contract completion by the Contractor. The County may extend the Contractor's time of completion by a period of time that in the discretion of the Purchasing Agent is reasonably suited for completion of work. The County may further amend

the contract by mutual agreement for any increase in the cost of performance of the contract (excluding profit) resulting solely from the delay or suspension of the contract. No adjustment shall be made under this clause for any delay or interruption resulting from any other cause, including the fault or negligence of the Contractor.

22.3. The Contractor shall continue its work on other phases of the project or contract, if in the sole discretion of the Purchasing Agent such work is not impacted by the County's delay, suspension, or interruption. All changes to the work plan or project milestones shall be reflected in writing as a contract amendment.

#### 23. ACCESS TO AND INSPECTION OF WORK:

23.1. The Fairfax County Purchasing Agent and using agencies will, at all times, have access to the work being performed under this contract wherever it may be in progress or preparation.

#### 24. PROJECT AUDITS:

- 24.1. The Contractor shall maintain books, records and documents of all costs and data in support of the services provided. Fairfax County or its authorized representative shall have the right to audit the books, records and documents of the contractor under the following conditions:
  - a. If the contract is terminated for any reason in accordance with the provisions of these contract documents in order to arrive at equitable termination costs;
  - b. In the event of a disagreement between the contractor and the County on the amount due the Contractor under the terms of this contract;
  - c. To check or substantiate any amounts invoiced or paid which are required to reflect the costs of services, or the Contractor's efficiency or effectiveness under this contract; and,
  - d. If it becomes necessary to determine the County's rights and the contractor's obligations under the contract or to ascertain facts relative to any claim against the Contractor that may result in a charge against the County.
- 24.2. These provisions for an audit shall give Fairfax County unlimited access during normal working hours to the Contractor's books and records under the conditions stated above.
- 24.3. Unless otherwise provided by applicable statute, the contractor, from the effective date of final payment or termination hereunder, shall preserve and make available to Fairfax County for a period of three (3) years thereafter, at all reasonable times at the office of the Contractor but without direct charge to the County, all its books, records documents and other evidence bearing on the costs and expenses of the services relating to the work hereunder.
- 24.4. Fairfax County's right to audit and the preservation of records shall terminate at the end of three (3) years as stated herein. The Contractor shall include this "Right of Audit and Preservation of Records" clause in all subcontracts issued by it and they shall require same to be inserted by all lower tier subcontractors in their subcontracts, for any portion of the work.
- 24.5. Should the Contractor fail to include this clause in any such contract or lower tier contract, or otherwise fail to insure Fairfax County's rights hereunder, the Contractor shall be liable to Fairfax County for all reasonable costs, expenses and attorney's fees which Fairfax County may have to incur in order to obtain an audit or inspection of or the restoration of records which would have otherwise been available to Fairfax County from said persons under this clause. Such audit may be conducted by Fairfax County or its authorized representative.

#### **25. DATA SOURCES:**

25.1. The County will provide the Contractor all available data possessed by the County that relates to this contract. However, the Contractor is responsible for all costs for acquiring other data or processing, analyzing or evaluating County data.

#### 26. SAFEGUARDS OF INFORMATION:

26.1. Unless approved in writing by the County Purchasing Agent, the Contractor may not sell or give to any individual or organization any information, reports, or other materials given to, prepared or assembled by the Contractor under the final contract.

#### 27. ORDER OF PRECEDENCE:

27.1. In the event of conflict, the Acceptance Agreement (provided at contract award) and the Special Provisions of this contract shall take precedence over the General Conditions and Instructions to Bidders, (Appendix A).

#### 28. SUBCONTRACTING:

- 28.1. If one or more subcontractors are required, the contractor is encouraged to utilize small, minority-owned, and women-owned business enterprises. For assistance in finding subcontractors, contact the Virginia Department of Business Assistance <a href="http://www.dba.state.va.us">http://www.dba.state.va.us</a>; the Virginia Department of Minority Business Enterprise <a href="http://www.dmbe.state.va.us/">http://www.dmbe.state.va.us/</a>; local chambers of commerce and other business organizations.
- 28.2. As part of the contract award, the prime contractor agrees to provide the names and addresses of each subcontractor, that subcontractor's status as defined by Fairfax County, as a small, minority-owned and/or woman-owned business, and the type and dollar value of the subcontracted goods/services provided. Reference Appendix B to this solicitation.

#### 29. USE OF CONTRACT BY OTHER PUBLIC BODIES:

- 29.1. Reference Paragraph 75, General Conditions and Instructions to Bidders, Cooperative Purchasing. Offerors are advised that the *resultant* contract(s) may be extended, with the authorization of the Offeror, to other public bodies, or public agencies or institutions of the United States to permit their use of the contract at the same prices and/or discounts and terms of the resulting contract. If any other public body decides to use the final contract, the Contractor(s) must deal directly with that public body concerning the placement of orders, issuance of purchase orders, contractual disputes, invoicing and payment. The County of Fairfax acts only as the "Contracting Agent" for these public bodies. Failure to extend a contract to any public body will have no effect on consideration of your offer. (See Appendix B for sample listing).
- 29.2. It is the Contractors responsibility to notify the public body(s) of the availability of the contract(s).
- 29.3. Other public bodies desiring to use this contract will need to make their own legal determinations as to whether the use of this contract is consistent with their laws, regulations, and other policies.
- 29.4. Each public body has the option of executing a separate contract with the Contractor(s). Public bodies may add terms and conditions required by statute, ordinances, and regulations, to the extent that they do not conflict with the contracts terms and conditions. If, when preparing such a contract, the general terms and conditions of a public body are unacceptable to the Contractor, the Contractor may withdraw its extension of the award to that public body.
- 29.5. Fairfax County **shall not** be held liable for any costs or damages incurred by another public body as a result of any award extended to that public body by the Contractor.

#### **30. NEWS RELEASE BY VENDORS:**

30.1. As a matter of policy, the County does not endorse the products or services of a contractor. News releases concerning any resultant contract from this solicitation will not be made by a contractor without the prior written approval of the County. All proposed news releases will be routed to the Purchasing Agent for review and approval.

#### 31. AMERICANS WITH DISABILITIES ACT REQUIREMENTS:

- 31.1. Fairfax County Government is fully committed to the Americans with Disabilities Act (ADA) which guarantees non-discrimination and equal access for persons with disabilities in employment, public accommodations, transportation, and all County programs, activities and services. Fairfax County government contractors, subcontractors, vendors, and/or suppliers are subject to this ADA policy. All individuals having any County contractual agreement must make the same commitment. Your acceptance of this contract acknowledges your commitment and compliance with ADA.
- 31.2. Fairfax County is committed to a policy of nondiscrimination in all County programs, services, and activities and will provide reasonable accommodations upon request. Bidders requesting special accommodations should call the Department ADA representative at (703) 324-3201 or TTY 1-800-828-1140. Please allow seven (7) working days in advance of the event to make the necessary arrangements.

#### 32. HIPAA COMPLIANCE:

- 32.1. Fairfax County Government has designated certain health care components as covered by the Health Insurance Portability and Accountability Act of 1996. The successful vendor may be designated a business associate pursuant to 45 CFR part 164.504(e) of those agencies identified as health care components of the County, including the Fairfax-Falls Church Community Services Board, upon award of contract. The successful vendor shall be required to execute a Fairfax County Business Associate Agreement and must adhere to all relevant federal, state, and local confidentiality and privacy laws, regulations, and contractual provisions of that agreement. These laws and regulations include, but are not limited to: (1) HIPAA 42 USC 201, et seq., and 45 CFR Parts 160 and 164; and (2) Va Code Title 32.1, Health, § 32.1-1 et seq. The vendor shall have in place appropriate administrative, technical, and physical safeguards to ensure the privacy and confidentiality of protected health information.
- 32.2. Further information regarding HIPAA Compliance is available on the County's website at <a href="http://www.fairfaxcounty.gov/HIPAA">http://www.fairfaxcounty.gov/HIPAA</a>.

#### 33. STATE CORPORATION COMMISSION IDENTIFICATION NUMBER:

33.1 Pursuant to *Code of Virginia*, §2.2-4311.2 subsection B, a bidder or offeror organized or authorized to transact business in the Commonwealth pursuant to Title 13.1 or Title 50 is required to include in its bid or proposal the identification number issued to it by the State Corporation Commission (SCC). Any bidder or offeror that is not required to be authorized to transact business in the Commonwealth as a foreign business entity under Title 13.1 or Title 50 or as otherwise required by law is required to include in its bid or proposal a statement describing why the bidder or offeror is not required to be so authorized. Any bidder or offeror that fails to provide the required information may not receive an award.

# COUNTY OF FAIRFAX COMMONWEALTH OF VIRGINIA

#### **GENERAL CONDITIONS AND INSTRUCTIONS TO BIDDERS**

(Vendor: The general rules and conditions which follow apply to all purchases and become a definite part of each formal solicitation and resulting contract award issued by the DEPARTMENT OF PURCHASING & SUPPLY MANAGEMENT, unless otherwise specified. Bidders or their authorized representatives are expected to inform themselves fully as to the conditions, requirements, and specifications before submitting bids: failure to do so will be at the bidder's own risk and relief cannot be secured on the plea of error.)

Subject to all State and local laws, policies, resolutions, and regulations and all rules, regulations and limitations imposed by legislation of the Federal Government, bids on all solicitations issued by the DEPARTMENT OF PURCHASING & SUPPLY MANAGEMENT will bind bidders to applicable conditions and requirements herein set forth unless otherwise specified in the solicitation.

I. AUTHORITY -The Purchasing Agent has the sole responsibility and authority for negotiating, placing and when necessary modifying every solicitation, contract and purchase order (except for capital construction projects) issued by the County of Fairfax. In the discharge of these responsibilities, the Purchasing Agent may be assisted by assigned buyers. Unless specifically delegated by the County Purchasing Agent, no other County officer or employee is authorized to order supplies or services, enter into purchase negotiations or contracts, or in any way obligate the government of the County of Fairfax for an indebtedness. Any purchase ordered or contract made which is contrary to these provisions and authorities shall be of no effect and void and the County shall not be bound thereby.

#### 2. DEFINITIONS-

AGENCY: Any Department, Agency, Authority, Commission, Board or other unit in the Administrative Service of the County.

BEST VALUE: As predetermined in the solicitation, means the overall combination of quality, price, and various elements of required services that in total are optimal relative to a public body's needs.

BID: The offer of a bidder to provide specific goods or services at specified prices and/or other conditions specified in the solicitation.

BIDDER/OFFEROR: Any individual, company, firm, corporation, partnership or other organization bidding on solicitations issued by the Purchasing Agent and offering to enter into contracts with the County. The term "bidder" will be used throughout this document and shall be construed to mean "offeror" where appropriate.

CONSULTANT SERVICES: Any type of services required by the County, but not furnished by its own employees, which is in its nature so unique that it should be obtained by negotiation on the basis of demonstrated competence and qualification for the type of service required and at fair and reasonable compensation, rather than by competitive sealed bidding.

CONTRACTOR: Any individual, company, firm, corporation, partnership or other organization to whom an award is made by the County.

COUNTY: County of Fairfax.

GOODS: All material, equipment, supplies, printing, and automated data processing/information technology hardware and software.

INFORMALITY: A minor defect or variation of a bid or proposal from the exact requirements of the invitation to bid or the request for proposal which does not affect the price, quality, quantity or delivery schedule for the goods, services or construction being procured.

INVITATION FOR BID (IFB): A request which is made to prospective suppliers (bidders) for their quotation on goods or services desired by the County. The issuance of an IFB will contain or incorporate by reference the specifications and contractual terms and conditions applicable to the procurement.

PROFESSIONAL SERVICES: Any type of professional service performed by an independent contractor within the practice of accounting, actuarial services, architecture, dentistry, land surveying, landscape architecture, law, medicine, optometry, pharmacy, or professional engineering (which shall be procured as set forth in the Code of Virginia §2.2-4301 in the definition of competitive negotiation at paragraph 3 (a), and in conformance with the Fairfax County Purchasing Resolution).

PURCHASING AGENT: The Purchasing Agent employed by the Board of Supervisors of Fairfax County, Virginia.

QUICK QUOTE (QQ): A method of competitive bidding for the purchase or lease of goods, non professional services or for the purchase of insurance, construction, or construction management when the estimated cost thereof shall be less the \$50,000.

REQUEST FOR PROPOSAL (RFP): A request for an offer from prospective offerors which will indicate the general terms which are sought to be procured from the offeror. The RFP will specify the evaluation factors to be used and will contain or incorporate by reference other contractual terms and conditions applicable to the procurement.

RESPONSIBLE BIDDER/OFFEROR: An individual, company, firm, corporation, partnership or other organization having the capability in all respects to perform fully the contract requirements, and also having the moral and business integrity and reliability which will assure good faith performance, and having been prequalified, if required. (Reference paragraph 24, General Conditions and Instructions to Bidders).

RESPONSIVE BIDDER/OFFEROR: An individual, company, firm, corporation, partnership or other organization having submitted a bid which conforms in all material respects to the invitation for bid or request for proposal.

SERVICES: Any work performed by an independent contractor wherein the service rendered does not consist primarily of acquisition of equipment or materials, or the rental of equipment, materials and supplies.

SOLICITATION: The process of notifying prospective bidders that the County wishes to receive bids on a set of requirements to provide goods or services. The notification of County requirements may consist of public advertising (newspaper, County Web Site, or other electronic notification), the mailing of Notices of Solicitation, Invitation for Bid (IFB) or Request for Proposal (RFP), the public posting of notices, issuance of an Open Market Procurement (OMP), or telephone calls to prospective bidders.

STATE: Commonwealth of Virginia.

#### **CONDITIONS OF BIDDING**

3. BID FORMS-Unless otherwise specified in the solicitation, all bids shall be submitted on the forms provided, to include the bid Cover Sheet and Pricing Schedule(s), properly signed in ink in the proper spaces and submitted in a sealed envelope or package. The item pages of the Pricing Schedule which do not include any items for which a bid is required need not be included in the submission of a bid.

Should the bid prices and/or any other submissions differ on the copy of the submitted bid, the ORIGINAL copy shall prevail.

#### 4. LATE BIDS & MODIFICATIONS OF BIDS-

- a. Any bid/modification received at the office designated in the solicitation after the exact time specified for receipt of the bid/modification is considered a late bid/modification. A late bid/modification will not be considered for award except under the following conditions only:
  - 1. It was sent by registered or certified mail not later than the fifth (5th) calendar date prior to the date specified for receipt of the bid/modification: or
  - 2. The bid/modification was sent by mail and it is determined by the County Purchasing Agent that the late receipt was due solely to mishandling by the County after receipt at the address specified in the solicitation.
- b. If an emergency or unanticipated event or closing interrupts or suspends normal County business operations so that bids cannot be received at the County office designated for receipt of bids by the exact time specified in the solicitation, the due date/time specified for receipt of bids will be deemed to be extended to the same time of day specified in the solicitation on the first work day on which normal County business operations resume.
- c. The official time used for receipt of bids/modifications is the Bid Clerk's time and date stamp clock located in the Department of Purchasing and Supply Management. All bidders are responsible for ensuring all bids/modifications are received prior to the scheduled due date/time.
- d. A late hand-carried bid, or any other late bid not submitted by mail, shall not be considered for award.

#### 5. WITHDRAWAL OF BIDS-

- a. A bidder for a public construction contract, other than a contract for construction or maintenance of public highways, may withdraw his or her bid from consideration if the price bid was substantially lower than the other bids due solely to a mistake therein, provided the bid was submitted in good faith, and the mistake was a clerical mistake as opposed to a judgment mistake, and was actually due to an unintentional arithmetic error or an unintentional omission of a quantity of work, labor or material made directly in the compilation of a bid, which unintentional arithmetic error or unintentional omission can be clearly shown by objective evidence drawn from inspection of original work papers, documents and materials used in the preparation of the bid sought to be withdrawn. If a bid contains both clerical and judgment mistakes, a bidder may withdraw his bid from consideration if the price bid would have been substantially lower than the other bids due solely to the clerical mistake, that was an unintentional arithmetic error or an unintentional omission of a quantity of work, labor or material made directly in the compilation of a bid which shall be clearly shown by objective evidence drawn from inspection of original work papers, documents and materials used in the preparation of the bid sought to be withdrawn. The bidder shall give notice in writing to the Purchasing Agent of his or her claim of right to withdraw his or her bid within two (2) business days after the conclusion of the bid opening procedure and shall submit original work papers with such notice.
- b. A bidder for a contract other than for public construction may request withdrawal of his or her bid under the following circumstances:
  - 1. Requests for withdrawal of bids prior to opening of such bids shall be transmitted to the County Purchasing Agent in writing.
  - 2. Requests for withdrawal of bids after opening of such bids but prior to award shall be transmitted to the County Purchasing Agent, in writing, accompanied by full documentation supporting the request. If the request is based on a claim of error, documentation must show the basis of the error. Such documentation may take the form of supplier quotations, vendor work sheets, etc. If bid bonds were tendered with the bid, the County may exercise its right of collection.

- c. No bid may be withdrawn under this paragraph when the result would be the awarding of the contract on another bid of the same bidder or of another bidder in which the ownership of the withdrawing bidder is more than five percent.
- d. If a bid is withdrawn under the authority of this paragraph, the lowest remaining bid shall be deemed to be the low bid.
- e. No bidder who is permitted to withdraw a bid shall, for compensation, supply any material or labor to or perform any subcontract or other work agreement for the person or firm to whom the contract is awarded or otherwise benefit, directly or indirectly, from the performance of the project for which the withdrawn bid was submitted.
- f. If the county denies the withdrawal of a bid under the provisions of this paragraph, it shall notify the bidder in writing stating the reasons for its decision and award the contract to such bidder at the bid price, provided such bidder is a responsible and responsive bidder.
- g. Work papers, documents, and materials submitted in support of a withdrawal of bids may be considered as trade secrets or proprietary information subject to the conditions of the Virginia Freedom of Information Act.
- **6. ERRORS IN BIDS-**When an error is made in extending total prices, the unit bid price will govern. Erasures in bids must be initialed by the bidder. Carelessness in quoting prices, or in preparation of bid otherwise, will not relieve the bidder. Bidders are cautioned to recheck their bids for possible error. Errors discovered after public opening cannot be corrected and the bidder will be required to perform if his or her bid is accepted.
- 7. MAILING OF BIDS All bids and proposals submitted in response to a Fairfax County solicitation shall be submitted in a sealed envelope or package identified with the solicitation number, title, bidder's name and address, and due date/time of opening/closing clearly marked on the outside of such envelope or package.
- 8. COMPLETENESS-To be responsive, a bid must include all information required by the solicitation.
- 9. ACCEPTANCE OF BIDS/BINDING 90 DAYS-Unless otherwise specified, all formal bids submitted shall be binding for ninety (90) calendar days following bid opening date, unless extended by mutual consent of all parties.
- 10. CONDITIONAL BIDS-Conditional bids are subject to rejection in whole or in part.
- 11. BIDS FOR ALL OR PART-Unless otherwise specified by the County Purchasing Agent or by the bidder, the Purchasing Agent reserves the right to make award on all items in the aggregate or on any of the items on an individual basis, whichever is in the best interest of the County. A bidder may restrict his or her bid to consideration in the aggregate by so stating but shall name a single unit price on each item bid. Any bid in which the bidder names a total price for all the articles without quoting a unit price for each and every separate item may not be considered for award.
- 12. AREA BIDS-For the purchase and delivery of certain goods and services the County may be divided into Areas (e.g., Areas I, II, III, and IV). When such goods and services are included in the Pricing Schedule, bidders may bid on all areas or an individual area. A map showing the areas of the County will be furnished with the solicitation when required.
- 13. TIME FOR RECEIVING BID-Bids received prior to the time of opening will be securely kept, unopened. The representative of the Purchasing Agent assigned to open them will decide when the specified time has arrived, and no bid received thereafter will be considered, except as provided in paragraph 4, General Conditions and Instructions to Bidders. No responsibility will attach to the Purchasing Agent or his or her representative for the premature opening of a bid not properly addressed and identified. Unless specifically authorized in the solicitation, telegraphic, electronic, or facsimile bids/modifications will not be considered.
- 14. BID OPENING-All bids received in response to an Invitation for Bid (IFB) will be opened at the date, time and place specified, read publicly, and made available for inspection as provided in paragraph 68, General Conditions and Instructions to Bidders. Tabulations of bids received are posted on the Department of Purchasing & Supply Management Bulletin Board as well as the County's web site: <a href="http://www.fairfaxcounty.gov/dpsm/bidtab.htm">http://www.fairfaxcounty.gov/dpsm/bidtab.htm</a>. Proposals received in response to a Request for Proposal (RFP) will be made available as provided in paragraph 68, General Conditions and Instructions to Bidders.
- 15. OMISSIONS & DISCREPANCIES-Any items or parts of any equipment listed in this solicitation which are not fully described or are omitted from such specification, and which are clearly necessary for the completion of such equipment and its appurtenances, shall be considered a part of such equipment although not directly specified or called for in the specifications.

Should a bidder find discrepancies or ambiguities in, or omissions from, the solicitation, including the drawings and/or specifications, he or she shall notify the Purchasing Agent at least five (5) days prior to the date set for the opening of bids. If necessary, the Purchasing Agent will send a written addendum for clarification to all bidders no later than three (3) days before the date set for opening of bids. Notifications regarding specifications will not be considered if received within five days of the date set for opening of bids.

- **16. RESPONSE TO SOLICITATIONS**-In the event a vendor cannot submit a bid on a solicitation, he or she is requested to return the solicitation cover sheet with an explanation as to why he or she is unable to bid on these requirements.
- 17. BIDDER INTERESTED IN MORE THAN ONE BID-If more than one bid is offered by any one party, either directly or by or in the name of his or her clerk, partner, or other persons, all such bids may be rejected. A party who has quoted prices on work, materials, or supplies to a bidder is not thereby disqualified from quoting prices to other bidders or firms submitting a bid directly for the work, materials or supplies.

- **18. TAX EXEMPTION**-The County is exempt from the payment of any federal excise or any Virginia sales tax. The price bid must be net, exclusive of taxes. However, when under established trade practice any federal excise tax is included in the list price, a bidder may quote the list price and shall show separately the amount of federal tax, either as a flat sum or as a percentage of the list price, which shall be deducted by the County. Fairfax County's Federal Excise Tax Exemption Number is 54-74-0127K. Contractors located outside the Commonwealth of Virginia are advised that when materials are picked up by the County at their place of business, they may charge and collect their own local/state sales tax. Materials used in the performance of construction contracts are subject to Virginia Sales/Use Tax as described in Section 630-10-27J of the Virginia Retail Sales and Use Tax Regulations.
- 19. PROHIBITION AGAINST UNIFORM PRICING-The County Purchasing Agent shall encourage open and competitive bidding by all possible means and shall endeavor to obtain the maximum degree of open competition on all purchase transactions using the competitive sealed bidding, competitive negotiation, or open market methods of procurement. In submitting a bid each bidder shall, by virtue of submitting a bid, guarantee that he or she has not been a party with other bidders to an agreement to bid a fixed or uniform price. Violation of this implied guarantee shall render void the bids of participating bidders. Any disclosure to or acquisition by a competitive bidder, in advance of the opening of the bids, of the terms or conditions of the bid submitted by another competitor may render the entire proceedings void and may require re-advertising for bids.

#### **SPECIFICATIONS**

- 20. QUESTIONS CONCERNING SPECIFICATIONS-Any information relative to interpretation of specifications and drawings shall be requested of the Purchasing Agent, in writing, in ample time before the opening of bids. No inquiries, if received by the Purchasing Agent within five (5) days of the date set for the opening of bids, will be given any consideration. Any material interpretation of a specification, as determined by the County Purchasing Agent, will be expressed in the form of an addendum to the specification which will be sent to all prospective bidders no later than three (3) days before the date set for receipt of bids. Oral answers will not be authoritative.
- 21. BRAND NAME OR EQUAL ITEMS-Unless otherwise provided in the invitation for bid, the name of a certain brand, make or manufacturer does not restrict bidders to the specific brand, make or manufacturer named; it conveys the general style, type, character, and quality of the article desired, and any article which the County in its sole discretion determines to be the equal of that specified, considering quality, workmanship, economy of operation, and suitability for the purpose intended, shall be accepted.
- 22. FORMAL SPECIFICATIONS-When a solicitation contains a specification which states no substitutes, no deviation therefrom will be permitted and the bidder will be required to furnish articles in conformity with that specification.

The bidder shall abide by and comply with the true intent of the specifications and not take advantage of any unintentional error or omission, but shall fully complete every part as the true intent and meaning of the specifications and drawings. Whenever the mention is made of any articles, material, or workmanship to be in accordance with laws, ordinances, building codes, underwriter's codes, A.S.T.M. regulations or similar expressions, the requirements of these laws, ordinances, etc., shall be construed as to the minimum requirements of these specifications.

23. FEDERAL SPECIFICATIONS-Any Federal Specifications referred to herein may be obtained from the GSA Federal Supply Service Bureau - Specification Section, 470 East L'Enfant Plaza, S.W., Suite #8100, Washington, D.C. 20407 (Voice: 1-202-619-8925, Fax: 1-202-619-8978).

#### **AWARD**

24. AWARD OR REJECTION OF BIDS-The Purchasing Agent shall award the contract to the lowest responsive and responsible bidder complying with all provisions of the IFB, provided the bid price is reasonable and it is in the best interest of the County to accept it. Awards made in response to a RFP will be made to the highest qualified offeror whose proposal is determined, in writing, to be the most advantageous to the County taking into consideration the evaluation factors set forth in the RFP. The Purchasing Agent reserves the right to award a contract by individual items, in the aggregate, or in combination thereof, or to reject any or all bids and to waive any informality in bids received whenever such rejection or waiver is in the best interest of the County. Award may be made to as many bidders as deemed necessary to fulfill the anticipated requirements of Fairfax County. The Purchasing Agent also reserves the right to reject the bid of a bidder deemed to be a non-responsible bidder.

In determining the responsibility of a bidder, the following criteria will be considered:

- a. The ability, capacity and skill of the bidder to perform the contract or provide the service required;
- b. Whether the bidder can perform the contract or provide the service promptly, or within the time specified, without delay or interference;
- c. The character, integrity, reputation, judgment, experience and efficiency of the bidder;
- d. The quality of performance of previous contracts or services;
- e. The previous and existing compliance by the bidder with laws and ordinances relating to the contract or services;
- f. The sufficiency of the financial resources and ability of the bidder to perform the contract or provide the service;
- g. The quality, availability and adaptability of the goods or services to the particular use required;
- h. The ability of the bidder to provide future maintenance and service for the use of the subject of the contract;
- i. The number and scope of the conditions attached to the bid;
- j. Whether the bidder is in arrears to the County on debt or contract or is a defaulter on surety to the County or whether the bidder's County taxes or assessments are delinquent; and
- k. Such other information as may be secured by the County Purchasing Agent having a bearing on the decision to award the contract. If an apparent low bidder is not awarded a contract for reasons of nonresponsibility, the County Purchasing Agent shall so notify that bidder and shall have recorded the reasons in the contract file.

- 25. NOTICE OF ACCEPTANCE/CONTRACT DOCUMENTS-A written award (or Acceptance Agreement) mailed (or otherwise furnished) to the successful bidder within the time for acceptance specified in the solicitation shall be deemed to result in a binding contract. The following documents which are included in the solicitation shall be incorporated by reference in the resulting contract and become a part of said contract:
  - County of Fairfax Solicitation Form/Acceptance Agreement (Cover Sheet) and other documents which may be incorporated by reference, if applicable,
  - b. General Conditions and Instructions to Bidders,
  - c. Special Provisions and Specifications,
  - d. Pricing Schedule,
  - e. Any Addenda/Amendments/Memoranda of Negotiations
- 26. TIE-BIDS If all bids are for the same total amount or unit price (including authorized discounts and delivery times), and if the public interest will not permit the delay of readvertisement for bids, the County Purchasing Agent is authorized to award the contract to the resident Fairfax County tie bidder whose firm has its principal place of business in the County, or if there be none, to the resident Virginia tie bidder, or if there be none, to one of the tie bidders by drawing lots in public; or the County Purchasing Agent may purchase the goods or services in the open market except that the price paid shall not exceed the lowest contract bid price submitted for the same goods or services. The decision of the County to make award to one or more such bidders shall be final.

#### 27. PROMPT PAYMENT DISCOUNT-

- a. Unless otherwise specified in the solicitation, prompt payment discounts requiring payment in less than fifteen (15) days will not be considered in evaluating a bid for award. However, even though not considered in the evaluation, such discounts will be taken if payment is to be made within the discount period.
- b. In connection with any discount offered, time will be computed from the date of delivery of the supplies to the carrier when delivery, inspection and acceptance are at the point of origin; or, from date of delivery, inspection and acceptance at destination; or, from date correct invoice or voucher is received in the office specified by the County, if the latter is later than the date of acceptance. In the event the bidder does not indicate a prompt payment discount, it shall be construed to mean NET 30 days.

For the purpose of earning the discount, payment is deemed to be made as of the date of mailing of the County check or issuance of an Electronic Funds Transfer.

- 28. INSPECTION-ACCEPTANCE-For determining acceptance of supplies in accordance with the provisions of the prompt payment discount paragraph, inspection and acceptance shall be accomplished only after examination (including testing) of supplies and services to determine whether the supplies and services conform to the contract requirements. Acceptance shall occur only after receipt and inspection provided such inspection, as appropriate, is accomplished within a reasonable time.
- 29. **DEFINITE BID QUANTITIES-**Where definite quantities are specifically stated, acceptance will bind the County to order quantities specified and to pay for, at contract prices, all such supplies or services delivered that meet specifications and conditions of the contract. However, the County will not be required to accept delivery of any balances unordered, as of the contract expiration date, unless the Contractor furnished the Purchasing Agent with a statement of unordered balances not later than ten (10) days after the termination date of the contract.
- **30. REQUIREMENT BID QUANTITIES-**On "Requirement" bids, acceptance will bind the County to pay for, at unit bid prices, only quantities ordered and delivered. Where the County specifies estimated quantities, the Contractor shall not be required to deliver more than ten (10) percent in excess of the estimated quantity of each item, unless otherwise agreed upon.

#### **CONTRACT PROVISIONS**

- **31. TERMINATION OF CONTRACTS**-Contracts will remain in force for full periods specified and/or until all articles ordered before date of termination shall have been satisfactorily delivered and accepted and thereafter until all requirements and conditions shall have been met, unless:
  - a. Terminated prior to expiration date by satisfactory deliveries of entire contract requirements, or upon termination by the County for Convenience or Cause.
  - Extended upon written authorization of the Purchasing Agent and accepted by Contractor, to permit ordering of unordered balances or additional quantities at contract prices and in accordance with contract terms.
- **32. TERMINATION FOR CONVENIENCE**-A contract may be terminated in whole or in part by the County in accordance with this clause whenever the County Purchasing Agent shall determine that such a termination is in the best interest of the County. Any such termination shall be effected by delivery to the Contractor at least five (5) working days prior to the termination date of a Notice of Termination specifying the extent to which performance shall be terminated and the date upon which termination becomes effective. An equitable adjustment in the contract price shall be made for completed service, but no amount shall be allowed for anticipated profit on unperformed services.

#### 33. TERMINATION OF CONTRACT FOR CAUSE-

- a. If, through any cause, the Contractor shall fail to fulfill in a timely and proper manner his or her obligations under this contract, or if the Contractor violates any of the covenants, agreements, or stipulations of this contract, in addition to the County's remedies under the contract and all other rights available at law or in equity, the County shall have the right to immediately terminate this contract. Such termination shall be effected by delivering a notice of termination to the Contractor at any time specifying the effective date of such termination. In such event all finished or unfinished documents, data, studies, surveys, drawings, maps, models, and reports prepared by the Contractor under the contract shall, at the option of the County, become its property and the Contractor shall be entitled to receive just and equitable compensation for any satisfactory work completed on such documents.
- b. Notwithstanding the above, the Contractor shall not be relieved of liability to the County for damages sustained by the County by virtue of any breach of contract by the Contractor for the purpose of set off until such time as the exact amount of damages due to the County from the Contractor is determined.
- **34. CONTRACT ALTERATIONS**-No alterations in the terms of a contract shall be valid or binding upon the County unless made in writing and signed by the Purchasing Agent or his or her authorized agent.
- 35. SUBLETTING OF CONTRACT OR ASSIGNMENT OF CONTRACT FUNDS-It is mutually understood and agreed that the Contractor shall not assign, transfer, convey, sublet or otherwise dispose of his or her contractual duties to any other person, firm or corporation, without the previous written consent of the Purchasing Agent. If the Contractor desires to assign his or her right to payment of the contract, Contractor shall notify the Purchasing Agent immediately, in writing, of such assignment of right to payment. In no case shall such assignment of contract relieve the Contractor from his or her obligations or change the terms of the contract.
- **36. FUNDING**-A contract shall be deemed binding only to the extent of appropriations available to each Agency for the purchase of goods and services.
- 37. DELIVERY/SERVICE FAILURES-Failure of a Contractor to deliver goods or services within the time specified, or within reasonable time as interpreted by the Purchasing Agent, or failure to make replacements/corrections of rejected articles/services when so requested, immediately or as directed by the Purchasing Agent, shall constitute authority for the Purchasing Agent to purchase in the open market articles/services of comparable grade/quality to replace the services, articles rejected, and/or not delivered. On all such purchases, the Contractor shall reimburse the County, within a reasonable time specified by the Purchasing Agent, for any expense incurred in excess of contract prices. Such purchases shall be deducted from the contract quantities if applicable. Should public necessity demand it, the County reserves the right to use or consume articles delivered or services performed which are substandard in quality, subject to an adjustment in price to be determined by the Purchasing Agent.
- **38. NON-LIABILITY**-The Contractor shall not be liable in damages for delay in shipment or failure to deliver when such delay or failure is the result of fire, flood, strike, the transportation carrier, act of God, act of Government, act of an alien enemy or by any other circumstances which, in the Purchasing Agent's opinion, are beyond the control of the Contractor. Under such circumstances, however, the Purchasing Agent may, at his or her discretion, cancel the contract.
- **39. NEW GOODS, FRESH STOCK**-All Contractors, unless otherwise specifically stated, shall provide new commodities, fresh stock, latest model, design or pack.
- **40. NON-DISCRIMINATION**-During the performance of this contract, the Contractor agrees as follows:
  - a. The Contractor will not discriminate against any employee or applicant for employment because of race, religion, color, sex, national origin, age, disability, or other basis prohibited by state law relating to discrimination in employment, except where there is a bona fide occupational qualification reasonably necessary to the normal operation of the Contractor. The Contractor agrees to post in conspicuous places, available to employees and applicants for employment, notices setting forth the provisions of this non-discrimination clause.
  - b. The Contractor, in all solicitations or advertisements for employees placed by or on behalf of the contractor, will state that such Contractor is an equal opportunity employer.
  - c. Notices, advertisements and solicitations placed in accordance with federal law, rule or regulation shall be deemed sufficient for the purpose of meeting the requirements of this section.
  - d. The Contractor will include the provisions of the foregoing paragraphs a, b, and c above in every subcontract or purchase order of over \$10,000 so that the provisions will be binding upon each subcontractor or vendor.
  - e. Contractor and Subcontractor hereunder shall, throughout the term of this contract, comply with the Human Rights Ordinance, Chapter 11 of the Code of the County of Fairfax, Virginia, as reenacted or amended.

#### 41. SMALL AND MINORITY BUSINESS UTILIZATION

- a. It is the policy of the County of Fairfax as declared by the Fairfax County Board of Supervisors' adoption of a Small and Minority Business Enterprise Program, April 6, 1981, that Fairfax County and its employees undertake every effort to increase opportunity for utilization of small or minority businesses in all aspects of procurement to the maximum extent feasible.
- B Where it is practicable for any portion of the awarded contract to be subcontracted to other suppliers, the contractor is encouraged to offer such subcontracting opportunities to small, women and minority businesses.
- c. Where Federal grants or monies are involved it is the policy of Fairfax County, through its agents and employees, to comply with the requirements set forth in the U.S. Office of Management and Budget Circular No. A-102, uniform administrative requirements for Grants and Cooperative Agreements with State and Local Governments, as they pertain to small and minority business utilization.

- **42. GUARANTEES & WARRANTIES**-All guarantees and warranties required shall be furnished by the Contractor and shall be delivered to the Purchasing Agent before final payment on the contract is made. Unless otherwise stated, manufacturer's standard warranty applies.
- 43. PRICE REDUCTION-If at any time after the date of the bid the Contractor makes a general price reduction in the comparable price of any material covered by the contract to customers generally, an equivalent price reduction based on similar quantities and/or considerations shall apply to this contract for the duration of the contract period (or until the price is further reduced). Such price reduction shall be effective at the same time and in the same manner as the reduction in the price to customers generally. For purpose of this provision, a "general price reduction" shall mean any horizontal reduction in the price of an article or service offered (1) to Contractor's customers generally, or (2) in the Contractor's price schedule for the class of customers, i.e., wholesalers, jobbers, retailers, etc., which was used as the basis for bidding on this solicitation. An occasional sale at a lower price, or sale of distressed merchandise at a lower price, would not be considered a "general price reduction" under this provision. The Contractor shall submit his or her invoice at such reduced prices indicating on the invoice that the reduction is pursuant to the "Price Reduction" provision of the contract documents. The Contractor in addition will within ten days of any general price reduction notify the Purchasing Agent of such reduction by letter. FAILURE TO DO SO MAY REQUIRE TERMINATION OF THE CONTRACT. Upon receipt of any such notice of a general price reduction, all ordering offices will be duly notified by the Purchasing Agent.

The Contractor, if requested, shall furnish, within ten days after the end of the contract period, a statement certifying either (1) that no general price reduction, as defined above, was made after the date of the bid, or (2) if any such general price reductions were made, that as provided above, they were reported to the Purchasing Agent within ten (10) days and ordering offices were billed at the reduced prices. Where one or more such general price reductions were made, the statement furnished by the Contractor shall include with respect to each price reduction (1) the date when notice of any such reduction was issued, (2) the effective date of the reduction, and (3) the date when the Purchasing Agent was notified of any such reduction.

- **44. CHANGES**-Should it become proper or necessary in the execution of this contract to make any change in design, or to make any alterations which will increase the expense, the Purchasing Agent shall determine an equitable adjustment. No payment shall be made to the Contractor for any extra material or services, or of any greater amount of money than stipulated to be paid in the contract, unless some changes in or additions to the contract requiring additional outlay by the Contractor shall first have been expressly authorized and ordered in writing by contract amendment or otherwise furnished by the Purchasing Agent.
- **45. PLACING OF ORDERS**-Orders against contracts will be placed with the Contractor on a Purchase Order (or Procurement Card) executed and released by the Purchasing Agent or his or her designee. The Purchase Order must bear the appropriate contract number and date. Where Blanket Purchase Agreements (BPAs) have been executed and a Blanket Purchase Order has been released by the Purchasing Agent, telephonic orders may be placed directly with the Contractor by authorized personnel in the ordering Agency.

#### **DELIVERY PROVISIONS**

- **46. SHIPPING INSTRUCTIONS CONSIGNMENT**-Unless otherwise specified in the solicitation each case, crate, barrel, package, etc., delivered under the contract must be plainly stenciled or securely tagged, stating the Contractor's name, purchase order number, and delivery address as indicated in the order. Where shipping containers are to be used, each container must be marked with the purchase order number, name of the Contractor, the name of the item, the item number, and the quantity contained therein. Deliveries must be made within the hours of 8:00 AM 3:00 PM. Deliveries at any other time will not be accepted unless specific arrangements have been previously made with the receiver at the delivery point. No deliveries will be accepted on Saturdays, Sundays and holidays, unless previous arrangements have been made. It shall be the responsibility of the Contractor to insure compliance with these instructions for items that are drop-shipped.
- 47. RESPONSIBILITY FOR SUPPLIES TENDERED-Unless otherwise specified in the solicitation, the Contractor shall be responsible for the materials or supplies covered by the contract until they are delivered at the designated point, but the Contractor shall bear all risk on rejected materials or supplies after notice of rejection. Rejected materials or supplies must be removed by and at the expense of the Contractor promptly after notification of rejection, unless public health and safety require immediate destruction or other disposal of rejected delivery. If rejected materials are not removed by the Contractor within ten (10) days after date of notification, the County may return the rejected materials or supplies to the Contractor at his or her risk and expense or dispose of them as its own property.
- **48. INSPECTIONS**-Inspection and acceptance of materials or supplies will be made after delivery at destinations herein specified unless otherwise stated. If inspection is made after delivery at destination herein specified, the County will bear the expense of inspection except for the value of samples used in case of rejection. Final inspection shall be conclusive except in regard to latent defects, fraud or such gross mistakes as to amount to fraud. Final inspection and acceptance or rejection of the materials or supplies will be made as promptly as practicable, but failure to inspect and accept or reject materials or supplies shall not impose liability on the County for such materials or supplies as are not in accordance with the specifications.
- **49. COMPLIANCE**-Delivery must be made as ordered and in accordance with the solicitation or as directed by the Purchasing Agent when not in conflict with the bid. The decision of the Purchasing Agent as to reasonable compliance with delivery terms shall be final. Burden of proof of delay in receipt of goods by the purchaser shall rest with the Contractor. Any request for extension of time of delivery from that specified must be approved by the Purchasing Agent, such extension applying only to the particular item or shipment affected. Should the Contractor be delayed by the County, there shall be added to the time of completion a time equal to the period of such delay caused by the County. However, the contractor shall not be entitled to claim damages or extra compensation for such delay or suspension. These conditions may vary for construction contracts. See Special Provisions for the individual solicitation.
- **50. POINT OF DESTINATION**-All materials shipped to the County must be shipped F.O.B. DESTINATION unless otherwise stated in the contract or purchase order. The materials must be delivered to the "Ship to" address indicated on the purchase order.

- **51. ADDITIONAL CHARGES**-Unless bought F.O.B. "shipping point" and Contractor prepays transportation, no delivery charges shall be added to invoices except when express delivery is authorized and substituted on orders for the method specified in the contract. In such cases, difference between freight or mail and express charges may be added to invoice.
- **52. METHOD AND CONTAINERS**-Unless otherwise specified, goods shall be delivered in commercial packages in standard commercial containers, so constructed as to ensure acceptance by common or other carrier for safe transportation to the point of delivery. Containers become the property of the County unless otherwise specified by bidder.
- **53. WEIGHT CHECKING**-Deliveries shall be subject to re-weighing over official sealed scales designated by the County. Payments shall be made on the basis of net weight of materials delivered. Normal shrinkage may be allowed in such instances where shrinkage is possible. Net weights only, exclusive of containers or wrapping, shall be paid for by the County.
- **54. DEMURRAGE AND RE-SPOTTING-**The County will be responsible for demurrage charges only when such charges accrue because of the County's negligence in unloading the materials. The County will pay railroad charges due to the re-spotting of cars, only when such re-spotting is ordered by the County.
- **55. REPLACEMENT**-Materials or components that have been rejected by the Purchasing Agent, in accordance with the terms of a contract, shall be replaced by the Contractor at no cost to the County.
- **56.** PACKING SLIPS OR DELIVERY TICKETS-All shipments shall be accompanied by Packing Slips or Delivery Tickets and shall contain the following information for each item delivered:
  - 1. The Purchase Order Number,
  - 2. The Name of the Article and Stock Number (Supplier's),
  - 3. The Fairfax County Identification Number (FCIN), if specified in the order,
  - 4. The Quantity Ordered,
  - 5. The Quantity Shipped,
  - 6. The Quantity Back Ordered,
  - 7. The Name of the Contractor.

Contractors are cautioned that failure to comply with these conditions shall be considered sufficient reason for refusal to accept the goods.

#### **BILLING**

**57. BILLING**-Billing for the Fairfax County Public Schools and for County agencies: Unless otherwise specified on the contract or purchase order (PO), invoices are to be submitted, in DUPLICATE, for each purchase order immediately upon completion of the shipment or services. If shipment is made by freight or express, the original Bill of Lading, properly receipted, must be attached to the invoice. Invoices should be mailed to the "BILL TO" address on the PO or to the appropriate address specified in the contract.

#### **PAYMENTS**

- **58. PAYMENT**-Payment shall be made after satisfactory performance of the contract, in accordance with all of the provisions thereof, and upon receipt of a properly completed invoice. Fairfax County reserves the right to withhold any or all payments or portions thereof for Contractor's failure to perform in accordance with the provision of the contract or any modifications thereto.
- **59. PARTIAL PAYMENTS**-Unless otherwise specified, partial payments will be made upon acceptance of materials or services so invoiced if in accordance with completion date. However, up to 5 percent (5%) of the value of the entire order may be retained until completion of contract.
- **60. PAYMENT FOR EQUIPMENT, INSTALLATION, AND TESTING**-When equipment requires installation (which shall also be interpreted to mean erection and/or setting up or placing in position, service, or use) and test, and where such installation or testing is delayed, payment may be made on the basis of 50% of the contract price when such equipment is delivered on the site. A further allowance of 25% may be made when the equipment is installed and ready for test. The balance shall be paid after the equipment is tested and found to be satisfactory. If the equipment must be tested, but installation is not required to be made by the Contractor or if the equipment must be installed but testing is not required, payment may be made on the basis of 75% at the time of delivery and the balance shall be paid after satisfactory test or installation is completed.

#### **GENERAL**

#### 61. GENERAL GUARANTY-Contractor agrees to:

- a. Save the County, its agents and employees harmless from liability of any nature or kind for the use of any copyrighted or uncopyrighted composition; secret process, patented or unpatented; invention; article or appliance furnished or used in the performance of a contract for which the Contractor is not the patentee, assignee, licensee or owner.
- b. Protect the County against latent defective material or workmanship and to repair or replace any damages or marring occasioned in transit or delivery.
- c. Furnish adequate protection against damage to all work and to repair damages of any kind to the building or equipment, to his or her own work or to the work of other contractors, for which his or her workers are responsible.
- d. Pay for all permits, licenses and fees and give all notices and comply with all laws, ordinances, rules and regulations of the County.
- e. Protect the County from loss or damage to County owned property while it is in the custody of the Contractor.

#### 62. SERVICE CONTRACT GUARANTY-Contractor agrees to:

- a. Furnish services described in the solicitation and resultant contract at the times and places and in the manner and subject to conditions therein set forth provided that the County may reduce the said services at any time.
- b. Enter upon the performance of services with all due diligence and dispatch, assiduously press to its complete performance, and exercise therein the highest degree of skill and competence.
- c. All work and services rendered in strict conformance to all laws, statues, and ordinances and the applicable rules, regulations, methods and procedures of all government boards, bureaus, offices and other agents.
- d. Allow services to be inspected or reviewed by an employee of the County at any reasonable time and place selected by the County. Fairfax County shall be under no obligation to compensate Contractor for any services not rendered in strict conformity with the contract
- e. Stipulate that the presence of a County Inspector shall not lessen the obligation of the Contractor for performance in accordance with the contract requirements, or be deemed a defense on the part of the Contractor for infraction thereof. The Inspector is not authorized to revoke, alter, enlarge, relax, or release any of the requirements of the contract documents. Any omission or failure on the part of the Inspector to disapprove or reject any work or material shall not be construed to be an acceptance of any such defective work or material. Notification of an omission or failure will be documented by the Purchasing Agent.
- **63. INDEMNIFICATION**-Contractor shall indemnify, keep and save harmless the County, its agents, officials, employees and volunteers against claims of injuries, death, damage to property, theft, patent claims, suits, liabilities, judgments, cost and expenses which may otherwise accrue against the County in consequence of the granting of a contract or which may otherwise result therefrom, if it shall be determined that the act was caused through negligence or error, or omission of the Contractor or his or her employees, or that of the subcontractor or his or her employees, if any; and the Contractor shall, at his or her own expense, appear, defend and pay all charges of attorneys and all costs and other expenses arising therefrom or incurred in connection therewith; and if any judgment shall be rendered against the County in any such action, the Contractor shall, at his or her own expense, satisfy and discharge the same. Contractor expressly understands and agrees that any performance bond or insurance protection required by this contract, or otherwise provided by the Contractor, shall in no way limit the responsibility to indemnify, keep and save harmless and defend the County as herein provided.

#### 64. OFFICIALS NOT TO BENEFIT-

- a. Each bidder or offeror shall certify, upon signing a bid or proposal, that to the best of his or her knowledge no Fairfax County official or employee having official responsibility for the procurement transaction, or member of his or her immediate family, has received or will receive any financial benefit of more than nominal or minimal value relating to the award of this contract. If such a benefit has been received or will be received, this fact shall be disclosed with the bid or proposal or as soon thereafter as it appears that such a benefit will be received. Failure to disclose the information prescribed above may result in suspension or debarment, or rescission of the contract made, or could affect payment pursuant to the terms of the contract.
- b. Whenever there is reason to believe that a financial benefit of the sort described in paragraph "a" has been or will be received in connection with a bid, proposal or contract, and that the contractor has failed to disclose such benefit or has inadequately disclosed it, the County Executive, as a prerequisite to payment pursuant to the contract, or at any other time, may require the Contractor to furnish, under oath, answers to any interrogatories related to such possible benefit.
- c. In the event the bidder or offeror has knowledge of benefits as outlined above, this information should be submitted with the bid or proposal. If the above does not apply at time of award of contract and becomes known after inception of a contract, the bidder or offeror shall address the disclosure of such facts to the Fairfax County Purchasing Agent, 12000 Government Center Parkway, Suite 427, Fairfax, Virginia 22035-0013. Relevant Invitation/Request for Proposal Number (see cover sheet) should be referenced in the disclosure.
- **65. LICENSE REQUIREMENT**-All firms doing business in Fairfax County, shall obtain a license as required by Chapter 4, Article 7, of The Code of the County of Fairfax, Virginia, as amended, entitled "Business, Professional and Occupational Licensing (BPOL) Tax." Questions concerning the BPOL Tax should be directed to the Department of Tax Administration, telephone (703) 222-8234 or visit: <a href="http://www.fairfaxcounty.gov/dta/business\_tax.htm">http://www.fairfaxcounty.gov/dta/business\_tax.htm</a>. The BPOL Tax number must be indicated in the space provided on the Cover Sheet, "Fairfax License Tax No." when appropriate.
- 66. <u>AUTHORIZATION TO CONDUCT BUSINESS IN THE COMMONWEALTH</u>: A contractor organized as a stock or nonstock corporation, limited liability company, business trust, or limited partnership or registered as a registered limited liability partnership shall be authorized to transact business in the Commonwealth as a domestic or foreign business entity if so required by Title 13.1 or Title 50 of the *Code of Virginia* or as otherwise required by law. Any business entity described above that enters into a contract with a Fairfax County pursuant to the Fairfax County Purchasing Resolution shall not allow its existence to lapse or its certificate of authority or registration to transact business in the Commonwealth, if so required under Title 13.1 or Title 50, to be revoked or cancelled at any time during the term of the contract. Fairfax County may void any contract with a business entity if the business entity fails to remain in compliance with the provisions of this section.
- 67. COVENANT AGAINST CONTINGENT FEES-The Contractor warrants that no person or selling agency has been employed or retained to solicit or secure this contract upon an agreement or understanding for a commission, percentage, brokerage, or contingent fee, except bona fide employees or bona fide established commercial or selling agencies maintained by the Contractor for the purpose of securing business. For violation of this warranty, the County shall have the right to terminate or suspend this contract without liability to the County or in its discretion to deduct from the contract price or consideration, or otherwise recover, the full amount of such commission, percentage, brokerage, or contingent fee.
- **68. VIRGINIA FREEDOM OF INFORMATION ACT**-All proceedings, records, contracts and other public records relating to procurement transactions shall be open to the inspection of any citizen, or any interested person, firm or corporation, in accordance with the Virginia Freedom of Information Act (Reference Section 4.D., of the Fairfax County Purchasing Resolution)

#### **BIDDER/CONTRACTOR REMEDIES**

#### 69. INELIGIBILITY-

- Any person or firm suspended or debarred from participation in County procurement shall be notified in writing by the County Purchasing Agent.
  - 1. The Notice of Suspension shall state the reasons for the actions taken and such decision shall be final unless the person or firm appeals within thirty (30) days of receipt of the Notice by instituting legal action as provided in the Code of Virginia.
  - 2. The Notice of Debarment shall state the reasons for the actions taken and the decision shall be final unless the person or firm appeals within thirty (30) days of receipt of the notice by instituting legal action as provided in the Code of Virginia.
- b. The County Purchasing Agent shall have the authority to suspend or debar a person or firm from bidding on any contract for the causes stated below:
  - Conviction for commission of a criminal offense as an incident to obtaining or attempting to obtain a public or private contract
    or subcontract, or in the performance of such contract or subcontract;
  - 2. Conviction under state or federal statutes of embezzlement, theft, forgery, bribery, falsification or destruction of records, receiving stolen property, or any other offense indicating a lack of business integrity or business honesty which currently, seriously, and directly affects responsibility as a County contractor;
  - 3. Conviction under the state or federal antitrust statutes arising out of the submission of bids or proposals;
  - 4. Violation of contract provisions, as set forth below, of a character which is regarded by the County Purchasing Agent to be so serious as to justify suspension or debarment action:
    - (a) failure without good cause to perform in accordance with the specifications or within the time limit provided in the contract: or
    - (b) a recent record of failure to perform or of unsatisfactory performance in accordance with the terms of one or more contracts; provided, that failure to perform or unsatisfactory performance caused by acts beyond the control of the contractor shall not be considered to be a basis for suspension or debarment;
  - 5. Any other cause the County Purchasing Agent determines to be so serious and compelling as to affect responsibility as a contractor, such as debarment by another governmental entity for any cause listed herein, or because of prior reprimands;
  - 6. The contractor has abandoned performance or been terminated for default on any other Fairfax County project;
  - 7. The contractor is in default on any surety bond or written guarantee on which Fairfax County is an obligee.
- c. If, upon appeal, it is determined that the action taken by the County Purchasing Agent was arbitrary or capricious, or not in accordance with the Constitution of Virginia, statutes or regulations, the sole relief available to the person or firm shall be restoration of eligibility. The person or firm may not institute legal action until all statutory requirements have been met.

#### 70. APPEAL OF DENIAL OF WITHDRAWAL OF BID-

- a. A decision denying withdrawal of a bid submitted by a bidder or offeror shall be final and conclusive unless the bidder appeals the decision within ten (10) days after receipt of the decision by instituting legal action as provided in the Code of Virginia. The bidder or offeror may not institute legal action until all statutory requirements have been met.
- b. If no bid bond was posted, a bidder refused withdrawal of bid under the provisions of Article 2, Section 4 a.9, of the Fairfax County Purchasing Resolution, prior to appealing, shall deliver to the County a certified check or cash bond in the amount of the difference between the bid sought to be withdrawn and the next low bid. Such security shall be released only upon a final determination that the bidder was entitled to withdraw the bid.
- If, upon appeal, it is determined that the decision refusing withdrawal of the bid was arbitrary or capricious, the sole relief shall be withdrawal of the bid.

#### 71. APPEAL OF DETERMINATION OF NONRESPONSIBILITY-

- a. Any bidder who, despite being the apparent low bidder, is determined not to be a responsible bidder for a particular County contract shall be notified in writing by the County Purchasing Agent. Such notice shall state the basis for the determination, which shall be final unless the bidder appeals the decision within ten (10) days of receipt of the notice by instituting legal action as provided in the Code of Virginia. The bidder may not institute legal action until all statutory requirements have been met.
- b. If, upon appeal, it is determined that the decision of the County Purchasing Agent was arbitrary or capricious and the award for the particular County contract in question has not been made, the sole relief available to the bidder shall be a finding that the bidder is a responsible bidder for the County contract in question. Where the award has been made and performance has begun, the County may declare the contract void upon a finding that this action is in the best interest of the public. Where a contract is declared void, the performing contractor shall be compensated for the cost of performance up to the time of such declaration. In no event shall the performing contractor be entitled to lost profits.

#### 72. PROTEST OF AWARD OR DECISION TO AWARD-

- Any bidder or offeror may protest the award or decision to award a contract by submitting a protest in writing to the County Purchasing Agent, or an official designated by the County of Fairfax, no later than ten (10) days after the award or the announcement of the decision to award, whichever occurs first. Any potential bidder or offeror on a contract negotiated on a sole source or emergency basis who desires to protest the award or decision to award such contract shall submit such protest in the same manner no later than ten days after posting or publication of the notice of such contract as provided in Article 3, Section 4, of the Fairfax County Purchasing Resolution. However, if the protest of any actual or potential bidder or offeror depends in whole or in part upon information contained in public records pertaining to the procurement transaction which are subject to inspection under Article 2, Section 4d of the Fairfax County Purchasing Resolution, then the time within which the protest must be submitted shall expire ten days after those records are available for inspection by such bidder or offeror under Article 2, Section 4d, or at such later time as provided herein. No protest shall lie for a claim that the selected bidder or offeror is not a responsible bidder or offeror. The written protest shall include the basis for the protest and the relief sought. The County Purchasing Agent shall issue a decision in writing within ten (10) days of the receipt of the protest stating the reasons for the action taken. This decision shall be final unless the bidder or offeror appeals within ten (10) days of receipt of the written decision by instituting legal action as provided in the Code of Virginia.
- b. If prior to award it is determined that the decision to award is arbitrary or capricious, then the sole relief shall be a finding to that effect. The County Purchasing Agent shall cancel the proposed award or revise it to comply with the law. If, after an award, it is determined that an award of a contract was arbitrary or capricious, then the sole relief shall be as hereinafter provided. Where the award has been made but performance has not begun, the performance of the contract may be declared void by the County. Where the award has been made and performance has begun, the County Purchasing Agent may declare the contract void upon a finding that this action is in the best interest of the County. Where a contract is declared void, the performing contractor shall be compensated for the cost of performance at the rate specified in the contract up to the time of such declaration. In no event shall the performing contractor be entitled to lost profits.
- c. Pending final determination of a protest or appeal, the validity of a contract awarded and accepted in good faith in accordance with this article shall not be affected by the fact that a protest or appeal has been filed.
- d. An award need not be delayed for the period allowed a bidder or offeror to protest, but in the event of a timely protest, no further action to award the contract will be taken unless there is a written determination that proceeding without delay is necessary to protect the public interest or unless the bid or offer would expire.

#### 73. CONTRACTUAL DISPUTES-

- a. Any dispute concerning a question of fact as a result of a contract with the County which is not disposed of by agreement shall be decided by the County Purchasing Agent, who shall reduce his decision to writing and mail or otherwise forward a copy to the contractor within ninety (90) days. The decision of the County Purchasing Agent shall be final and conclusive unless the contractor appeals within six (6) months of the date of the final written decision by instituting legal action as provided in the Code of Virginia. A contractor may not institute legal action, prior to receipt of the County Purchasing Agent's decision on the claim, unless the County Purchasing Agent fails to render such decision within the time specified.
- b. Contractual claims, whether for money or other relief, shall be submitted in writing no later than sixty days after final payment; however, written notice of the contractor's intention to file such claim shall have been given at the time of the occurrence or beginning of the work upon which the claim is based. Nothing herein shall preclude a contract from requiring submission of an invoice for final payment within a certain time after completion and acceptance of the work or acceptance of the goods. Pendency of claims shall not delay payment of amounts agreed due in the final payment.
- 74. LEGAL ACTION-No bidder, offeror, potential bidder or offeror, or contractor shall institute any legal action until all statutory requirements have been met.
- **75. COOPERATIVE PURCHASING-**The County may participate in, sponsor, conduct or administer a cooperative procurement agreement on behalf of or in conjunction with one or more other public bodies, or public agencies or institutions or localities of the several states, of the United States or its territories, or the District of Columbia, for the purpose of combining requirements to increase efficiency or reduce administrative expenses in any acquisition of goods and services. Except for contracts for professional services, a public body may purchase from another public body's contract even if it did not participate in the request for proposal (RFP) or invitation for bid (IFB), if the RFP or IFB specified that the procurement was being conducted on behalf of other public bodies. Nothing herein shall prohibit the assessment or payment by direct or indirect means of any administrative fee that will allow for participation in any such arrangement.
- **76. PROFESSIONAL AFFILIATION**-The Department of Purchasing & Supply Management holds membership in the National Institute of Governmental Purchasing, Inc., a non-profit, educational and technical organization that includes among its goals and objectives the study, discussion, and recommendation of improvements in governmental purchasing and the interchange of ideas and experiences on local state, and national governmental purchasing problems.

- 77. DRUG FREE WORKPLACE-During the performance of a contract, the contractor agrees to (i) provide a drug-free workplace for the contractor's employees; (ii) post in conspicuous places, available to employees and applicants for employment, a statement notifying employees that the unlawful manufacture, sale, distribution, dispensation, possession, or use of a controlled substance or marijuana is prohibited in the contractor's workplace and specifying the actions that will be taken against employees for violations of such prohibition; (iii) state in all solicitations or advertisements for employees placed by or on behalf of the contractor that the contractor maintains a drug-free workplace; and (iv) include the provisions of the foregoing clauses in every subcontract of over \$10,000, so that the provisions will be binding upon each subcontractor or vendor. For the purposes of this section, "drug-free workplace" means a site for the performance of work done in conjunction with a specific contract awarded to a contractor in accordance with this section, the employees of whom are prohibited from engaging in the unlawful manufacture, sale, distribution, dispensation, possession or use of any controlled substance or marijuana during the performance of the contract.
- 78. VENUE: This contract and its terms, including, but not limited to, the parties' obligations under it, the performance due from each party under it, and the remedies available to each party for breach of it, shall be governed by, construed and interpreted in accordance with the laws of the Commonwealth of Virginia. Any jurisdiction's choice of law, conflict of laws, rules, or provisions, including those of the Commonwealth of Virginia that would cause the application of any laws other than those of the Commonwealth of Virginia shall not apply. Any and all disputes, claims and causes of action arising out of or in connection with this contract or any performance hereunder, shall be brought in the applicable court of Fairfax County, Virginia, or in the United States District Court, Eastern District of Virginia, Alexandria Division.
- **79. IMMIGRATION REFORM AND CONTROL ACT:** Contractor agrees that it does not, and shall not during the performance of the contract for goods and services in the Commonwealth, knowingly employ an unauthorized alien as defined in the Federal Immigration Reform and Control Act of 1986.
- **80. CONTRACTOR NOT TO BENEFIT:** Contractor agrees that the goods and/or services provided to Fairfax County pursuant to this Agreement are for the benefit of Fairfax County and that Contractor shall not undertake any actions or efforts stemming from or related to this Agreement that shall inure to the detriment of Fairfax County. Any information provided to the Contractor for the performance of this Contract shall not be used for any other purpose without the written consent of the Purchasing Agent.

APPROVED:
S/ David P. Bobzien
COUNTY ATTORNEY
S/ Cathy A. Muse
COUNTY PURCHASING AGENT

### **OFFEROR DATA SHEET**

NAME OF OFFEROR:	
ADDRESS:	
E-MAIL ADDRESS:	
Name and e-mail addresses of both service and fiscal representatives (Key who would handle this account.	Personnel)
Service Representative: Telephone Number: (	
Fiscal Representative: Telephone Number: (	
Payment Address, if different from above:	

# VIRGINIA STATE CORPORATION COMMISSION (SCC) REGISTRATION INFORMATION

The bidder:
□ is a corporation or other business entity with the following SCC identification number: OR-
$\hfill \square$ is not a corporation, limited liability company, limited partnership, registered limited liability partnership, or business trust <b>-OR-</b>
□ is an out-of-state business entity that does not regularly and continuously maintain as part of its ordinary and customary business any employees, agents, offices, facilities, or inventories in Virginia (not counting any employees or agents in Virginia who merely solicit orders that require acceptance outside Virginia before they become contracts, and not counting any incidental presence of the bidder in Virginia that is needed in order to assemble, maintain, and repair goods in accordance with the contracts by which such goods were sold and shipped into Virginia from bidder's out-of-state location) -OR-
□ is an out-of-state business entity that is including with this bid/proposal an opinion of legal counsel which accurately and completely discloses the undersigned bidder's current contacts with Virginia and describes why whose contacts do not constitute the transaction of business in Virginia within the meaning of § 13.1-757 or other similar provisions in Titles 13.1 or 50 of the Code of Virginia.

Please check the following box if you have not checked any of the foregoing options but currently have pending before the SCC an application for authority to transact business in the Commonwealth of Virginia and wish to be considered for a waiver to allow you to submit the SCC identification number after the due date for bids:  $\Box$ 

# **BUSINESS, PROFESSIONAL AND OCCUPATIONAL LICENSE**

All firms located or operating in Fairfax County must obtain a Business, Professional and Occupational License (BPOL) as required by Chapter 4, Article 7, of the Code of the County of Fairfax, Virginia. In order for the Department of Tax Administration to determine your BPOL requirement prior to contract award, it is necessary for you to provide the following information:

•	If you currently have a Fairf proposal.	ax County business lice	nse, please s	submit a copy with your
•	Do you have an office in:	Virginia Fairfax County	□ Yes □ Yes	□ No □ No
•	Date business began/will beg	in work in Fairfax County		
	detailed description of the busing the description of the busing the detailed outside of Fairfax County.			
_				
_				
	Signature		Date	

<u>Complete and return this form or a copy of your current Fairfax County Business License</u> with your proposal.

#### CERTIFICATION REGARDING DEBARMENT OR SUSPENSION

In compliance with contracts and grants agreements applicable under the U.S. Federal Awards Program, the following certification is required by all offerors submitting a proposal in response to this Request for Proposal:

- The Offeror certifies, to the best of its knowledge and belief, that neither the Offeror nor its Principals are suspended, debarred, proposed for debarment, or declared ineligible for the award of contracts from the United States federal government procurement or nonprocurement programs, or are listed in the List of Parties Excluded from Federal Procurement and Nonprocurement Programs issued by the General Services Administration.
- 2. "Principals," for the purposes of this certification, means officers, directors, owners, partners, and persons having primary management or supervisory responsibilities within a business entity (e.g., general manager, plant manager, head of a subsidiary, division, or business segment, and similar positions).
- 3. The Offeror shall provide immediate written notice to the Fairfax County Purchasing Agent if, at any time prior to award, the Offeror learns that this certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 4. This certification is a material representation of fact upon which reliance will be placed when making the award. If it is later determined that the Offeror rendered an erroneous certification, in addition to other remedies available to Fairfax County government, the Fairfax County Purchasing Agent may terminate the contract resulting from this solicitation for default.

Printed Name of Representative:	
Signature/Date:	 /
Company Name:	
Address:	
City/State/Zip:	
SSN or TIN No:	

# **Listing Of Local Public Bodies**

REFERENCE PARAGRAPH 29 OF THE SPECIAL PROVISIONS,"USE OF CONTRACTS BY OTHER PUBLIC BODIES." You may select those public bodies that this contract may be extended to; a "blank" will signify a "NO" response:

Alexandria Public Schools, VA	Manassas Park, Virginia
Alexandria Sanitation Authority	Maryland-National Capital Park & Planning
	Commission
Alexandria, Virginia	Maryland Transit Administration
Arlington County, Virginia	Metropolitan Washington Airports Authority
Arlington Public Schools, Virginia	Metropolitan Washington Council of
	Governments
Bladensburg, Maryland	Montgomery College
Bowie, Maryland	Montgomery County, Maryland
Charles County Public Schools, MD	Montgomery County Public Schools
College Park, Maryland	Northern Virginia Community College
Culpeper County, Virginia	Omni Ride
District of Columbia	Potomac & Rappahannock Trans. Commission
District of Columbia Courts	Prince George's County, Maryland
District of Columbia Public Schools	Prince George's County Public Schools
DC Water and Sewer Authority	Prince William County, Virginia
Fairfax County Water Authority	Prince William County Public Schools, VA
Fairfax, Virginia (City)	Prince William County Service Authority
Falls Church, Virginia	Rockville, Maryland
Fauquier County Government and	Spotsylvania County Schools, Virginia
Schools, Virginia	, ,
Frederick, Maryland	Stafford County, Virginia
Frederick County Maryland	Takoma Park, Maryland
Gaithersburg, Maryland	Upper Occoquan Sewage Authority
Greenbelt, Maryland	Vienna, Virginia
Herndon, Virginia	Virginia Railway Express
Leesburg, Virginia	Washington Metropolitan Area Transit
	Authority
Loudoun County, Virginia	Washington Suburban Sanitary Commission
Loudoun County Public Schools	Winchester, Virginia
Loudoun County Sanitation Authority	Winchester Public Schools
Manassas, Virginia	
Manassas City Public Schools,	
Virginia	

Complete and return this form with your proposal.		
	Vendor Name	

### **BUSINESS CLASSIFICATION**

#### **DEFINITIONS**

**Small Business** – means a business, independently owned or operated by one or more individuals who are U.S. citizens or legal resident aliens, and together with affiliates, has 250 or fewer employees, or average annual gross receipts of \$10 million or less averaged over the previous three years. One or more of the individual owners shall control both the management and daily business operations of the small business.

**Minority-Owned Business** - means a business concern that is at least 51% owned by one or more minority individuals who are U.S. citizens or legal resident aliens, or in the case of a corporation, partnership, or limited liability company or other entity, at least 51% of the equity ownership interest in the corporation, partnership, or limited liability company or other entity is owned by one or more minority individuals who are U.S. citizens or legal resident aliens, and both the management and daily business operations are controlled by one or more minority individuals.

**Woman-Owned Business** – means a business that is at least 51% owned by one or more women who are U.S. citizens or legal resident aliens, or in the case of a corporation, partnership, or limited liability company or other entity, at least 51% of the equity ownership interest is owned by one or more women who are U.S. citizens or legal resident aliens, and both the management and daily business operations are controlled by one or more women.

YOU MUST CLASSIFY YOUR BUSINESS/ORGANIZATION BY MARKING THE APPROPRIATE BOXES ON THE COVER SHEET (DPSM32). This designation is required of all business/organizations including publicly traded corporations, non-profits, sheltered work shops, government organizations, partnerships, sole proprietorships, etc.



# COUNTY OF FAIRFAX DEPARTMENT OF PURCHASING & SUPPLY MANAGEMENT SMALL AND MINORITY BUSINESS ENTERPRISE PROGRAM

12000 Government Center Parkway, Suite 427 Fairfax, Virginia 22035-0013

Fax: 703-324-3228

# **SUBCONTRACTOR (S) NOTIFICATION FORM**

Contract Number/Title:						
Prime Contractors Name:						
Prime Contractor's Classifica	tion:					
You are required to provide th (ref. paragraph 28, Special P Please check here if you ar	rovisions). Please comple	te this form			nall/minority classification of eanission.	ach first-tier subcontracto
SUBCONTRACTOR(S) NAME	STREET ADDRESS	CITY	STATE	ZIP CODE	ANTICIPATED DOLLAR AMOUNT	VENDOR CLASSIFICATION

Complete and return this form with your proposal.

#### ATTACHMENT I

# Fairfax County DEPARTMENT OF INFORMATION TECHNOLOGY IT Services Provider CONSULTANT/CONTRACTOR AGREEMENT CONCERNING ACCESS TO AND USE OF INFORMATION SYSTEMS AND COMMUNICATIONS TECHNOLOGY AT FAIRFAX COUNTY, VIRGINIA

	OF INFORMATION SYSTEMS AND COMMUNICATIONS TECHNOLOGY AT FAIRFAX COUNTY, VIRGINIA
legal and ethical obligation to conduct work hardware and devices, and/or software (p software (COTS) and Web based or 'cloudata or voice communications software are to as 'technology', in a responsible manicontract. My/our purpose in using compulation Technology (DIT) in support of Security and Privacy policies, and ethics consideration of being given access to the	working as a consultant/contractor/services provider for to county technology and communications systems, recognize my/our firm's rk on any Fairfax County information or communications system using computer rogramming languages, operating systems, databases, third party applications id' applications), system utilities, security solutions, monitoring systems, and, and electronics, Internet capabilities, etc. and county data/content herein referred ner and within the guidelines of the County's IT Security Policy and/or firm's ter based technology is to perform work for the Fairfax County Department of a Fairfax County Government, and therefore we are subject to the standards, IT and behavior policies of Fairfax County Government. As a condition for and in a computer systems, data, the network, internet, and, Fairfax County computer twork core facilities, third party hosting centers, and 'clouds' where county
	ntials that I or my firm has represented in being hired to perform my/our duty and ntatives have successfully passed a certifiable criminal background check.
technology systems for any reason except defined by my/my firm's contract and assign disclose any information available or acquirelated to my/my firm's contract and job as that any work I/we perform for Fairfax Coul/we cannot take or send such products understand that a user agency may ask m	chnology systems to access any information available or acquired from the of for purposes directly related to our job assignments and responsibilities as gnment with the County. I/we will not use Fairfax County technology systems to uired from Fairfax County systems for any reason except for purposes directly ssignments and responsibilities for such use as defined by DIT. I/we understand inty that develops systems, logic, or data is the property of Fairfax County, and is without express permission of appropriate Fairfax County authority. I/we ne/ my firm to sign a separate agreement relating to the privacy and security of iisters, such as for HIPAA or other Data Privacy/Cyber Security laws.

I/ our firm will use vendor provided software and/or utilities only in accordance with such provisions as may have been agreed to between such vendor and Fairfax County. I/we will not deliberately violate any copyright laws or agreements states or implied in my/our use of the software. I/we recognize that to do so makes me/my company liable for any applicable penalties and may lead to my/our firm's immediate dismissal from the County's engagement.

I/our firm further understands that the deliberate misuse of Fairfax County technology, data, and/or software, which results in the change, damage or destruction of County systems, programs, and/or data is considered destruction of County property and may be considered a breach of contract and/or a criminal offense. I/we understand that our firm may be liable and may be liable to include immediate release from the engagement for breach of the Fairfax County IT Security Policy, and possible prosecution for the actions of my/this firms actions in the destruction of County property. I/we further understand and recognize that there are criminal penalties for misusing government information and for the improper use of government information.

I/we have completely read and fully understand the terms of this agreement and accept these terms.

Name of Firm	-
Consultant/Representative Signature	Date
Firm Authorized Representative	Date
I accept this agreement on behalf of Fairfax Count	y, Virginia.
ISO	Date

IT Services Provider Agreement for Use of IT DIT Revised: April 2013

### ATTACHMENT II

# **Department of Information Technology**

FAIRFAX COUNTY PUBLIC SCHOOLS Field Information Systems, Information Technology 4107 Whitacre Road Fairfax, VA 22032

### FCPS Vendor Code of Conduct and Expectations

As an FCPS vendor, your employees will be expected to comply with section ten (X) of the FCPS Standards of Conduct Regulation # 4429.4.

#### **Standards of Conducts**

## Each vendor employee is expected to:

- Comply with a reasonable request from an authorized FCPS employee (any Field Information Systems Supervisor, School-based Administrator, SBTS's)
- Report to work in appropriate clothing with required tools and equipment and in a condition that will permit performance of assigned duties.
- Refrain from any disorderly conduct.
- Exercise courtesy and tact in dealing with FCPS employees.
- Behave in a professional manner.
- Maintain a clean and neat personal appearance to the maximum practicable extent during working hours.
- Safeguard FCPS information.
- Exercise watchfulness in the performance of duties to identify potential hazards to protect fellow humans.
- Render full, efficient, and competent service.
- Comply with rules and regulations governing the business hours of work at any given FCPS building.

# The following conduct is prohibited and may subject the vendor to disciplinary action, including termination of services rendered:

- Using any information received confidentially in the performance of duties as a means of making personal profit.
- Engaging in criminal, dishonest, immoral, or disgraceful conduct that brings the school system into disrepute; engaging in theft, or being convicted of a crime.
- Soliciting or accepting anything of value in return for performing or refraining from performing an official act.
- Using School Board facilities improperly; carelessly or willfully causing destruction of School Board property.
- Threatening or assaulting anyone; possessing a weapon on School Board property.
- Falsifying any record or report.
- Manufacturing, distributing, dispensing, possessing, consuming, using, or selling alcohol or illegal drugs, or taking part in the unauthorized use of prescription drugs on School Board property during normal work hours or while performing School Board business.
- Having alcohol, illegal drugs, unlawful prescription drugs, or drug metabolites in the body while on duty.

#### ATTACHMENT II

# **Vendor Code of Conduct and Expectations, (Continued)**

- Failing to adhere to the policies and regulations of Fairfax County Public Schools.
- Engaging in political campaigns while on

### In addition to what is specified in Regulation 4429.4, all employees shall:

- Sign in and out of the vendor/visitor log at the front office
- Park in a valid parking space
- Leave the work area in an undisturbed state and remove trash and old parts
- Only use the following URL's to test internet connectivity:

http://fcpsnet.fcps.k12.va.us/index.shtml
for internal testing and <a href="http://www.washingtonpost.com/">http://www.washingtonpost.com/</a> or <a href="http://www.hp.com/">http://www.hp.com/</a> for external internet connectivity testing

**No other** web addresses shall be accessed unless directed by one of the above listed FCPS agents in the first bullet.

A meeting must be scheduled with the vendor Account Manager at a minimum every **3 months** to review the standards. Anytime there is a deletion of a name on the list above the Account Manager must notify our office in writing. Anytime there is an addition to the above vendor list, the new (vendor) employee and Account Manager must attend a meeting at FCPS to review and sign the Vendor Standard of Conduct and update the name in the master list.

The information above has been explained to me and I fully understand the contents and ramifications to me or the company I represent if I fail to comply.

Company:	
Employee Name:	
Signed:	
Date:	

- \*Proposed by the respondent [P]
  \*Not Proposed by respondent [NP]

RFP PROVISION	Proposed Y/N	Comply with RFP requirements Y/N (as applicable)	Page Number of Offerors Response
Tasks to be Performed 5.1			
Successful Offeror(s) Must have been in business for at least five (5) years in			
providing the products and/or services being offered in a similar size and scope			
entity as that of FCG and FCPS.			
Offeror(s) are required to submit three (3) references for like products and/or services from a jurisdiction similar in scope and size to that of FCG and FCPS, where performance has occurred no later than five (5) years from the date this RFP was issued.			
Successful Offeror(s) must have a website that provides products and associated pricing for those items being offered. The County desires that the website be capable of providing list price and associated discounts offered, and that a quote may be generated			
from the site containing this information.			
All quotes, Scopes of Work (SOW), and the like shall contain, at minimum the following: Contract number assigned by the County, List price of Products and/or Service,			
Percentage discount or other means by which a price may be reduced as mutually agreed			
upon in the contract, and extended price.			
Established space (office and/or warehouse) in which sales, services and support are			
provided. The County desires a local space but is not a requirement to be considered.			
Successful Offeror(s) are required to be authorized to sell the products and/or services			
being offered. All authorized resellers are required to submit documentation of such for			
each brand and/or manufacturer being proposed.  All firms responding to this solicitation are required to sign the Fairfax County Department			
of Information Technology IT Services Provider Consultant / Contractor Agreement and			
the FCPS Vendor Code of Conduct and Expectations in order to be considered. Ref.			
Appendix C, Attachments I and II.			
Successful Offeror(s) employees are required to sign and submit the Fairfax County			
Department of Information Technology IT Services Provider Consultant / Contractor Agreement and the FCPS Vendor Code of Conduct and Expectations during the term of			
the contract.			
ADMIINISTRATIVE 5.2			ı
5.2.1. The Successful Offeror(s) must assign a designated customer representiave directly			
associated with the respective FCG and/or FCPS account(s).			
5.2.2. Contractors staff shall be assigned tasks as provided by FCG and/or FCPS, the			
County reserves the right to interview and accept and/or reject any Contractor proposed personnel. In addition, the County reserves the right to accept and/or reject any			
Contractor proposed tasks.			
5.2.3 Contractors are required and shall be responsible for maintaining the skills and			
credentials required in order for its staff to be able to perform during the term of this			
contract, which shall include criminal background checks as required. The County shall not be responsible to pay for, and/or absorb any such costs.			
5.2.4. Any breach of FCG and/or FCPS information may be cause for immediate			
termination of contract. Contractors are required to immediately notify the applicable			
County personnel upon discovery of such. In addition, the Contractor shall be liable and			
indemnify the County in any and all matters related to a breach. Contractor shall be			
responsible to resolve any such incident at the direction of the County which may include			
but is not limited to notification to the affected party(ies), monetary judgements and/or			
agreed upon settlement amounts, and measures taken to maintain/regain integrity of the			
breach.			
PART I, HARDWARE  A. PERSONAL COMPUTER SYSTEMS	1	T T	1
B. NETWORKED WORKSTATION (WINDOWDS TERMINAL)			
C. NETOWRK SERVER			
D. UNIX BASED SYSTEMS / WORKSTATIONS			
E. MONITORS			

RFP PROVISION	Proposed Y/N	Comply with RFP requirements Y/N (as applicable)	Page Number of Offerors Response
F. STORAGE DEVICES, SERVICES AND SOLUTIONS		, , ,	•
G. COLLABORATION TOOLS AND PERIPHERALS			
H. COMPUTER AND NETWORK PRODUCTS, PARTS AND PERIPHERALS			
5.3.2 PART II, SOFTWARE			
A.Commercial-Off-the-Shelf (COTS) Software Packages. Software utilized shall support IT infrastructure which includes, but is not limited to, support of: systems, applications, Active Directory, backups, archiving, security, storage, and monitoring.  B.Software Site Licenses (right-to-copy utilities provided for hardware utilization).			
C.Hardware Documentation (manuals, tutorials, etc.).			
D.Media Kits.			
5.3.3 PART III, Services (Related and/or Value-Added)			
A.Systems Configuration. The County desires that system lifecycle should be a minimum of 14 months.  B.Testing. The County desires firms have in-house quality assurance and testing process			
for all built equipment.			
C.Asset Management. The County desires asset management and tracking capabilities, which shall include County's ability to access information directly in real time.			
D.Maintenance. The County desires Hardware maintenance for warranty and non-warranty support, including time frames.			
E.Service & Repair. The County desires a process with proven successful experience in providing hardware service and repairs for warranty and non-warranty support, including time frames.			
F.Logistical Support. The County desires a process with proven experience that includes delivery time and scheduling procedures for large quantities (over 150) at one or more locations throughout the County, mass storage, order tracking, delivery of complete components, use of product location (local or non-local), DOA/damaged/missing equipment.			
G.Imaging. The County desires a proven process and experience with installation of custom software images and providing services for the delivery of custom images of hard drives using tools similar to other best-in-class enterprise IT deployment and imaging solutions.			
H.Training. The County desires a program for technical hardware training for in-house County technical staff and County end users. And all other training available for associated Hardware and Software.			
I.Spare Parts. The County desires proven experience and ability to provide and deliver spare repair parts. This must include both warranty and out of warranty parts.			
J.Web Catalog. The County desires a product catalog which is an electronic, web-based catalog available via the public Internet, including but not limited to capabilities for online ordering, maintaining up-to-date products, as-built product components per tracking number (FFX SKU), repair parts service manuals, pricing, product availability, order tracking and technical support.			
K.Product Incentives/Credits/Rebates. The County desires product credit, rebate and/or incentive programs for all purchases.			
L.Computer Equipment Recovery or Recycling Process. The County desires a disposal and recycling process with proven experience that has the ability to provide written warranty as to work done, written reports and time frames. Process shall include data destruction procedures, as well as provide proof of assumption of liability for equipment throughout the process.			
M.Consulting Services and Solutions. The County desires consulting services and solutions to keep County abreast of new products, changes in technology, advanced specification documentation and other market information such as discontinuation, change of process, and manufactures roadmaps that might affect acquisition and replacement decisions.			
N.Bulk / Volume Purchases. The County desires a quantity / bulk pricing on computer consumables (e.g., batteries and power supplies). The County may from time to time			

RFP PROVISION	Proposed Y/N	Comply with RFP requirements Y/N (as applicable)	Page Number of Offerors Response
have the need for a large individual spot purchase, warranting special pricing. Special		, ,,	•
price discounts not related to spot purchases may be offered to County users. The			
County reserves the right to seek competition amongst contracted vendors (if applicable).  O.Project Management. The County desires firms have proven experience which shall			
include delivery time and scheduling procedures, mass storage, use of product location			
(local or non-local), DOA/damaged/missing equipment. Firms must have experience with			
a group of organized one-time work activities with a specific scope, goals, schedule,			
budgets and deliverables. For example, implementing new tools or processes to improve			
productivity, increase quality or reduce costs, and range from large			
Install/Move/Add/Change projects to Operating System or Network Operating System migration.			
P.Services. Services related to Hardware and/or Software procured under resultant			
contract(s).			
Q.Delivery. All deliveries of hardware shall be required to be inside deliveries, at no			
additional cost to the County. The Cunty will not accept dock deliveries of hardware. All			
shipments are required to be FOB destination, inside delivery.			
R.Lease. The County desires the option to be able to lease (rent) equipment from time to			
time; at no time shall a lease agreement allow for the County to own the property at the end of the term of such lease.			
S.Employee Purchase Program. The County desires an Employee Purchase Program			
(EPP) where such purchases are directly between the Contractor and County Employee.			
This provision is not a requirement, nor is it used for evaluation purposes.			
Warranties 5.4			
5.4.1 Fairfax County requires a warranty on all Hardware, all warranty work shall be			
performed at a County designated site(s). Specific to Desktops, the County requires, in addition to a five (5) year warranty, the option to purchase an "accidental damage"			
protection plan. Specific to laptops, the County requires, in addition to a five (5) year			
warranty, the option to purchase an "accidental damage" protection plan. Specific to			
tablets, the County requires, in addition to a three (3) year warranty, the option to			
purchase an "accidental damage" protection plan. Specific to purchased storage			
hardware and devices, the County requires, in additional to a standard three (3) year			
warranty, the option to purchase an "extended warranty" (maintenance) plan.  5.4.2 Fairfax County requires a five (5) year warranty on Servers, all warranty work shall			
be performed at a County designated site(s) related to County procured servers.			
Furthermore, the vendor must be able to offer 24 hours a day, 7 days a week			
troubleshooting and maintenance on-site support, as well as a four (4) hour response time			
for failed systems, ALL Fairfax County servers are all deemed to be mission-critical			
Information Technology (IT) assets. In the event of a hardware failure or incident, the			
Contractor shall be required to ensure service and business continuity of the mission- critical IT asset while performing troubleshooting and diagnostic activities of any County			
asset.			
5.4.3 All other items procured shall have at minimum a one (1) year warranty period from			
date of County Acceptance of such. Warranty shall include parts, labor and return			
delivery costs – the County shall not be liable for any additional charges of any kind.			
5.4.4 Should the County experience three (3) or more failures, outage and like incidents per device or component thereof, during the expected life cycle of such, the device and/or			
component shall be considered a "lemon" and the complete device shall be replaced in full			
with a new equal to or greater than item, at no additional charge to the County. Such			
replacement shall include all labor costs associated with the replacement of such.			
5.5. Fairfax County Public Schools (FCPS) requires a three (3) year warranty on			
Computers. All desktops, laptops and servers must have a warranty, to include parts and			
labor. All remaining hardware must have a minimum of one (1) year warranty period from the date of delivery or installation date, if installed, to include parts, labor and all return			
delivery costs.			
5.6 E-Rate:			

RFP PROVISION	Proposed Y/N	Comply with  RFP requirements  Y/N (as applicable)	Page Number of Offerors Response
Offerors responding to this RFP are advised that FCPS and FCG participate in the Federal Universal Service Fund (E-Rate) program governed by the Federal Communications Acto fo 1996 (Snowe-Rockefeller-Exon-Karrey amendment). This program provides FCPS and FCG the opportunity to receive discounts for certain products and services provided by vendors.			·
5.6.1. "E-Rate" Funding Program"			
A. Contractor shall have, at a minimum, a working knowledge of the Universal Service Fund ("USF") program for schools and libraries.			
B. Contractor shall be a Priority 1 service provider as defined by the E-Rate Program.			
C. Contractor shall agree to participate in the E-Rate Program and to cooperate fully and in all respects with FCPS/FCG E-Rate Program to ensure that FCPS/FCG receive all of the E-Rate funding for which is has applied and to which it is entitled in connection with Contractor's services and/or products.			
D. Contractor shall submit with its proposal a Service Provider Identification Number ("SPIN").			
E. Contractor shall provide to FCPS/FCG staff and/or FCPS/FCG E-Rate Consultant in a timely manner, within the pposted E-Rate deadlines, all of the information and documentation that the Contractor has or that Contractor reasonably can acquire that FCPS my need to prepare E-Rate applications and/or to transaction eligible for E-Rate support (www.sl.universalservice.org).			
F. At FCPS/FCG's discretion and consistent with E-Rate Program regulations, Contractor either shall (a) apply the approved E-Rate discount to all services and/or products approved for funding and invoice the Universal Service Administrative Company for the balance or (b) remit to FCPS/FCG the E-Rate discounted amount pursuant to the Billed Entity Application Reimbursement Process or any other reimbursement process in effect.			
G. Contractor shall list, price, and invoice separately any services that are linelgible for E-Rate funding.			
H. Contractor must not be currently on red light status by Universal Service Administration Company (USAC) and immediately notify FCP/FCG if placed on red light status.  I. Contractor must not be currently debarred from E-Rate participation by the Federal			
Trade Commission (FTC) and immediately notify FCPS/FCG if debarred.			
5.7. Reports and Invoicing:  A.FCP/FCPS requires invoices to be issued in the same format as the County issued			
Purchase Order. If multiple shipments are required for a single line item on a purchase order, Contractor will issue its invoice for that item, not the components which comprise that item or the components as they are shipped.			
B.Provide sample invoice.			
C.Please describe your firm's ability to provide consolidated invoices for Hardware with multiple components.			
D.FCG/FCPS will not be liable for any charges not invoiced within twelve (12) months from the date on which the service and/or products was provided.			
E.Contractor must work with FCG/FCPS in good faith to resolve disputed invoices within sixty (60) days of notification by FCG/FCPS and the Contractor will not impose late charges or disconnect services on such disputed invoices, nor require any type of reinstatement fee.			
F.All invoices prepared by the Contractor must reflect the tax-exempt status of FCG/FCPS.			
G.Contractor must identity a primary point of contact for the purpose of invoicing and to address any related issues.			
H.Consolidated shipping will be provided for all orders unless otherwise requested by FCG/FCPS.			
I.Consolidated invoicing will be provided for all orders unless otherwise requested by FCG/FCPS.			
J.Original invoices shall be submitted in accordance with the instructions on the County issued purchase order.			
9. PRICING			

RFP PROVISION	Proposed Y/N	Comply with  RFP requirements  Y/N (as applicable)	Page Number of Offerors Response
9.1. The subsequent contract will be a firm-fixed price agreement and/or a fixed minimum percentage discount. The fee(s) will remain firm and will include all charges that may be incurred in fulfilling the requirements of the contract during the first 365 days.			
9.4. All pricing and/or rates shall be fully loaded, the County will not pay additional costs of any kind such as shipping, handling, travel, lodging, meals, etc.			