



# Norfolk Southern's COVID-19 Response

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# Critical Infrastructure

- Railroads are called upon to operate continuously to help ensure human health, safety, and economic security
- Norfolk Southern is designated as an “essential” business in Maryland, and will continue to provide transportation services needed for state and national safety and security



# Freight Railroads Keep America Moving Forward



## Agriculture

Fertilizers for crops, grains for feed and food products for stores.

## Energy

Energy products for generating electricity and oil for heating and gasoline.

## Manufacturing

Materials such as steel and chemicals, as well as finished products like vehicles.

## Public Health

Chlorine-based disinfectants for treating water.

# Shipping Essential Goods

- Chemicals required for medicines and food packaging
- Chlorine-based disinfectants for treating water
- Energy products for generating electricity
- Fertilizer for growing crops
- Grain and corn for cattle feed



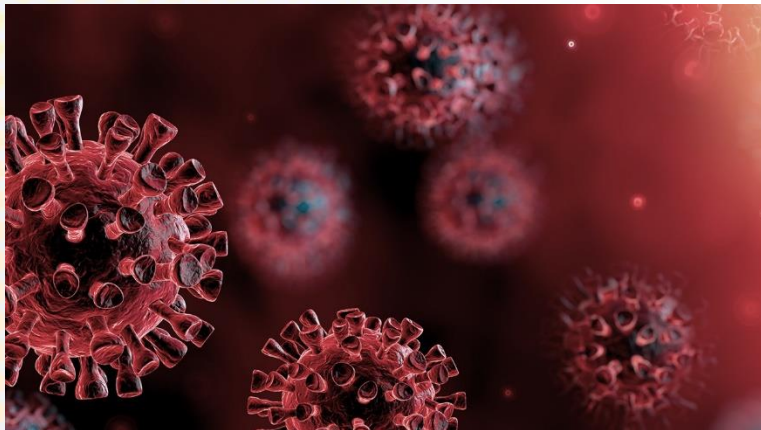
# Shipping Essential Goods

- Municipal waste
- Oil for heating and gasoline
- Rail cars for transporting food products
- Retail products that end up on store shelves, like toilet paper and cleaning supplies
- Wheat used by bakeries to make bread and pasta



# Norfolk Southern and COVID-19

**Our primary focus is safeguarding the health and safety of workers**



- Norfolk Southern has an effective pandemic response plan in place
- Daily calls between railroads
- Constant communications with federal and state governments

# Industry Response and Precautions

- Providing timely and accurate information
- Limiting possible exposure
- Expanding frequency of cleaning and sanitation
- Limiting group settings
- Restricting access to mission-critical work spaces
- Social distancing
- Transitioning employees to telework when possible
- Adhering to CDC guidelines

# Norfolk Southern's Updated Hygiene Policies

- New cleaning and disinfecting guidelines in accordance with CDC recommendations for NS workspaces – shop, crew room, office desk, locomotive cab
- Secured necessary supplies to support enhanced cleaning and safety of employees – hand sanitizer, alcohol wipes, EPA-approved disinfectant cleaners
- Audits of NS' janitorial service contractors, site visits, spot checks to assess conditions and ensure product and cleaning protocols are being followed
- Coordinated efforts with our PTI taxi service and MSI lodging contractors to ensure they have cleaning supplies required





# Relief for Rail Workers Affected by COVID-19

- Railroaders receive unemployment benefits through the Railroad Retirement Board (RRB) Railroad Unemployment Insurance Program (RUI)
- The COVID-19 stimulus package includes:
  - Waives the 7-day waiting period for filing sickness or unemployment claim with RRB
  - Increases unemployment benefits through additional \$1,200 bi-weekly benefit
  - Allows RRB to access \$130 million of remaining American Recovery Reinvestment Act to provide extended benefits through December 31, 2020

# Maryland COVID-19 Response



- Freight rail transportation has been classified as “essential” under Hogan’s executive order
- NS has been working with state and local officials to ensure that employees continue to have access to job sites
- Complying with state-enacted legislation to ensure that our employees remain safe during COVID-19

Thank You!

