Norfolk Southern’s COVID-19 Response

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Critical Infrastructure

- Railroads are called upon to operate continuously to help ensure human health, safety, and economic security

- Norfolk Southern is designated as an “essential” business in Maryland, and will continue to provide transportation services needed for state and national safety and security
Freight Railroads Keep America Moving Forward

**Agriculture**
Fertilizers for crops, grains for feed and food products for stores.

**Energy**
Energy products for generating electricity and oil for heating and gasoline.

**Manufacturing**
Materials such as steel and chemicals, as well as finished products like vehicles.

**Public Health**
Chlorine-based disinfectants for treating water.

ASSOCIATION OF AMERICAN RAILROADS
AAR.org
Shipping Essential Goods

- Chemicals required for medicines and food packaging
- Chlorine-based disinfectants for treating water
- Energy products for generating electricity
- Fertilizer for growing crops
- Grain and corn for cattle feed
Shipping Essential Goods

- Municipal waste
- Oil for heating and gasoline
- Rail cars for transporting food products
- Retail products that end up on store shelves, like toilet paper and cleaning supplies
- Wheat used by bakeries to make bread and pasta
Norfolk Southern and COVID-19

Our primary focus is safeguarding the health and safety of workers

- Norfolk Southern has an effective pandemic response plan in place
- Daily calls between railroads
- Constant communications with federal and state governments
Industry Response and Precautions

- Providing timely and accurate information
- Limiting possible exposure
- Expanding frequency of cleaning and sanitation
- Limiting group settings
- Restricting access to mission-critical workspaces
- Social distancing
- Transitioning employees to telework when possible
- Adhering to CDC guidelines
Norfolk Southern’s Updated Hygiene Policies

- New cleaning and disinfecting guidelines in accordance with CDC recommendations for NS workspaces – shop, crew room, office desk, locomotive cab
- Secured necessary supplies to support enhanced cleaning and safety of employees – hand sanitizer, alcohol wipes, EPA-approved disinfectant cleaners
- Audits of NS’ janitorial service contractors, site visits, spot checks to assess conditions and ensure product and cleaning protocols are being followed
- Coordinated efforts with our PTI taxi service and MSI lodging contractors to ensure they have cleaning supplies required
Relief for Rail Workers Affected by COVID-19

• Railroaders receive unemployment benefits through the Railroad Retirement Board (RRB) Railroad Unemployment Insurance Program (RUI)

• The COVID-19 stimulus package includes:
  ▫ Waives the 7-day waiting period for filing sickness or unemployment claim with RRB
  ▫ Increases unemployment benefits through additional $1,200 bi-weekly benefit
  ▫ Allows RRB to access $130 million of remaining American Recovery Reinvestment Act to provide extended benefits through December 31, 2020
Maryland COVID-19 Response

- Freight rail transportation has been classified as “essential” under Hogan’s executive order
- NS has been working with state and local officials to ensure that employees continue to have access to job sites
- Complying with state-enacted legislation to ensure that our employees remain safe during COVID-19
Thank You!