

511 Traveler Information System

General Description:

511 is now considered to be America's traveler information number. The Federal Communications Commission designated 511 as the single traffic information telephone number for use by states and local jurisdictions on July 21, 2000.

Traveler information systems such as 511 help reduce travel times, decrease fuel consumption, and reduce the number of accidents, all acting to benefit regional economies.

Eventually, those three easy-to-remember numbers should be available nationwide. Benefits include ease of use and convenience; real-time and accurate, traffic, event and weather information, information to help users make informed travel choices if there are any congested roads to avoid the hassle of being late.



Effects of Solution:

- Increase Passenger Mobility
- Increase Roadway Capacity
- Manage System Efficiency
- Reduce Local Demand (reduces vehicular demand)

Costs/Financial Information:

Costs will vary depending upon the size of and connectivity of the system.



Additional Resources:

- FHWA, Office of Operations, 511
www.ops.fhwa.dot.gov/511/locations/boston.htm
- 511 Deployment Coalition
www.deploy511.org