



Baltimore Metropolitan Council

OUT AND ABOUT TRAVEL GUIDE

2006 - 2007 Edition

Task Report 07-2

October 2006

OUT AND ABOUT TRAVEL GUIDE

2006 - 2007 Edition

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October 2006

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This paper is the work of the Baltimore Metropolitan Council Transportation Planning Division staff and is intended for informational use at staff level and documentation of staff work. Opinions and conclusions expressed are those of the authors and do not represent official policies of the Baltimore Metropolitan Planning Organization. Funding for this report has been provided by the U.S. Department of Transportation, the State of Maryland, and the Baltimore Metropolitan Council.

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OUT AND ABOUT TRAVEL GUIDE

2006 - 2007 Edition

Specialized Transportation Services For the Elderly and Individuals With Disabilities in the Baltimore Region

The 2006 - 2007 edition of the "Out and About Travel Guide" (travel guide) was prepared by the Baltimore Metropolitan Council (BMC) staff in response to a request by the Baltimore Regional Transportation Board (BRTB) as a public service to the residents of the Baltimore region that have specialized travel needs (travel-related disabilities). The previous edition of this travel guide was published by the BMC in 2003.

The purpose of this travel guide is to provide easy-to-use information for individuals with special mobility needs, their caregivers, and other interested individuals. The guide lists public transportation and specialized transportation services available in the Baltimore region.

Scope of Travel Guide

This travel guide will assist the elderly and individuals with disabilities (disabled) to locate and use transportation services that are adapted to meet their specialized travel needs on a regular or occasional basis.

The guide recognizes that the travel needs of the elderly and disabled change as individuals progress through different stages of the life cycle. It also recognizes that specialized transportation needs do not occur in isolation, but are related to other life activities such as health care, social services, housing, and personal activities.

This travel guide lists transportation providers that serve all or parts of the Baltimore region. The region includes Baltimore City and the surrounding counties of Anne Arundel, Baltimore, Carroll, Harford, and Howard as well as the City of Annapolis.

The guide includes seventy (70) transportation providers that offer a range of specialized travel services. There are three different types of transportation providers in this guide: 1) Public transportation providers, 2) Private transportation providers, and 3) Medical assistance transportation providers.

- 1) Public transportation providers are public organizations that provide transportation for the general public and individuals with specialized travel needs. Throughout much of the Baltimore region, the [Maryland Transit Administration \(MTA\)](#) is the principal public provider of fixed route and flexible route transportation services. This guide also lists public transportation services provided by local governments and local government affiliated organizations.

2) Private transportation providers are both private non-profit and private for-profit organizations. The services they provide are often more specialized in nature, and are focused on specific elderly / disabled population groups and the economically disadvantaged. Some of these services are available only to individuals enrolled in specific health or human service programs, or to residents of specific residential facilities.

3) Medical assistance transportation providers listed in the guide are private for-profit organizations that supply a range of specialized transportation services between home and medical treatment facilities. In addition to providing traditional ambulance service, they transport passengers to other health care facilities and provide transportation for other trip purposes.

Notice to Travel Guide Users

This travel guide is a representative listing of specialized transportation providers in the Baltimore region. It is not a comprehensive listing of all possible providers. All the transportation providers included in this guide responded to surveys conducted by the BMC. Survey forms were initially sent to over 800 organizations, businesses and faith-based groups that might provide specialized transportation services.

There are other organizations, businesses and groups in the Baltimore region that provide similar specialized transportation services for the elderly and disabled, but they are not included in this travel guide because they did not respond to the BMC survey.

Other organizations providing specialized transportation services for the elderly / disabled population in the Baltimore region that would like to be included in this Out and About Travel Guide are encouraged to fill out and return the survey form at the end of this document. Groups that provide informal or limited transportation services for the elderly and disabled are urged to respond to the attached survey because the services they provide are vital in meeting the overall travel needs of the region's growing elderly / disabled population.

This guide is based on self-reported information provided by survey respondents. The guide is a good faith representation of the information that describes the scope and extent of the travel services supplied by specialized transportation providers at the time of the survey (September 2006).

It should be noted that the information in this guide is subject to change. Staff will endeavor to update and expand the guide based on receipt of subsequent information from providers and other credible sources.

The BMC and the BRTB cannot guarantee the availability, quality, or costs of service provided by those listed in this travel guide. Please report any changes or additions to the information presented in this guide to the Baltimore Metropolitan Council, Regional

Information Center, 2700 Lighthouse Point East, Suite 310, Baltimore, MD 21224, 410-732-9570, Fax 410-732-9488, or Email < ric@baltometro.org >.

How to Use the Travel Guide

To make this travel guide easier to use, it is organized into a main directory of specialized transportation providers, and four topical indexes which group transportation providers into subject categories that can assist users with specialized travel needs in finding the type of travel service they require. The main directory and four topical indexes are described below.

Main Directory

The transportation providers in the main directory are listed in alphabetical order by the name of their organization or business. The main directory lists the provider's name, address, telephone number, Fax number, Email address, contact person(s), and information describing the specifics of the transportation service provided. The characteristics of the service offered by each transportation provider are summarized in eight different subcategories as follows:

1. Geographic area(s) served
2. Type of service provided
3. Population groups served
4. Days / hours of service
5. Trip purposes served
6. Service features
7. Fare charged
8. Type of vehicles operated

1. Geographic Area(s) Served

This category will help potential riders determine whether a particular transportation service is available in the area where they live or wish to travel. A number of transportation providers serve trips that begin or end in more than one political jurisdiction.

2. Type of Service Provided

This category indicates what kind of transportation service is available from each provider. The providers in this directory provide some form of flexible route service between pickup and dropoff locations. Some providers (mostly public transportation providers) also offer fixed route service that operate on a published schedule.

Deviated route service is a form of fixed route service that can be modified to pickup or dropoff passengers within a short distance of the existing route. Pre-scheduled response service requires a passenger to make an advanced reservation before the

trip. Demand response service provides immediate service upon request without an advanced reservation.

3. Population Groups Served

This category indicates the general types of passengers a provider serves. While most providers listed in the main directory serve elderly and disabled passengers with special travel needs, this directory category shows whether a provider also serves the general public and the economically disadvantaged.

4. Days / Hours of Service

This category indicates the days of the week and times when a transportation provider offers service.

5. Trip Purposes Served

This category indicates the trip purposes a transportation provider will serve. Many providers place no restrictions on the types of trip purposes they will accommodate. Some providers specify the particular types of trips they serve. The types of trip purposes listed in this directory include the following: 1) Socialization trips - visiting, dining out, religious and cultural activities, recreation, education, senior center, etc, 2) Shopping trips - general shopping, specialty shopping, etc, 3) Life maintenance trips - medical services, grocery shopping, personal business, etc, and 4) Employment trips - full time or part time work.

6. Service Features

This category indicates the service features offered by a transportation provider. The most common feature is curb-to-curb service where a passenger is picked up and dropped off at the edge of a street. Some providers offer more specialized door-to-door and door-through-door service. Many transportation providers also permit a travel companion to accompany a passenger without an extra charge. Some providers offer courtesy telephones at selected locations as well as provide travel escorts as necessary.

7. Fare Charged

This category indicates the fare for providing service to passengers. Some transportation providers state specific fare costs while others state that fares are variable depending on the service provided. In some cases, the cost of travel is included in the fee for participating in a particular program.

8. Type of Vehicles Operated

This category indicates the general type of vehicles operated by a transportation provider. It also indicates whether certain types of vehicles are lift or ramp equipped to serve non-ambulatory passengers.

Topical Indexes

To facilitate use of the main directory, the names of transportation providers are grouped into four topical indexes. These topical indexes are described below.

Index A - Types of Transportation Providers

Index A organizes transportation providers into three sub-categories as follows: 1) Public transportation providers, 2) Private transportation providers, and 3) Medical Assistance transportation providers.

Index B - Geographic Areas Served by Transportation Providers

Index B organizes transportation providers into two sub-categories as follows: 1) Transportation providers serving entire Baltimore region, and 2) Transportation providers serving specific political jurisdiction.

Index C - Population Groups Served by Transportation Providers

Index C organizes transportation providers into two sub-categories as follows: 1) Transportation service for the general elderly / disabled population, and 2) Transportation service for elderly / disabled clients in specific programs.

Index D - Ambulatory / Non-Ambulatory Passengers Served by Transportation Providers

Index D organizes transportation providers into two sub-categories as follows: 1) Transportation providers serving both ambulatory and non-ambulatory passengers, and 2) Transportation providers serving only ambulatory passengers.

DIRECTORY OF TRANSPORTATION PROVIDERS SERVING ELDERLY / DISABLED POPULATIONS IN THE BALTIMORE REGION

ACTION IN MATURITY, INC.

3900 Roland Ave.

Baltimore, MD 21211

410-889-7915, Fax 410-889-7921, Email AIM@actioninmaturity.org

Contact Person(s): Patricia Chalfant

Geographic Area(s) Served: Baltimore City (northern part). Can take trips to other counties if needed.

Type of Service Provided: Flexible route service. Pre-scheduled response service. Demand response service is limited.

Population Groups Served: Elderly (age 55+) / Disabled members of Action In Maturity program (ambulatory / non-ambulatory).

Days / Hours of Service: Weekdays (8:30 am - 4:00 pm).

Trip Purposes Served: Unrestricted trip purposes for members of Action In Maturity program.

Service Features: Door-to-Door service. Door-through-Door service. Travel companion permitted (with extra charge). Intermediate stops between pickup / dropoff points. Vehicle waiting service.

Fare Charged: Grocery trips to specific areas \$2.00 round trip. Socialization trip fares are based on distance traveled. Voluntary donations are accepted.

Type of Vehicles Operated: Automobile. Minibus (lift equipped). Van.

ACTIVE DAY OF HARFORD MEDICAL ADULT DAY CARE

1311 Continental Dr, Suite R

Abingdon, MD 21009

410-676-0997, 410-538-6022, Fax 410-676-0726, Email

rruigrok@activeday.com

Contact Person(s): Cathy Green, Transportation. Rhonda L. Ruigrok, Director

Geographic Area(s) Served: Harford Co. Baltimore Co. (Kingsville, Perry Hall, White Marsh). Cecil Co. (lower part).

Type of Service Provided: Flexible route service. Pre-scheduled response service.

Population Groups Served: Elderly / Disabled clients of Active Day program (ambulatory / non-ambulatory).

Days / Hours of Service: Weekdays (8:00 am - 5:00 pm). Service available on other days to provide respite for families and caregivers).

Trip Purposes Served: Medical trips. Socialization trips.

Service Features: Door-to-Door service.

Fare Charged: No charge for clients of Active Day program.

Type of Vehicles Operated: Minibus (lift / ramp equipped). Van (lift / ramp equipped).

ADVANTAGE AMBULANCE GROUP, INC.

44410 E. Fairmount Ave.

Baltimore, MD 21224

410-534-5200, Fax 410-534-5201, Email

AdvantageAmbulanceMD@hotmail.net

Contact Person(s): Alex Tkach

Geographic Area(s) Served: Baltimore region.

Type of Service Provided: Flexible route service. Medical assistance transportation (emergency and non-emergency trips). 24 hour advance reservation required for non-emergency trips. Demand response service for emergency trips.

Population Groups Served: General Public. Elderly / Disabled (ambulatory / non-ambulatory).

Days / Hours of Service: Weekdays (24 hr). Saturday (24 hr). Sunday (24 hr). Holiday (24 hr).

Trip Purposes Served: Medical and medical-related trips.

Service Features: Door-through-Door service.

Fare Charged: Variable cost depending on service provided.

Type of Vehicles Operated: Ambulance. Van.

AMERICAN BEST TRANSPORTATION
1435 Decatur St.
Baltimore, MD 21230
410-685-0388
Contact Person(s): Samuel T. Haddix, Jr.

Geographic Area(s) Served: Baltimore City.

Type of Service Provided: Flexible route service. Pre-scheduled response service. Demand response service. Sedan (for hire). Demand response trip must be arranged at least 15 minutes before pickup time.

Population Groups Served: General Public. Elderly / Disabled (ambulatory).

Days / Hours of Service: Weekdays (6:00 am - 4:00 pm). Saturday (6:00 am - 4:00 pm).

Trip Purposes Served: Unrestricted trip purposes. Employment trips not provided.

Service Features: Curb-to-Curb service. Door-to-Door service. Door-through-Door service. Vehicle waiting service. Travel companion permitted (without extra charge).

Fare Charged: Variable cost depending on service provided.

Type of Vehicles Operated: Automobile (Sedan for hire).

AMERICAN LIMOUSINES

4401 E. Fairmount Ave.

Baltimore, MD 21224

410-522-0400, Fax 410-522-0403, Email nate@amerlimo.com

Contact Person(s): Nathan McCabe. James Jones. Gary Day

Geographic Area(s) Served: Baltimore region.

Type of Service Provided: Flexible route service. Sedan (for hire). Regularly scheduled service. Deviated route service. Pre-scheduled response service. Demand response service. Advance reservation preferred. Demand response reservation accepted.

Population Groups Served: General Public. Elderly / Disabled (ambulatory).

Days / Hours of Service: Weekday (24 hr). Saturday (24 hr). Sunday (24 hr). Holiday (24 hr).

Trip Purposes Served: Unrestricted trip purposes.

Service Features: Curb-to-Curb service. Door-to-Door service. Door through Door service. Travel companion permitted (with extra charge). Intermediate stops between pickup / dropoff points.

Fare Charged: Variable cost depending on service provided.

Type of Vehicles Operated: Automobile (sedan). Bus. Minibus. Limousine. Trolley bus. Van.

AMERICAN OXYGEN & WHEELCHAIR TRANSPORTATION
7015-A Harford Rd.
Baltimore, MD 21234
410-254-2000, Fax 410-254-4556, Email momedove@aol.com
Contact Person(s): Donna Lusby

Geographic Area(s) Served: Baltimore City.

Type of Service Provided: Flexible route service. Medical assistance transportation (non-emergency trips). Pre-scheduled response service. 24 hour advance reservation required.

Population Groups Served: Elderly / Disabled (ambulatory / non-ambulatory).

Days / Hours of Service: Weekdays (8:00 am - 5:00 pm).

Trip Purposes Served: Medical and medical-related trips. Limited socialization trips provided.

Service Features: Door-to-Door service. Travel companion permitted (without extra charge).

Fare Charged: Variable cost depending on service provided.

Type of Vehicles Operated: Van (lift / ramp equipped).

ANNAPOLIS TRANSIT

(Operated by City of Annapolis Dept. of Transportation)

308 Chinquapin Round Rd.

Annapolis, MD 21401

410-263-7964, Fax 410-269-5989, Email transit@annapolis.gov

Contact Person(s): Paula Chase-Hyman

Geographic Area(s) Served: City of Annapolis. Anne Arundel Co.

Type of Service Provided: Fixed route service. Deviated route service. 24 hour advance reservation required for deviated route service by registered Elderly / Disabled riders. Call 410-253-7964, x 110 for Elderly / Disabled registration for deviated route service and reduced fare.

Population Groups Served: General Public. Elderly / Disabled in Annapolis area (ambulatory / non-ambulatory).

Days / Hours of Service: Weekdays (5:30 am - 10:30 pm). Saturday (5:30 am - 10:30 pm in Annapolis area). Sunday (8:00 am - 7:00 pm in Annapolis area). Holiday (generally same as Sunday hours). Annapolis Transit also operates fringe parking special event shuttle service (Hours depend on duration of special event).

Trip Purposes Served: Unrestricted trip purposes.

Service Features: Curb-to-Curb service (for fixed route service and deviated route service).

Fare Charged: Fixed route service \$1.00 base fare / \$1.00 zone fare. \$.50 fare for Elderly / Disabled with Annapolis Transit photo ID. Deviated route service fare for Elderly / Disabled \$2.00.

Type of Vehicles Operated: Bus (lift equipped).

ANNE ARUNDEL COUNTY DEPT. OF AGING & DISABILITIES

Heritage Office Complex

2666 Riva Road

Annapolis, MD 21401

410-222-4826, Fax 410-222-4092, Email task01@aacounty.org

Contact Person(s): Rodney Tasker. Sherry Bryson

Geographic Area(s) Served: Anne Arundel Co.

Type of Service Provided: Flexible route service. Pre-scheduled response service.

Population Groups Served: Elderly (age 55+) / Disabled (age 18+) who meet income eligibility guidelines (ambulatory / non-ambulatory). 3-wheel scooters cannot be accommodated. Call 410-222-4826 to register for pre-scheduled response service. Call 410-222-4222 to apply for discount Handy Cab coupons for lower cost taxi service from participating taxicab companies.

Days / Hours of Service: Weekdays (8:00 am - 4:30 pm).

Trip Purposes Served: Unrestricted trip purposes.

Service Features: Curb-to-Curb service. Travel companion permitted (without extra charge).

Fare Charged: Pre-scheduled response service on minibuses and vans is free, but donations are accepted. Registered Elderly / Disabled passengers can also buy Handy Cab coupon books for discount taxi rides from participating Anne Arundel County taxicab companies.

Type of Vehicles Operated: Minibus (lift equipped). Taxicab. Van.

BALTIMORE LIMOUSINES

3211 Eastern Ave.

Baltimore, MD 21224

410-732-5466, Fax 410-735-1670, Email info@bmorelimos.com

Contact Person(s): Jason Gill

Geographic Area(s) Served: Baltimore region.

Type of Service Provided: Flexible route service. Pre-scheduled response service. Demand response service. Sedan and limousine service (for hire).

Population Groups Served: General Public. Elderly / Disabled (ambulatory).

Days / Hours of Service: Weekdays (24 hr). Saturday (24 hr). Sundays (24 hr). Holidays (24 hr).

Trip Purposes Served: Unrestricted trip purposes.

Service Features: Curb-to-Curb. Door-to-Door. Door-through Door service. Travel companion permitted (without extra charge).

Fare Charged: Variable cost depending on service provided.

Type of Vehicles Operated: Automobile (sedan service). Limousine.

BALTIMORE TAXI CAB ASSOCIATION, INC.

3200-08 E. Fayette St.

Baltimore, MD 21224

410-327-7887, Fax 410-732-4123, Email baltimoretaxicab@hotmail.com

Contact Person(s): Association staff

Geographic Area(s) Served: Baltimore City (pickup & dropoff). Dropoff at any location passenger needs to go in Baltimore region.

Type of Service Provided: Flexible route service. Pre-scheduled response service. Demand response service. Taxicab service. Sedan for hire service.

Population Groups Served: General Public. Elderly / Disabled (ambulatory).

Days / Hours of Service: Weekdays (24 hr). Saturday (24 hr). Sunday (24 hr). Holiday (24 hr).

Trip Purposes Served: Unrestricted trip purposes.

Service Features: Door-to-Door service. Vehicle waiting service.

Fare Charged: Variable cost depending on service provided.

Type of Vehicles Operated: Automobile (sedan). Taxicab.

BRIGHTVIEW ASSISTED LIVING OF CATONSVILLE

912 S. Rolling Rd.

Catonsville, MD 21228

410-788-5001, Fax 410-788-5024, Email

catonsville@bright-view.com

Contact Person(s): Deanna DiStasio

Geographic Area(s) Served: Baltimore City. Baltimore Co. Howard Co.

Type of Service Provided: Flexible route service. Pre-scheduled response service. Demand response service limited. Trips available for care facility residents.

Population Groups Served: Elderly / Disabled residents of care facility (ambulatory / non-ambulatory).

Days / Hours of Service: Weekdays and as required to serve care facility residents. Medical appointment trips on Tuesdays (8:30 AM - 2 PM).

Trip Purposes Served: Medical trips. Shopping trips. Socialization trips.

Service Features: Curb-to-curb service. Door-to-Door service.

Fare Charged: No cost to residents of care facility for medical trips on Tuesday. Charge for other types of trips at other times.

Type of Vehicles Operated: Minibus (lift / ramp equipped).

BROWNS COMMUNITY OUTREACH

3215 W. Belvedere Ave.

Baltimore, MD 21215

410-466-8214, Fax 410-466-9595, Email ladye210@msn.com

Contact Person(s): Ruth Cox

Geographic Area(s) Served: Baltimore City.

Type of Service Provided: Flexible route service. Prescheduled response service. This service is affiliated with People On The Move program.

Population Groups Served: Residents of shelter for the economically disadvantaged (ambulatory).

Days / Hours of Service: Weekdays (7:00 am - 5:00 pm).

Trip Purposes Served: Medical trips. Employment trips.

Service Features: Curb-to-Curb service. Intermediate stops between pickup / dropoff points.

Fare Charged: No cost for clients of People On The Move program.

Type of Vehicles Operated: Van.

C & Z TRANSPORTATION

3572 2nd St.

Baltimore, MD 21225

410-355-8988, Fax 410-789-0970

Contact Person(s): Kristy Thompson, Owner. Lisa Rangle, Manager

Geographic Area(s) Served: Baltimore City. Anne Arundel Co. Baltimore Co.

Type of Service Provided: Flexible route service. Pre-scheduled response service. Demand response service. Sedan (for hire). Request for a demand response trip must be made at least one hour ahead of pickup time.

Population Groups Served: General Public. Elderly / Disabled (ambulatory).

Days / Hours of Service: Weekdays (24 hr). Saturday (24 hr). Sunday (24 hr). Holiday (24 hr).

Trip Purposes Served: Unrestricted trip purposes.

Service Features: Curb-to-Curb service. Door-to-Door service. Intermediate stops between pickup / dropoff points. Vehicle waiting service.

Fare Charged: Variable cost depending on service provided. Extra charge of \$2.00 each for more than 4 passengers.

Type of Vehicles Operated: Automobile. Station wagon. Sedan for hire service.

CARROLL AREA TRANSIT SYSTEM (CATS)

211 Greenwood Ave.

Westminster, MD 21157

410-875-5555, Toll Free 1-866-304-2287, Fax 410-876-7433, Email

GoByCATS@aol.com

Contact Person(s): CATS staff. Neal C. Roop, Pres / CEO

Geographic Area(s) Served: Carroll Co.

Type of Service Provided: Fixed route service. Pre-scheduled response service. Demand response service. 48 hour advance reservation for pre-scheduled trips.

Population Groups Served: General Public. Elderly / Disabled residents of Carroll Co (ambulatory / non-ambulatory). Also clients of the ARC of Carroll County.

Days / Hours of Service: Weekdays (7:00 am - 5:00 pm).

Trip Purposes Served: Unrestricted trip purposes.

Service Features: Curb-to-Curb service. Door-to-Door service. Travel companion permitted (without extra charge).

Fare Charged: \$2.00 charge every 5 miles for longer trips. \$1.00 for deviated fixed route trip.

Type of Vehicles Operated: Bus (lift equipped), Van.

CHANGE, INC.
115 Stoner Ave.
Westminster, MD 21157
410-876-2179, TTY 410-857-8017, Fax 410-857-4053, Email
rick.glaser@changeinc.cc
Contact Person(s): Rick Glaser

Geographic Area(s) Served: Carroll Co.

Type of Service Provided: Flexible route service. Pre-scheduled response service.

Population Groups Served: Disabled clients of CHANGE, Inc. developmental disabilities program (ambulatory / non-ambulatory).

Days / Hours of Service: Weekdays (6:30 am - 5:00 pm).

Trip Purposes Served: Trips for clients of CHANGE, Inc. to day care and vocational programs.

Service Features: Door-to-Door service.

Fare Charged: No charge for clients of CHANGE, Inc.

Type of Vehicles Operated: Bus (lift equipped). Van (lift equipped).

CHECKER CAB ASSOCIATION

2100 Huntingdon Ave.

Baltimore, MD 21211

410-727-7300, Fax 410-385-8484, Email

Dwight.Kines@veoliatransportation.com

Contact Person(s): Dwight Kines, GM. Raymond Nelson, VP

Geographic Area(s) Served: Baltimore City, Baltimore Co.

Type of Service Provided: Flexible route service. Pre-scheduled response service. Demand response service. Taxicab service.

Population Groups Served: General Public. Elderly / Disabled (ambulatory).

Days / Hours of Service: Weekdays (24 hr). Saturday (24 hr). Sunday (24 hr). Holiday (24 hr).

Trip Purposes Served: Unrestricted trip purposes.

Service Features: Curb-to-Curb service. Door-to-Door service. Door-through- Door service. Intermediate stops between pickup / dropoff points. Vehicle waiting service.

Fare Charged: Variable cost depending on service provided based on Maryland Public Service Commission approved rates.

Type of Vehicles Operated: Automobile. Station wagon. Van.

C. K. TRANSPORT, INC.
5256 Cordelia Ave.
Baltimore, MD 21215
410-367-8619, Fax 410-367-8878
Contact Person(s): C. K. Dunstan

Geographic Area(s) Served: Baltimore City.

Type of Service Provided: Flexible route service. Pre-scheduled response service. Provider also serves local continuing care facilities.

Population Groups Served: General Public. Elderly / Disabled (ambulatory / non-ambulatory).

Days / Hours of Service: Weekdays. Saturday (Daytime hours).

Trip Purposes Served: Unrestricted trip purposes. Does not provide employment trips.

Service Features: Door-through-Door service. Travel companion permitted (without extra charge).

Fare Charged: Fare depends on service provided. Additional cost for wheelchair passengers.

Type of Vehicles Operated: Minibus. Van (lift equipped).

CONNECT-A-RIDE

(Managed by Corridor Transportation Corp.)

312 Marshall Ave., Suite 104

Laurel, MD 20707

301-725-4000, 800-270-9553, Fax 301-725-0776, Email

support@baltwashchamber.org

Non-ADA General Paratransit (Maryland Access Point)

410-313-5980

Contact Person(s): Sharon R. Smith. CTC staff representatives

Geographic Area(s) Served: Anne Arundel Co (parts of). Howard Co. (Also City of Laurel. Montgomery Co. Prince George's Co.).

Type of Service Provided: Fixed route service. Flexible route service. Pre-scheduled response service. 24 hour advance reservations required for flexible route service for ADA eligible passengers, and 48 hour for non-ADA eligible passengers.

Population Groups Served: General Public. Elderly (age 60+) / Disabled (ambulatory / non-ambulatory).

Days / Hours of Service: Weekdays (6:00 am - approx. 10:00 pm). Saturday (9:00 am - 9:00 pm with limited service on some routes). Sunday (10:00 am - 6:00 pm with limited service on some routes). Holiday (check with Connect-A-Ride representative).

Trip Purposes Served: Unrestricted trip purposes (for fixed route and ADA passengers). Medical trips, Life Maintenance Trips, and Socialization trips for non-ADA flexible route passengers.

Service Features: Curb-to-Curb service.

Fare Charged: Connect-A-Ride Elderly / Disabled flexible route service \$3.50 each way. HT Ride (Howard Transit) Elderly / Disabled flexible route service \$2.50 one way and a reduced fare of \$1.25 each way for qualified passengers.

Type of Vehicles Operated: Automobile. Bus (lift equipped). Van (lift equipped).

COUNTYRIDE

(Operated by Baltimore County Dept. of Aging)

611 Central Ave.

Towson, MD 21204

410-887-2080, Fax 410-887-8281, Email countyride@co.ba.md.us

Contact Person(s): Rosalie B. Coffman. David Lesane

Geographic Area(s) Served: Baltimore Co., and medical trips to and from Baltimore City hospitals.

Type of Service Provided: Flexible route. Pre-scheduled response service. Limited same day service may be available. Passengers may schedule medical trips up to 2 weeks in advance. 1 week reservations required for all other trips.

Population Groups Served: General Public (rural areas only). Elderly (60+) / Disabled (21-59) residents of Baltimore Co. that live outside the boundaries of ADA paratransit service provided by the Maryland Transit Administration (ambulatory / non-ambulatory). Disabled (age 21-59) must be certified by a doctor to be eligible to use CountyRide flexible route service. Call 410-887-2080 for application form. Children in rural areas ride free if under 3 years of age.

Days / Hours of Service: Weekdays (8:00 am - 4:00 pm).

Trip Purposes Served: Unrestricted trip purposes with priority for medical trips. Employment trips are not provided.

Service Features: Curb-to-Curb service. Door-to-Door service. Travel companion permitted (without extra charge).

Fare Charged: Elderly / Disabled fare within Baltimore Co. (\$2.50 with pre-purchased tickets. \$3.00 cash). If City/County line is crossed, the fare is double (\$5.00 with pre-purchased tickets. \$6.00 cash). To supplement the CountyRide minibus service, taxi coupon books are available under the Taxi 2 program.

Discount taxi coupon books are available to low income Baltimore Co. residents that are registered in the Taxi 2 program.

Type of Vehicles Operated: Minibus (lift equipped).

D & R RIDES, LLC (dba KANGROO COACH)
4404 Washington Blvd.
Baltimore, MD 21227
410-536-5252, Fax 410-536-1202, Email ask@kangaroocoach.com
Contact Person(s): Rick Nadolski. David Thompson

Geographic Area(s) Served: Baltimore region and beyond.

Type of Service Provided: Flexible route service. Pre-scheduled response service. Demand response service, but advance reservation preferred.

Population Groups Served: General Public, Elderly / Disabled (ambulatory).

Days / Hours of Service: Weekdays (24 hr). Saturday (24 hr). Sunday (24 hr). Holiday (24 hr).

Trip Purposes Served: Unrestricted trip purposes.

Service Features: Door-to-Door service.

Fare Charged: Variable cost depending on service provided.

Type of Vehicles Operated: Automobile. Bus. Limousine. Van.

DOOR TO DOOR SHUTTLE SERVICE, LLC
10427 Wetherburn Rd.
Woodstock, MD 21163
410-465-8577, Fax 410-465-8577, Email higgs52@comcast.net
Contact Person(s): Ron Higgs

Geographic Area(s) Served: Howard Co.

Type of Service Provided: Flexible route service. Pre-scheduled response service.
Affiliated with ARC of Howard County and CHI Center.

Population Groups Served: Elderly / Disabled (ambulatory).

Days / Hours of Service: Weekdays (6:00 am - 6:00 pm).

Trip Purposes Served: Employment trips. Other trips served (Call for details).

Service Features: Curb-to-Curb service. Door-to-Door service. Travel companion permitted (with extra charge).

Fare Charged: Variable cost depending on service provided. Fares range from \$9.00 - \$15.00.

Type of Vehicles Operated: Van.

ER AMBULANCE & MEDICAL TRANSPORTATION, LLC
2509 Eugene Ave.
Baltimore, MD 21219
410-484-0153, Fax 410-484-0171, Email erambulancelc@aol.com
Contact Person(s): Jennifer R. Lynn

Geographic Area(s) Served: Baltimore City. Baltimore Co. Carroll Co.

Type of Service Provided: Flexible route service. Medical assistance transportation (emergency and non-emergency trips). 24 hour advance reservation required for non-emergency trips. Demand response service for emergency trips.

Population Groups Served: General Public. Elderly / Disabled (ambulatory / non-ambulatory).

Days / Hours of Service: Weekdays (24 hr). Saturday (24 hr). Sunday (24 hr). Holiday (24 hr).

Trip Purposes Served: Medical and medical-related trips. Other trip purposes served.

Service Features: Door-through-Door service. Travel companion permitted (without extra charge).

Fare Charged: Variable cost depending on service provided. Call for information on special passenger services available.

Type of Vehicles Operated: Ambulance. Van (ramp equipped).

**FAMILY & CHILDREN'S SERVICES OF CENTRAL MARYLAND -
ADULT DAY SERVICES**

309 Thomas Run Rd.

Bel Air, MD 21015

410-838-3222, Fax 410-879-5565, Email kconkel@fcsmd.org

Contact Person(s): Karen Conkel

Geographic Area(s) Served: Harford Co.

Type of Service Provided: Flexible route service. Pre-scheduled response service.

Population Groups Served: Elderly (50+) / Disabled (ambulatory) that are clients of adult day care program.

Days / Hours of Service: Weekday (7:00 am - 5 pm).

Trip Purposes Served: Unrestricted trip purposes. Employment trips not provided.

Service Features: Door-to-Door service. Vehicle waiting service. Travel companion (without extra charge).

Fare Charged: No cost to clients of adult day care program.

Type of Vehicles Operated: Minibus.

GLEN MEADOWS RETIREMENT COMMUNITY

11630 Glen Arm Rd.

Glen Arm, MD 21057

410-592-5310, Fax 410-592-6175

Contact Person(s): Bruce Haas

Geographic Area(s) Served: Baltimore City. Baltimore Co. Harford Co.

Type of Service Provided: Flexible route service. Pre-scheduled response service. Advance trip reservation must be made 3 days in advance.

Population Groups Served: Elderly / Disabled residents of Glen Meadows (ambulatory / non-ambulatory).

Days / Hours of Service: Weekdays (7:00 am - 4:00 pm).

Trip Purposes Served: Medical trips. Life maintenance trips. Shopping trips.

Service Features: Curb-to-Curb service. Door-to-Door service. Door-through-Door service. Vehicle waiting service.

Fare Charged: Trip cost depends on service provided to Glen Meadows residents.

Type of Vehicles Operated: Automobile. Bus. Minibus (ramp equipped). Van (lift equipped).

GUARDIAN MEDICAL TRANSPORT, INC.

63 E. Main St.

Westminster, MD 21157

410-871-1500, Fax 410-871-2170

Contact Person(s): Bob Midkiff

Geographic Area(s) Served: Baltimore Co. Carroll Co. (Also Frederick Co. and Southern Pennsylvania).

Type of Service Provided: Flexible route service. Pre-scheduled response service. Demand response service. Medical assistance transportation. (Affiliated with Carroll Area Transit System).

Population Groups Served: General Public. Elderly / Disabled (ambulatory / non-ambulatory).

Days / Hours of Service: Weekdays (24 hr). Saturday (24 hr). Sunday (24 hr). Holiday (24 hr).

Trip Purposes Served: Medical trips.

Service Features: Door-to-Door service. Door-through-Door service. Travel companion permitted (without extra charge).

Fare Charged: Variable cost depending on service provided.

Type of Vehicles Operated: Ambulance. Van (lift equipped).

HARFORD TRANSIT
(Operated by Harford County Government)
1311 Abingdon Rd.
Abingdon, MD 21009
410-612-1742, Fax 410-612-1745, Email
mhannan@harfordcountymd.gov
Contact Person(s): Michael Hannan. Maria Pounds

Geographic Area(s) Served: Harford Co.

Type of Service Provided: Fixed route service. Flexible route service. Pre-scheduled response service. 2 week advance reservations are recommended for pre-scheduled service. Trips booked on a first come, first serve basis.

Population Groups Served: General Public. Elderly (age 60+) / Disabled residents of Harford Co (ambulatory / non-ambulatory). Registration by Elderly / Disabled required to use flexible route service and for reduced fares.

Days / Hours of Service: Weekdays (5:00 am - 6:00 pm). Holiday (Limited service on President's Day, Veterans Day, and Day after Thanksgiving).

Trip Purposes Served: Unrestricted trip purposes.

Service Features: Curb-to-Curb service. Travel companion permitted (with extra charge).

Fare Charged: Fixed Route Service (\$1.00 for General Public. \$.50 for Elderly / Disabled). Flexible Route Service (\$2.00 for Elderly / Disabled). 12-ride ticket books are available.

Type of Vehicles Operated: Bus (lift equipped). Minibus (lift equipped).

HART HERITAGE HOME ASSISTED LIVING & ALZHEIMER'S CARE
3708 Grier Nursery Rd.
Street, MD 21154
410-836-1295, Fax 410-836-1290, Email hartheritage@aol.com
Contact Person(s): Ken Skidmore

Geographic Area(s) Served: Baltimore City. Baltimore Co. Harford Co.

Type of Service Provided: Flexible route service. Pre-scheduled response service. Demand response service.

Population Groups Served: Elderly / Disabled (ambulatory / non-ambulatory) residents of Hart Heritage.

Days / Hours of Service: Weekdays (24 hr). Saturday (24 hr). Sunday (24 hr). Holiday (24 hr).

Trip Purposes Served: Unrestricted trip purposes.

Service Features: Curb-to-Curb service. Door-to-Door service. Door-through-Door service. Vehicle waiting service. Travel companion permitted (with extra charge).

Fare Charged: Travel cost billed to Hart Heritage residents.

Type of Vehicles Operated: Automobile. Station wagon. Bus. Minibus. Van. (Some vehicles are lift / ramp equipped).

HARVEST TIME TRANSPORTATION SERVICE, INC.

1738 N. Payson St.

Baltimore, MD 21217

410-440-3440, 410-440-3504, Fax 410-483-8877

Contact Person(s): Company staff

(A certified Minority Business Enterprise)

Geographic Area(s) Served: Baltimore City. Baltimore Co.

Type of Service Provided: Flexible route service. Pre-scheduled response service. 7 to 14 day advance reservation required.

Population Groups Served: General Public. Elderly / Disabled (ambulatory and ambulatory that may require some assistance).

Days / Hours of Service: Weekdays (9:00 am - 5:00 pm). Weekday evening service also available by request.

Trip Purposes Served: Unrestricted trip purposes.

Service Features: Curb-to-Curb service. Door-to-Door service. Vehicle waiting service. Travel companion permitted (without extra charge).

Fare Charged: Variable cost depending on service provided.

Type of Vehicles Operated: Van.

HAVRE DE GRACE AMBULANCE CORPS, INC.
1601 Level Rd.
Havre De Grace, MD 21078
410-939-6658, Fax 410-939-6665
Contact Person(s): Mark Hemler, Pres

Geographic Area(s) Served: Harford Co.

Type of Service Provided: Flexible route service. Demand response service. Medical assistance transportation.

Population Groups Served: General Public. Elderly / Disabled (ambulatory / non-ambulatory).

Days / Hours of Service: Weekdays (24 hr). Saturday (24 hr). Sunday (24 hr). Holiday (24 hr).

Trip Purposes Served: Medical trips (Trips from home to hospital).

Service Features: Door-through-Door service.

Fare Charged: Variable cost depending on service provided. Insurance payment accepted. Voluntary donation accepted.

Type of Vehicles Operated: Ambulance.

HOPKINS ElderPlus (PACE)

(Operated by Johns Hopkins Health System Corp.)

4940 Eastern Ave., MFL Bldg., East Tower - 1st Floor

Baltimore, MD 21224

410-550-7044, Fax 410-550-7045, Email cguido1@jhmi.edu

Contact Person(s): Carmen Guido, Transportation Coordinator. Karen Armacost, Program Director

Geographic Area(s) Served: Baltimore City. Baltimore Co.

Type of Service Provided: Flexible route service. Pre-scheduled response service. Demand response service.

Population Groups Served: Elderly / Disabled (ambulatory / non-ambulatory) clients of Hopkins ElderPlus program. Serves frail elderly and Medicaid clients. ElderPlus program clients must have a Level of Care certification from the State of Maryland that they are nursing home eligible.

Days / Hours of Service: Weekdays (7:00 am - 5:30 pm).

Trip Purposes Served: Unrestricted trip purposes. Does not provide employment trips.

Service Features: Door-through-Door service. Intermediate stops between pickup / dropoff points. Travel companion is provided.

Fare Charged: Free to clients of Hopkins ElderPlus program.

Type of Vehicles Operated: Minibus (lift equipped). Van.

HOWARD TRANSIT / HT RIDE

(Managed by Corridor Transportation Corp. for Howard County Government)

Howard Co. Dept. of Planning & Zoning

3430 Courthouse Dr.

Ellicott City, MD 21043

Phone 800-270-9553 (Howard Transit), 410-313-2350 (Planning & Zoning), Fax 410-313-3367, Email cbalser@co.ho.md.us

Contact Person(s): Carl Balser

Geographic Area(s) Served: Howard Co.

Type of Service Provided: Fixed Route Service. Flexible route service. Pre-scheduled response service. 24 hour advance reservations are required for HT Ride flexible route service for ADA eligible passengers, and 48 hour for non-ADA eligible passengers. HT Ride flexible route service requires pre-certification by calling Customer Service at 800-270-9553.

Population Groups Served: General Public. Elderly / Disabled residents of Howard Co (ambulatory / non-ambulatory).

Days / Hours of Service: Fixed route service / ADA service: Weekdays (6:00 am - 11:00 pm). Saturday (9:00 am - 11:00 pm). Sunday (10:00 am - 7:00 pm). Holiday (9:00 am - 11:00 pm). Non-ADA service: Weekdays (9:00 am - 4:00 pm).

Trip Purposes Served: Unrestricted trip purposes.

Service Features: Curb-to-Curb service.

Fare Charged: Fixed route service \$1.50 each way, and \$.50 for Elderly (age 60+) / Disabled each way. Prescheduled ADA paratransit service (HT Ride) \$2.50 each way. Reduced fares are available based on income.

Type of Vehicles Operated: Automobile. Bus (lift equipped). Minibus (lift equipped). Van (lift equipped).

J & G TRANSPORTATION, LLC
4214 Navajo Dr.
Westminster, MD 21157
410-875-2882, 410-984-1871, Fax 410-875-2662
Contact Person(s): Jason Manger

Geographic Area(s) Served: Baltimore City. Baltimore Co. Carroll Co.

Type of Service Provided: Flexible route service. Pre-scheduled response service.

Population Groups Served: General Public, Elderly / Disabled (ambulatory / non-ambulatory).

Days / Hours of Service: Weekdays (6:00 am - 6:00 pm).

Trip Purposes Served: Unrestricted trip purposes.

Service Features: Curb-to-Curb service. Door-to-Door service. Travel companion permitted (without extra charge).

Fare Charged: Variable cost depending on service provided.

Type of Vehicles Operated: Bus (lift equipped). Van.

JIMMY'S CAB

2100 Huntingdon Ave.

Baltimore, MD 21211

410-727-7300, Fax 410-385-8484, Email

Dwight.Kines@veoliatransportation.com

Contact Person(s): Dwight Kines, GM. Raymond Nelson, VP

Geographic Area(s) Served: Baltimore City, Baltimore Co.

Type of Service Provided: Flexible route service. Pre-scheduled response service. Demand response service. Taxicab service.

Population Groups Served: General Public. Elderly / Disabled (ambulatory).

Days / Hours of Service: Weekdays (24 hr). Saturday (24 hr). Sunday (24 hr). Holiday (24 hr).

Trip Purposes Served: Unrestricted trip purposes.

Service Features: Curb-to-Curb service. Door-to-Door service. Door-through-Door service. Intermediate stops between pickup / dropoff points. Vehicle waiting service.

Fare Charged: Variable cost depending on service provided based on Maryland Public Service Commission approved rates.

Type of Vehicles Operated: Automobile (Taxicab). Station wagon. Van.

LEONARD SEDAN SERVICE

6100 Everall Ave., # 104

Baltimore, MD 21206

443-299-2046

Contact Person(s): Leonard Romanuk

Geographic Area(s) Served: Baltimore City. Baltimore Co.

Type of Service Provided: Flexible route service. Demand response service available. Sedan (for hire).

Population Groups Served: General Public. Elderly / Disabled (ambulatory).

Days / Hours of Service: Weekdays (7:30 am - 5:00 pm). Saturday (7:30 am - 5:00 pm).

Trip Purposes Served: Unrestricted trip purposes.

Service Features: Door-to-Door service. Intermediate stops between pickup / dropoff points. Travel companion permitted (with extra charge).

Fare Charged: Variable cost depending on service provided.

Type of Vehicles Operated: Automobile (Sedan for hire service).

MARYLAND TRANSIT ADMINISTRATION (MTA)

William Donald Schaefer Tower

6 St. Paul St.

Baltimore, MD 21202-1614

MTA Mobility Paratransit / TaxiAccess Certification Office

410-767-3441, TTY 410-333-2051

MTA Mobility Paratransit Service Reservations

410-727-3535, TTY 410-333-3624, Fax 410-468-4790

General MTA Service Information (for Bus, Light Rail, Metro Subway, MARC Commuter Rail)

410-539-5000, Toll Free 1-866-RIDE-MTA

Contact Person(s): MTA staff representatives

Geographic Area(s) Served: Baltimore City. City of Annapolis. Anne Arundel Co. Baltimore Co. (limited service in Harford Co. and Howard Co.). MTA Mobility and TaxiAccess services are available within 3/4 mile of most fixed transit routes.

Type of Service Provided: Fixed route service. Flexible route service (MTA Mobility pre-scheduled response service and TaxiAccess demand response service).

Population Groups Served: General Public. Elderly / Disabled (ambulatory / non-ambulatory).

Days / Hours of Service: General transit service (Weekdays. Saturday. Sunday. Limited service on Holidays). MTA Mobility flexible route service is available during hours when MTA fixed route transit service is in operation. 24-hour advance reservation required for MTA Mobility service. TaxiAccess demand response service is available during hours when service is provided by participating taxicab / sedan companies. 40-minute minimum advance reservation required for TaxiAccess service.

Trip Purposes Served: Unrestricted trip purposes.

Service Features: Curb-to-Curb service. Travel companion permitted (without extra charge). Service animals permitted. TaxiAccess service available to MTA Mobility-certified riders that can board, ride and exit vehicles without driver assistance.

Fare Charged: \$1.85 for MTA Mobility pre-scheduled flexible route service. \$3.00 for TaxiAccess demand response service.

Type of Vehicles Operated: Automobile. Taxicab / Sedan contracted service. Bus (lift equipped). Minibus (lift equipped). Van (lift equipped). Light Rail (Elderly / Disabled accessible). Metro Subway (Elderly / Disabled accessible). MARC Commuter Rail (Elderly / Disabled accessible at selected stations).

MAYS CHAPEL RIDGE - BRIGHTVIEW SENIOR LIVING

12261 Roundwood Pl.

Timonium, MD 21093

410-628-2100, Fax 410-628-2300, Email

mayschapelridge@bright-view.com

Contact Person(s): Mays Chapel Ridge staff

Geographic Area(s) Served: Baltimore Co.

Type of Service Provided: Flexible route service. Pre-scheduled response service.

Trips reservations made at front desk.

Population Groups Served: Elderly / Disabled residents of Mays Chapel Ridge (ambulatory / non-ambulatory).

Days / Hours of Service: Weekdays.

Trip Purposes Served: Unrestricted trip purposes for residents of Mays Chapel Ridge.

Does not provide employment trips.

Service Features: Curb-to-Curb service. Door-to-Door service. Travel companion permitted (with extra charge).

Fare Charged: No cost to residents of Mays Chapel Ridge. Extra charge for longer distance trips or at times when service is not normally provided.

Type of Vehicles Operated: Van (lift equipped).

MBS SEDAN LIMOUSINE, LTD

4515 Rokeby Rd.

Baltimore, MD 21229

410-566-5669, 1-800-566-4128, Fax 410-566-5800, Email

mbslimo1@yahoo.com

Contact Person(s): Moses Bullock

Geographic Area(s) Served: Baltimore region.

Type of Service Provided: Flexible route service. Pre-scheduled response service. Sedan (for hire). 24 hour to 48 hour advance reservation required.

Population Groups Served: General Public. Elderly / Disabled (ambulatory).

Days / Hours of Service: Weekdays (24 hr). Saturday (24 hr). Sunday (24 hr). Holiday (24 hr).

Trip Purposes Served: Unrestricted trip purposes.

Service Features: Curb-to-Curb service. Door-to-Door service. Door-through-Door service. Intermediate stops between pickup / dropoff points. Vehicle waiting service. Travel companion permitted (without extra charge).

Fare Charged: \$2.50 per mile for passengers needing special assistance. \$2.00 for all other passengers.

Type of Vehicles Operated: Automobile (Sedan for hire service).

MERCY RIDGE

2525 Pot Spring Rd.

Timonium, MD 21093

410-561-0200, Fax 410-561-0400, Email nbennett@mercyridge.com

Contact Person(s): Nicole Bennett

Geographic Area(s) Served: Baltimore Co. (within 10 mile radius of Mercy Ridge).

Type of Service Provided: Flexible route service. Pre-scheduled response service for Mercy Ridge residents. 48 hour advance reservation required.

Population Groups Served: Elderly / Disabled residents of Mercy Ridge. (ambulatory / non-ambulatory).

Days / Hours of Service: Weekdays (8:00 am - 4:30 pm). Weekday evenings (for special events). Sundays (10:00 am - 12:00 noon for religious services). No Saturday and Holiday service.

Trip Purposes Served: Medical trips. Life maintenance trips. Shopping trips, Socialization trips. Employment trips not provided.

Service Features: Curb-to-Curb service. Door-to-Door service.

Fare Charged: No cost to Mercy Ridge residents.

Type of Vehicles Operated: Automobile. Bus (lift/ramp equipped). Minibus (lift equipped). Van (lift equipped).

MOVEABLE FEAST

2612 Wilkens Ave.

Baltimore, MD 21223

410-327-3420, Fax 410-327-3426, Email dcarter@mfeast.org

Contact Person(s): Darrell Carter, Transportation Manager

Geographic Area(s) Served: Baltimore City.

Type of Service Provided: Flexible route service for economically disadvantaged. Pre-scheduled response service. Medical assistance trips must be scheduled 24 hours in advance.

Population Groups Served: Elderly / Disabled / Economically disadvantaged. (ambulatory / non-ambulatory). Moveable Feast clients must meet Ryan White criteria and be certified by a doctor. (Call for certification information).

Days / Hours of Service: Weekdays (7:00 am - 6:00 pm).

Trip Purposes Served: Medical trips. Life maintenance trips. Trips serve homeless shelters, DSS and day centers.

Service Features: Curb-to-Curb service for homeless shelter trips. Door-to-Door service for medical trips.

Fare Charged: No cost for clients of the Moveable Feast program.

Type of Vehicles Operated: Van (lift equipped).

NEIGHBOR RIDE, INC.
8950 Route 108, Suite 115
Columbia MD 21045
410-884-7433, Email Information@neighborride.org
Contact Person(s): Brad Closs

Geographic Area(s) Served: Howard Co.

Type of Service Provided: Flexible route. Pre-scheduled response service provided by volunteer drivers using private vehicles.

Population Groups Served: Elderly (age 60+) that are ambulatory, live in Howard Co. and are members of the Neighbor Ride program.

Days / Hours of Service: Weekdays, Saturdays, Sundays, Holidays. Days and hours of service dependent on availability of volunteer drivers.

Trip Purposes Served: Unrestricted trip purposes.

Service Features: Curb-to-Curb service. Intermediate stops between pickup / dropoff points.

Fare Charged: Modest trip fee charged based on a ZIP Code fare system. 3 business day advanced reservation required.

Type of Vehicles Operated: Automobile. Van.

PARADISE ADULT MEDICAL DAY CARE

5613-17 Belair Rd.

Baltimore, MD 21206

410-483-4444, Fax 410-483-4443, Email paradiseamdc@verizon.net

Contact Person(s): Office staff

Geographic Area(s) Served: Baltimore City, Baltimore Co.

Type of Service Provided: Flexible route service. Pre-scheduled response service.

Population Groups Served: Elderly / Disabled clients of adult day care program (ambulatory).

Days / Hours of Service: Weekdays (7:00 am - 4:00 pm). Saturday (7:00 am - 4:00 pm). Sunday (7:00 am - 4:00 pm).

Trip Purposes Served: Medical trips. Shopping trips. Socialization trips.

Service Features: Door-to-Door service. Travel companion permitted (without extra charge).

Fare Charged: No cost to clients of adult day care program.

Type of Vehicles Operated: Minibus. Station wagon. Van.

PENN-MAR ORGANIZATION

310 Old Freeland Rd, P.O. Box 36

Maryland Line, MD 21105

410-343-1069, Fax 410-343-1770, Email ryeaple@penn-mar.org

Contact Person(s): Rodney L. Yeaple, Transportation Coordinator

Geographic Area(s) Served: Baltimore Co. Carroll Co. Harford Co.

Type of Service Provided: Fixed route service. Flexible route service. Pre-scheduled response service.

Population Groups Served: Clients (ambulatory / non-ambulatory) in developmental disabilities program.

Days / Hours of Service: Weekdays (5:30 am - 5:00 pm).

Trip Purposes Served: Unrestricted trip purposes.

Service Features: Door-to-Door service. Intermediate stops between pickup / dropoff points.

Fare Charged: No cost to clients in developmental disabilities program.

Type of Vehicles Operated: Automobile, Station wagon, Van, Minibus, Bus. (Fleet includes lift equipped vehicles).

PICKTON TRANSPORTATION, LLC
47 Bridge La.
Baltimore, MD 21236
443-677-5387, Fax 410-529-6199, Email
info@picktontransportation.com

Contact Person(s): Mark Stanton. Mike Latimore

Geographic Area(s) Served: Baltimore region.

Type of Service Provided: Flexible route service. Pre-scheduled response service preferred. Demand response service available. Sedan (for hire).

Population Groups Served: General Public. Elderly / Disabled (ambulatory / non-ambulatory).

Days / Hours of Service: Weekdays (24 hr). Saturday (24 hr). Sunday (24 hr). Holiday (24 hr).

Trip Purposes Served: Unrestricted trip purposes.

Service Features: Curb-to-Curb service. Door-to-Door service. Door-through-Door service. Intermediate stops between pickup / dropoff points. Vehicle waiting service. Travel companion permitted (without extra charge).

Fare Charged: Variable cost depending on service provided.

Type of Vehicles Operated: Van (lift / ramp equipped). (Sedan for hire service).

PIPESH FAMILY CARE HOME

3711 Hayward Ave.

Baltimore, MD 21215

410-664-1891, FAX 410-664-1891, Email gpipesh@comcast.net

Contact Person(s): Georgia Pipesh. Frank Pipesh

Geographic Area(s) Served: Baltimore City. Baltimore Co.

Type of Service Provided: Flexible route service. Advance reservation service.

Population Groups Served: Elderly (age 60+) / Disabled residents of assisted living facility (ambulatory).

Days / Hours of Service: Weekdays (24 hr). Saturday (24 hr). Sunday (24 hr). Holiday (24 hr).

Trip Purposes Served: Medical trips. Life maintenance trips. Shopping trips. Socialization trips. Employment trips are not provided. Medical trips take priority over other trip purposes.

Service Features: Curb-to-Curb service. Travel companion permitted (without extra charge).

Fare Charged: No cost to residents of assisted living facility.

Type of Vehicles Operated: Van.

PROVIDENCE ACTIVITY CENTER NORTH
8223 Cloverleaf Dr., Ste. 122.
Millersville, MD 21108
443-679-1166, Fax 410-679-1167.
Contact Person(s): Teresa Ryans, Director

Geographic Area(s) Served: Anne Arundel Co.

Type of Service Provided: Flexible route service. Pre-scheduled response service.
Trips provided by center staff and volunteer drivers.

Population Groups Served: Elderly / Disabled clients of program (ambulatory / non-ambulatory).

Days / Hours of Service: Weekdays (7:30 am - 5:00 pm).

Trip Purposes Served: Unrestricted trip purposes provided for program clients.
Employment trips not provided.

Service Features: Door-to-Door service. Vehicle waiting service.

Fare Charged: No charge to clients of program.

Type of Vehicles Operated: Minibus (lift equipped). Van.

PROVIDENCE CENTER, INC.

370 Shore Acres Rd.

Arnold, MD 21012

410-757-7800, Fax 410-757-7751,

Email dowens@providencecenter.com

Contact Person(s): Daryl Owens, Director of Transportation

Geographic Area(s) Served: City of Annapolis. Anne Arundel Co.

Type of Service Provided: Flexible route service. Pre-scheduled response service.

Population Groups Served: Disabled clients in developmental disabilities program (ambulatory / non-ambulatory).

Days / Hours of Service: Weekdays and at other times when center is open.

Trip Purposes Served: Employment trips. Socialization trips.

Service Features: Curb-to-Curb service.

Fare Charged: No charge to clients in developmental disabilities program.

Type of Vehicles Operated: Bus. Minibus. Van. All vehicles are handicapped accessible.

PRINCETO TRANSPORTATION SERVICES

5907 Robindale Rd.

Catonsville, MD 21228

410-762-6695

Contact Person(s): Samuel A. Ademiluyi

Geographic Area(s) Served: Baltimore City. Anne Arundel Co. Baltimore Co. Howard Co.

Type of Service Provided: Flexible route service. Pre-scheduled response service. Demand response service. Sedan (for hire). 24 hour advanced reservation preferred.

Population Groups Served: General Public. Elderly / Disabled (ambulatory).

Days / Hours of Service: Weekdays (5 am - 9 am). Weekday evenings (6 pm - 11 pm). Saturday (7 am - 9 pm).

Trip Purposes Served: Employment trips. Life maintenance trips. Shopping trips. Socialization trips. Medical trips not provided.

Service Features: Curb-to-Curb service. Door-to-Door service. Travel companion permitted (without extra charge). Intermediate stops between pickup / dropoff points. Vehicle waiting service.

Fare Charged: Variable cost depending on service provided based on Maryland Public Service Commission approved rates.

Type of Vehicles Operated: Van.

RAY OF HOPE BAPTIST CHURCH

3000 Parkside Dr.

Baltimore, MD 21214

410-254-3797, Fax 410-254-4240

Contact Person(s): Joyce B. Edwards or church staff

Geographic Area(s) Served: Baltimore City.

Type of Service Provided: Flexible route service. Pre-scheduled response service. 2 day advance reservation required.

Population Groups Served: Elderly / Disabled church members (ambulatory), or others interested in attending church activities (ambulatory).

Days / Hours of Service: Sunday (8:00 am - 3:00 pm). Weekday evenings (as needed to serve church activities).

Trip Purposes Served: Socialization trips (church activities).

Service Features: Door-to-Door service.

Fare Charged: No cost to church members and others attending church activities.

Type of Vehicles Operated: Minibus.

RESERVE-A-RIDE**(Affiliated with Jewish Community Center)****5700 Park Heights Ave.****Baltimore, MD 21215****410-318-6600, Fax 410-318-6636, Email aabrams@srfriendly.org****Contact Person(s): Arlene Abrams****Geographic Area(s) Served:** Baltimore City (partial). Baltimore Co (partial).**Type of Service Provided:** Flexible route service. Pre-scheduled response service. 24 hour advance reservation required (by noon the day before trip). Trips are on a first come, first serve basis.**Population Groups Served:** Elderly / Disabled members of Senior Friendly Neighborhood program (ambulatory / non-ambulatory).**Days / Hours of Service:** Wednesday and Friday (10:30 am - 2:00 pm).**Trip Purposes Served:** Medical trips. Life maintenance trips. Shopping trips. Socialization trips for members of Senior Friendly Neighborhood program. Employment trips not provided.**Service Features:** Door-to-Door service. Travel companion permitted (without extra charge). Assistance with packages.**Fare Charged:** \$3.00 per round trip.**Type of Vehicles Operated:** Minibus (lift equipped), Bus (lift equipped).

RIDE PARTNERS

(Operated by Partners In Care, Inc.)

348 Ritchie Highway

Severna Park, MD 21146

410-544-4800, Fax 410-421-9105, Email

joycecavey@partnersincare.org

Contact Person(s): Joyce Cavey, Ride Partners Coordinator. Barbara Huston, Pres/CEO of Partners In Care Inc.

Geographic Area(s) Served: City of Annapolis. Anne Arundel Co. Baltimore City. (Also in Frederick MD).

Type of Service Provided: Flexible route. Pre-scheduled response service provided by volunteer drivers using private vehicles. Ride Partners is a public / private partnership between Partners In Care Inc., Annapolis Department of Transportation, and Volunteer Maryland.

Population Groups Served: Elderly / Disabled that are ambulatory, live in Anne Arundel Co. or the City of Annapolis, and are members of the Ride Partners program.

Days / Hours of Service: Weekdays. Saturday. Sunday. Holiday. Days and hours of service dependent on availability of volunteer drivers.

Trip Purposes Served: Medical trips. Life maintenance trips. Shopping trips. Socialization trips. Employment trips are not provided. Eligible trips must meet one of the following qualifications: 1) trip that totals 50 miles or more round trip, 2) trip outside Anne Arundel Co. that totals 25 miles or more round trip, or 3) trip that occurs three or more times a week.

Service Features: Curb-to-Curb service. Door-to-Door service. Door-through-Door service. Intermediate stops between pickup / dropoff points. Vehicle waiting service.

Fare Charged: \$.40 per mile with a sliding scale per mile fare available based on income. 3 to 5 business day advanced reservation required.

Type of Vehicles Operated: Automobile. Van.

RIDE RIGHT
1709 Woodside Ave.
Baltimore, MD 21227
410-737-8400, Fax 410-737-8476
Contact Person(s): Carl W. Parr, Jr.

Geographic Area(s) Served: Baltimore region and beyond.

Type of Service Provided: Flexible route service. Pre-scheduled response service. Demand response service. Sedan for hire service.

Population Groups Served: General Public. Elderly / Disabled (ambulatory / non-ambulatory).

Days / Hours of Service: Weekdays (24 hr). Saturday (24 hr). Sunday (24 hr). Holiday (24 hr).

Trip Purposes Served: Unrestricted trip purposes.

Service Features: Curb-to-Curb service. Door-to-Door service. Door-through-Door service. Intermediate stops between pickup / dropoff points. Vehicle waiting service. Travel companion permitted (without extra charge).

Fare Charged: Variable cost depending on service provided.

Type of Vehicles Operated: Automobile. Minibus. Van (lift equipped).

RILL'S BUS SERVICE

218 Dutrow Rd.

Westminster, MD 21157

410-876-7530, Fax 410-876-3778, Email staff@rillsbuservice.com

Contact Person(s): Dianne Grote. Paul Rill

Geographic Area(s) Served: Baltimore region. Rest of Maryland. Other areas outside Maryland.

Type of Service Provided: Flexible route service. Pre-scheduled response service. Group charter service.

Population Groups Served: General Public. Elderly / Disabled (ambulatory / non-ambulatory).

Days / Hours of Service: As required by charter groups.

Trip Purposes Served: Unrestricted trip purposes.

Service Features: As required by charter groups.

Fare Charged: Variable cost depending on service provided.

Type of Vehicles Operated: Bus (non-ambulatory accessible).

ST. ANN ADULT DAY SERVICES
3308 Benson Ave.
Baltimore, MD 21227
410-646-0320, Fax 410-644-0840
Contact Person(s): Cherie Melton

Geographic Area(s) Served: Baltimore City. Baltimore Co.

Type of Service Provided: Flexible route service. Pre-scheduled response service.

Population Groups Served: Elderly / Disabled clients of adult day care program (ambulatory / non-ambulatory).

Days / Hours of Service: Weekdays (7:00 am - 5:00 pm). Saturday (8:00 am - 3:30 pm).

Trip Purposes Served: Shopping trips. Socialization trips.

Service Features: Curb-to-Curb service.

Fare Charged: No cost to clients of adult day care program.

Type of Vehicles Operated: Mini-bus (lift equipped).

SUN CAB CO.

2100 Huntingdon Ave.

Baltimore, MD 21211

410-727-7300, Fax 410-385-8484, Email

Dwight.Kines@veoliatransportation.com

Contact Person(s): Dwight Kines, GM. Raymond Nelson, VP

Geographic Area(s) Served: Baltimore City, Baltimore Co.

Type of Service Provided: Flexible route service. Pre-scheduled response service. Demand response service. Taxicab service.

Population Groups Served: General Public. Elderly / Disabled (ambulatory).

Days / Hours of Service: Weekdays (24 hr). Saturday (24 hr). Sunday (24 hr). Holiday (24 hr).

Trip Purposes Served: Unrestricted trip purposes.

Service Features: Curb-to-Curb service. Door-to-Door service. Door-through- Door service. Intermediate stops between pickup / dropoff points. Vehicle waiting service.

Fare Charged: Variable cost depending on service provided based on Maryland Public Service Commission approved rates.

Type of Vehicles Operated: Automobile. Station wagon. Van.

SUNSHINE TRANSPORTATION, LLC

6715 Glenkirk Road

Baltimore MD 21239

410-808-5031, Fax 410-433-0621

Contact Person(s): Robert Thomas Jr., Terry Hall

Geographic Area(s) Served: Baltimore City. Baltimore Co. Harford Co. Howard Co.

Type of Service Provided: Flexible route service. Demand response service. Pre-scheduled response service. Sedan service.

Population Groups Served: General Public. Elderly / Disabled (ambulatory). Drivers provide some limited passenger and wheelchair assistance.

Days / Hours of Service: Weekdays (24 hr). Saturdays (24 hr). Sundays (24 hr). Holidays (24 hr). Demand response service, but 24 hour reservations preferred.

Trip Purposes Served: Unrestricted trip purposes.

Service Features: Door-to-Door service. Travel companion permitted (without extra charge). Provides intermediate stops between pickup / dropoff points. Vehicle waiting service.

Fare Charged: Minimum fare charged, but total fare depends on trip length.

Type of Vehicles Operated: Automobile (sedan). Station wagon. Van.

TAXICARD PROGRAM
(Operated by MJ Management Services)
1501 Sulgrave Avenue, Suite 200
Baltimore, MD 21209
410-664-1123, Fax 410-664-4018, Email
sgoldberg@mjinnoventions.com
Contact Person(s): Shelia Goldberg

Geographic Area(s) Served: Baltimore City. TaxiCard is a program sponsored by Baltimore City Commission on Aging and Retirement Education (CARE). A similar discount taxi service program known as TaxiAccess is sponsored by the Maryland Transit Administration in conjunction with the MTA Mobility program.

Type of Service Provided: Flexible route service. Pre-scheduled response service. Demand response service. Taxicab service (ambulatory). Call for information on TaxiCard eligibility requirements, and on taxicab companies that currently participate in the TaxiCard Program. MJ Management Services administers the TaxiCard Program that provide lower cost taxi service for eligible individuals.

Population Groups Served: Elderly (age 60+ in Baltimore City) / Disabled who meet eligibility guidelines for TaxiCard program (ambulatory).

Days / Hours of Service: Weekdays (24 hr). Saturday (24 hr). Sunday (24 hr). Holiday (24 hr).

Trip Purposes Served: Unrestricted trip purposes.

Service Features: Curb-to-Curb service.

Fare Charged: Discount taxi fare cards can be purchased by TaxiCard Program clients for lower cost trips provided by participating Baltimore City taxicab companies.

Type of Vehicles Operated: Taxicab. Van.

TENDER CARE KASTLE
3901 Garrison Blvd.
Baltimore, MD 21215
410-367-4980, Fax 410-367-3445
Contact Person(s): Mineta Headley

Geographic Area(s) Served: Baltimore City.

Type of Service Provided: Flexible route service. Pre-scheduled response service. Demand response service. Medical assistance transportation service, and other service provided as required.

Population Groups Served: Elderly / Disabled residents of care facility (ambulatory / non-ambulatory).

Days / Hours of Service: As required to serve to care facility residents.

Trip Purposes Served: Medical trips. Life Maintenance trips.

Service Features: Door-to-Door service. Travel companion permitted (without extra charge).

Fare Charged: No cost to residents of care facility.

Type of Vehicles Operated: Ambulance and other vehicles (as required).

TONEY'S QUALITY & CARE MOBILITY SERVICE

3313 Avondale Ave.

Baltimore, MD 21215

410-601-0040, Email toneysqc@earthlink.net

Contact Person(s): Toney Snowden

Geographic Area(s) Served: Baltimore City. Baltimore Co.

Type of Service Provided: Flexible route service. Pre-scheduled response service. 24 to 48 hour advanced reservation required.

Population Groups Served: General Public. Elderly / Disabled (ambulatory).

Days / Hours of Service: Weekdays (5:00 am - 5:00 pm). Every other Saturday (5:00 am - 1:00 pm).

Trip Purposes Served: Unrestricted trip purposes.

Service Features: Door-to-Door service. Travel companion permitted (without extra charge).

Fare Charged: \$3.00 per trip with MTA Mobility Taxi-Access Cards. Variable cost for other trips depending on service provided.

Type of Vehicles Operated: Automobile (Sedan for hire).

TRANSCARE MARYLAND
(Operated by Transcare Ambulance Service)
1500 Caton Center Dr., Suite L-M
Baltimore, MD 21227
410-242-9000, Fax 410-242-9332, Email rickh@transcaremd.com
Contact Person(s): Rick Harmon

Geographic Area(s) Served: Baltimore City. City of Annapolis. Anne Arundel Co.
Baltimore Co. Howard Co.

Type of Service Provided: Flexible route service. Medical assistance transportation.
Pre-scheduled response service (non-emergency trips). Demand response service
(emergency trips). 8 hour advance reservation required for non-emergency trip.

Population Groups Served: General Public. Elderly / Disabled (ambulatory / non-ambulatory).

Days / Hours of Service: Weekdays (24 hr). Saturday (24 hr). Sunday (24 hr). Holiday (24 hr).

Trip Purposes Served: Medical trips.

Service Features: Door-to-Door service. Door-through-Door service.

Fare Charged: Variable cost depending on service provided.

Type of Vehicles Operated: Ambulance. Van (lift equipped).

TRANSFORMATION CHURCH OF JESUS CHRIST

5150 Baltimore National Pike

Baltimore, MD 21229

410-945-5100 x 27, 410-744-8925, Email ppace12@comcast.net

Contact Person(s): Paulette Pace

Geographic Area(s) Served: Baltimore City. Baltimore Co.

Type of Service Provided: Flexible route service provided by volunteer drivers affiliated with church. Advance reservation preferred.

Population Groups Served: Elderly / Disabled members of church (ambulatory).

Days / Hours of Service: Sunday (9:30 am - 2:00 pm).

Trip Purposes Served: Socialization trips for church activities.

Service Features: Door-to-Door service for church members.

Fare Charged: No cost to church members.

Type of Vehicles Operated: Automobile. Van.

VALLEY CAB ASSOCIATION, INC.

1 Walker Ave.

Pikesville, MD 21208

410-486-4000, Fax 410-486-7944, Email valleytaxicab@aol.com

Contact Person(s): Jeff Leone

Geographic Area(s) Served: Baltimore Co.

Type of Service Provided: Flexible route service. Demand response service. Taxicab.

Population Groups Served: General Public. Elderly / Disabled (ambulatory).

Days / Hours of Service: Weekdays (24 hr). Saturdays (24 hr). Sundays (24 hr).
Holidays (24 hr). Demand response service, but 24 hour reservations preferred.

Trip Purposes Served: Unrestricted trip purposes.

Service Features: Curb-to-Curb service. Door-to-Door service.

Fare Charged: Metered taxicab fares based on rates approved by the Maryland Public Service Commission.

Type of Vehicles Operated: Automobile (taxicab).

VAN GO SEDAN SERVICE, LLC

928 Olmstead Rd.

Baltimore, MD 21208

443-744-1531, Fax (Call first) 410-484-2035, 410-866-1204, Email

jimlizgibbons@verizon.net

Contact Person(s): James Gibbons

Geographic Area(s) Served: Baltimore region.

Type of Service Provided: Flexible route service. Pre-scheduled response service. Sedan for hire service.

Population Groups Served: General Public. Elderly / Disabled (ambulatory).

Days / Hours of Service: Weekdays (24 hr). Saturday (24 hr). Sunday (24 hr). Holiday (24 hr).

Trip Purposes Served: Unrestricted trip purposes.

Service Features: Door-to-Door service.

Fare Charged: \$5.00 per trip plus \$1.75 per mile.

Type of Vehicles Operated: Automobile (Sedan for hire).

VEOLIA TRANSPORTATION

2100 Huntingdon Ave.

Baltimore, MD 21211

410-727-7300, Fax 410-385-8484, Email

marlon.bates@veoliatrtransportation.com

Contact Person(s): Marlon Bates. Dwight Kines, GM. Raymond Nelson, VP

Geographic Area(s) Served: Baltimore City. City of Annapolis. Anne Arundel Co. Baltimore Co. Howard Co.

Type of Service Provided: Flexible route service. Pre-scheduled response service. Demand response service. Taxicab service. Medical assistance transportation. Eligibility for certain riders required from MTA, Baltimore City Health Department, or Baltimore Co. Advance trip reservation requirements may differ between organizations that have service contracts with Veolia Transportation. (Call 410-727-7300 for details).

Population Groups Served: General Public. Elderly / Disabled (ambulatory / non-ambulatory).

Days / Hours of Service: Weekdays (24 hr). Saturday (24 hr). Sunday (24 hr). Holiday (24 hr).

Trip Purposes Served: Unrestricted trip purposes.

Service Features: Curb-to-Curb service. Door-to-Door service. Travel companion permitted (with extra charge).

Fare Charged: Variable cost depending on service provided based on Maryland Public Service Commission approved rates. MTA contract service \$1.85 per one way trip and travel companion pays same fare.

Type of Vehicles Operated: Automobile. Bus. Minibus. Van. (Vehicles equipped to serve non-ambulatory riders).

VESSEL OPERATIONS, INC.

5 Westminster Bridge Way, PO Box 12074

Lutherville, MD 21093

443-865-6100, Fax 410-510-1352, Email vslops@aol.com

Contact Person(s): Patrick Connor

Geographic Area(s) Served: Baltimore City. Baltimore Co.

Type of Service Provided: Flexible route service. Demand response service. Sedan (for hire).

Population Groups Served: General Public. Elderly / Disabled (ambulatory).

Days / Hours of Service: Weekdays (24 hr). Saturday (24 hr). Sunday (24 hr). Holiday (24 hr).

Trip Purposes Served: Medical trips. Employment trips. Life maintenance trips. Shopping trips.

Service Features: Curb-to-Curb service. Door-to-Door service. Door-through-Door service. Intermediate stops between pickup / dropoff points. Vehicle waiting service. Travel companion permitted (with extra charge).

Fare Charged: Variable cost depending on service provided.

Type of Vehicles Operated: Van (Sedan for hire service).

WINTER GROWTH, INC.

5466 Ruth Keeton Way

Columbia, MD 21044

410-964-9616, Fax 410-992-1487, Email jimbrown@wintergrowth.com

Contact Person(s): Jim Brown

Geographic Area(s) Served: Howard Co.

Type of Service Provided: Flexible route service. Pre-scheduled response service. 48 hour advance reservations required.

Population Groups Served: Elderly / Disabled clients of Winter Growth adult day care program (ambulatory / non-ambulatory).

Days / Hours of Service: Weekdays (9:30 am - 2:00 pm). Saturday (all day with advanced notice). Sunday (all day with advance notice).

Trip Purposes Served: Unrestricted trip purposes.

Service Features: Door-to-Door service. Door-through-Door service. Vehicle waiting service. Travel companion permitted (without extra charge).

Fare Charged: Variable cost depending on service provided. Additional cost for wheelchair service.

Type of Vehicles Operated: Minibus. Van (lift equipped).

**WORKFORCE TRANSPORTATION & REFERRAL CENTER
(Operated by Sojourner-Douglass College)**

500 N. Caroline St.

Baltimore, MD 21205

410-558-2525, Fax 410-732-3495, Email sconner@host.sdc.edu

Contact Person(s): Sandy Conner

Geographic Area(s) Served: Baltimore region and beyond.

Type of Service Provided: Fixed route service. Flexible route service. Pre-scheduled response service. 48 hr advance reservation preferred. Also demand response service.

Population Groups Served: General public (Economically disadvantaged). Affiliated with Baltimore City Dept. of Social Services, STRIVE of Baltimore, and local employers). Elderly / Disabled (for ARC of Baltimore clients) (ambulatory / non-ambulatory). Additional services being developed by WTRC's Transportation Institute Partnership)

Days / Hours of Service: Weekdays (24 hr). Saturday (24 hr). Sunday (24 hr). Holiday (24 hr).

Trip Purposes Served: Employment trips. Other trips served (Call for details).

Service Features: Curb-to-Curb service. Intermediate stops between pickup / dropoff points.

Fare Charged: Variable cost depending on service provided. Fare shared by participating employers and qualified passengers.

Type of Vehicles Operated: Bus (lift equipped). Van.

Y & J TRANSPORTATION SERVICE

7900 Pulaski Hwy.

Baltimore, MD 21237

410-686-6017, 410-686-6018, Fax 410-686-6019, Email

yandjtransportation@yahoo.com

Contact Person(s): Sheila Roberts-O'Shea

Geographic Area(s) Served: Baltimore City. City of Annapolis. Anne Arundel Co. Baltimore Co.

Type of Service Provided: Flexible route service. Pre-scheduled response service. Adequate advanced reservation preferred.

Population Groups Served: General Public. Elderly / Disabled (ambulatory).

Days / Hours of Service: On call Weekdays, Weekday evenings, Saturday, Sunday, Holiday.

Trip Purposes Served: Medical trips provided. Call about other trip purposes served.

Service Features: Curb-to-Curb service. Door-to-Door service.

Fare Charged: Variable cost depending on service provided.

Type of Vehicles Operated: Van.

YELLOW CAB

2100 Huntingdon Ave.

Baltimore, MD 21211

410-727-7300, Fax 410-385-8484, Email

Dwight.Kines@veoliatransportation.com

Contact Person(s): Dwight Kines, GM. Raymond Nelson, VP

Geographic Area(s) Served: Baltimore City. Baltimore Co.

Type of Service Provided: Flexible route service. Pre-scheduled response service. Demand response service. Taxicab service.

Population Groups Served: General Public. Elderly / Disabled (ambulatory).

Days / Hours of Service: Weekdays (24 hr). Saturday (24 hr). Sunday (24 hr). Holiday (24 hr).

Trip Purposes Served: Unrestricted trip purposes.

Service Features: Curb-to-Curb service. Door-to-Door service. Door-through- Door service. Intermediate stops between pickup / dropoff points. Vehicle waiting service.

Fare Charged: Variable cost depending on service provided based on Maryland Public Service Commission approved rates.

Type of Vehicles Operated: Automobile. Station wagon. Van.

YELLOW-CHECKER CAB

2100 Huntingdon Ave.

Baltimore, MD 21211

410-727-7300, Fax 410-385-8484, Email

Dwight.Kines@veoliatransportation.com

Contact Person(s): Dwight Kines, GM. Raymond Nelson, VP

Geographic Area(s) Served: Baltimore City. Baltimore Co.

Type of Service Provided: Flexible route service. Pre-scheduled response service. Demand response service. Taxicab service.

Population Groups Served: General Public. Elderly / Disabled (ambulatory).

Days / Hours of Service: Weekdays (24 hr). Saturday (24 hr). Sunday (24 hr). Holiday (24 hr).

Trip Purposes Served: Unrestricted trip purposes.

Service Features: Curb-to-Curb service. Door-to-Door service. Door-through- Door service. Intermediate stops between pickup / dropoff points. Vehicle waiting service.

Fare Charged: Variable cost depending on service provided based on Maryland Public Service Commission approved rates.

Type of Vehicles Operated: Automobile. Station wagon. Van.

YELLOW TRANSPORTATION SERVICES

2100 Huntingdon Ave.

Baltimore, MD 21211

410-727-7300, Fax 410-385-8484, Email

Dwight.Kines@veoliatransportation.com

Contact Person(s): Dwight Kines, GM. Raymond Nelson, VP

Geographic Area(s) Served: Baltimore City. Baltimore Co.

Type of Service Provided: Flexible route service. Pre-scheduled response service. Demand response service. Taxicab service.

Population Groups Served: General Public. Elderly / Disabled (ambulatory).

Days / Hours of Service: Weekdays (24 hr). Saturday (24 hr). Sunday (24 hr). Holiday (24 hr).

Trip Purposes Served: Unrestricted trip purposes.

Service Features: Curb-to-Curb service. Door-to-Door service. Door through Door service. Intermediate stops between pickup / dropoff points. Vehicle waiting service.

Fare Charged: Variable cost depending on service provided based on Maryland Public Service Commission approved rates.

Type of Vehicles Operated: Automobile. Station wagon. Van.

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TYPES OF TRANSPORTATION PROVIDERS

PUBLIC TRANSPORTATION PROVIDERS

ANNAPOLIS TRANSIT

ANNE ARUNDEL COUNTY DEPT. OF AGING & DISABILITIES

CARROLL AREA TRANSIT SYSTEM

CONNECT-A-RIDE

COUNTYRIDE

HARFORD TRANSIT

HOWARD TRANSIT / HT RIDE

MARYLAND TRANSIT ADMINISTRATION (MTA)

PRIVATE TRANSPORTATION PROVIDERS

ACTION IN MATURITY, INC.

ACTIVE DAY OF HARFORD MEDICAL ADULT DAY CARE

AMERICAN BEST TRANSPORTATION

AMERICAN LIMOUSINES

BALTIMORE LIMOUSINES

BALTIMORE TAXI CAB ASSOCIATION, INC.

BRIGHTVIEW ASSISTED LIVING OF CATONSVILLE

BROWNS COMMUNITY OUTREACH

C & Z TRANSPORTATION

CHANGE, INC.

CHECKER CAB ASSOCIATION

C. K. TRANSPORT, INC.

D & R RIDES, LLC (dba KANGROO COACH)

DOOR TO DOOR SHUTTLE SERVICE, LLC

FAMILY & CHILDREN'S SERVICES OF CENTRAL MARYLAND - ADULT DAY SERVICES

GLEN MEADOWS RETIREMENT COMMUNITY

HART HERITAGE HOME ASSISTED LIVING & ALZHEIMER'S CARE

HARVEST TIME TRANSPORTATION SERVICE, INC.

HOPKINS ElderPlus (PACE)

J & G TRANSPORTATION, LLC

JIMMY'S CAB

LEONARD SEDAN SERVICE

MAYS CHAPEL RIDGE - BRIGHTVIEW SENIOR LIVING

MBS SEDAN LIMOUSINE, LTD

MERCY RIDGE

MOVEABLE FEAST

NEIGHBOR RIDE, INC.

PARADISE ADULT MEDICAL DAY CARE

PENN-MAR ORGANIZATION

PICKTON TRANSPORTATION, LLC

PIPESH FAMILY CARE HOME

PROVIDENCE ACTIVITY CENTER NORTH

PROVIDENCE CENTER, INC.

PRINCETO TRANSPORTATION SERVICES

RAY OF HOPE BAPTIST CHURCH

RESERVE-A-RIDE

RIDE PARTNERS

RIDE RIGHT

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ST. ANN ADULT DAY SERVICES

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SUNSHINE TRANSPORTATION, LLC

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Y & J TRANSPORTATION SERVICE

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YELLOW-CHECKER CAB

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MEDICAL ASSISTANCE TRANSPORTATION PROVIDERS

ADVANTAGE AMBULANCE GROUP, INC.
AMERICAN OXYGEN & WHEELCHAIR TRANSPORTATION
ER AMBULANCE & MEDICAL TRANSPORTATION, LLC
GUARDIAN MEDICAL TRANSPORT, INC.
HAVRE DE GRACE AMBULANCE CORPS, INC.
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TRANSPORTATION PROVIDERS SERVING ENTIRE BALTIMORE REGION

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BALTIMORE LIMOUSINES
D & R RIDES, LLC (dba KANGROO COACH)
MBS SEDAN LIMOUSINE, LTD
PICKTON TRANSPORTATION, LLC
RIDE RIGHT
RILL'S BUS SERVICE
VAN GO SEDAN SERVICE, LLC
WORKFORCE TRANSPORTATION & REFERRAL CENTER

TRANSPORTATION PROVIDERS SERVING BALTIMORE CITY

ACTION IN MATURITY, INC.

ADVANTAGE AMBULANCE GROUP, INC.

AMERICAN BEST TRANSPORTATION

AMERICAN LIMOUSINES

AMERICAN OXYGEN & WHEELCHAIR TRANSPORTATION

BALTIMORE LIMOUSINES

BALTIMORE TAXI CAB ASSOCIATION, INC.

BRIGHTVIEW ASSISTED LIVING OF CATONSVILLE

BROWNS COMMUNITY OUTREACH

C & Z TRANSPORTATION

CHECKER CAB ASSOCIATION

C. K. TRANSPORT, INC.

COUNTYRIDE

D & R RIDES, LLC (dba KANGROO COACH)

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GLEN MEADOWS RETIREMENT COMMUNITY

HART HERITAGE HOME ASSISTED LIVING & ALZHEIMER'S CARE

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TONEY'S QUALITY & CARE MOBILITY SERVICE

TRANSCARE MARYLAND

TRANSFORMATION CHURCH OF JESUS CHRIST

VALLEY CAB ASSOCIATION, INC.

VAN GO SEDAN SERVICE, LLC

VEOLIA TRANSPORTATION

VESSEL OPERATIONS, INC.

WORKFORCE TRANSPORTATION & REFERRAL CENTER

Y & J TRANSPORTATION SERVICE

YELLOW CAB

YELLOW-CHECKER CAB

YELLOW TRANSPORTATION SERVICES

TRANSPORTATION PROVIDERS SERVING CARROLL COUNTY

ADVANTAGE AMBULANCE GROUP, INC.

AMERICAN LIMOUSINES

BALTIMORE LIMOUSINES

CARROLL AREA TRANSIT SYSTEM

CHANGE, INC.

D & R RIDES, LLC (dba KANGROO COACH)

ER AMBULANCE & MEDICAL TRANSPORTATION, LLC

GUARDIAN MEDICAL TRANSPORT, INC.

J & G TRANSPORTATION, LLC

MBS SEDAN LIMOUSINE, LTD

PENN-MAR ORGANIZATION

PICKTON TRANSPORTATION, LLC

WORKFORCE TRANSPORTATION & REFERRAL CENTER

TRANSPORTATION PROVIDERS SERVING HARFORD COUNTY

ACTIVE DAY OF HARFORD MEDICAL ADULT DAY CARE

ADVANTAGE AMBULANCE GROUP, INC.

AMERICAN LIMOUSINES

BALTIMORE LIMOUSINES

D & R RIDES, LLC (dba KANGROO COACH)

FAMILY & CHILDREN'S SERVICES OF CENTRAL MARYLAND - ADULT DAY SERVICES

GLEN MEADOWS RETIREMENT COMMUNITY

HARFORD TRANSIT

HART HERITAGE HOME ASSISTED LIVING & ALZHEIMER'S CARE

HAVRE DE GRACE AMBULANCE CORPS, INC.

MARYLAND TRANSIT ADMINISTRATON (MTA)

MBS SEDAN LIMOUSINE, LTD

PENN-MAR ORGANIZATION

PICKTON TRANSPORTATION, LLC

RIDE RIGHT

RILL'S BUS SERVICE

SUNSHINE TRANSPORTATION, LLC

VAN GO SEDAN SERVICE, LLC

WORKFORCE TRANSPORTATION & REFERRAL CENTER

TRANSPORTATION PROVIDERS SERVING HOWARD COUNTY

ADVANTAGE AMBULANCE GROUP, INC.

AMERICAN LIMOUSINES

BALTIMORE LIMOUSINES

BRIGHTVIEW ASSISTED LIVING OF CATONSVILLE

CONNECT-A-RIDE

D & R RIDES, LLC (dba KANGROO COACH)

DOOR TO DOOR SHUTTLE SERVICE, LLC

HOWARD TRANSIT / HT RIDE

MARYLAND TRANSIT ADMINISTRATON (MTA)

MBS SEDAN LIMOUSINE, LTD

NEIGHBOR RIDE, INC.

PICKTON TRANSPORTATION, LLC

PRINCETO TRANSPORTATION SERVICES

RIDE RIGHT

RILL'S BUS SERVICE

SUNSHINE TRANSPORTATION, LLC

TRANSCARE MARYLAND

VAN GO SEDAN SERVICE, LLC

VEOLIA TRANSPORTATION

WINTER GROWTH, INC.

WORKFORCE TRANSPORTATION & REFERRAL CENTER

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POPULATION GROUPS SERVED BY TRANSPORTATION PROVIDERS

TRANSPORTATION SERVICE FOR GENERAL ELDERLY / DISABLED POPULATION

ADVANTAGE AMBULANCE GROUP, INC.

AMERICAN BEST TRANSPORTATION

AMERICAN LIMOUSINES

AMERICAN OXYGEN & WHEELCHAIR TRANSPORTATION

ANNAPOLIS TRANSIT

ANNE ARUNDEL COUNTY DEPT. OF AGING & DISABILITIES

BALTIMORE LIMOUSINES

BALTIMORE TAXI CAB ASSOCIATION, INC.

C & Z TRANSPORTATION

CARROLL AREA TRANSIT SYSTEM

CHECKER CAB ASSOCIATION
C. K. TRANSPORT, INC.
CONNECT-A-RIDE
COUNTYRIDE
D & R RIDES, LLC (dba KANGROO COACH)
DOOR TO DOOR SHUTTLE SERVICE, LLC
ER AMBULANCE & MEDICAL TRANSPORTATION, LLC
GUARDIAN MEDICAL TRANSPORT, INC.
HARFORD TRANSIT
HARVEST TIME TRANSPORTATION SERVICE, INC.
HAVRE DE GRACE AMBULANCE CORPS, INC.
HOWARD TRANSIT / HT RIDE
J & G TRANSPORTATION, LLC
JIMMY'S CAB
LEONARD SEDAN SERVICE
MARYLAND TRANSIT ADMINISTRATON (MTA)
MBS SEDAN LIMOUSINE, LTD
PICKTON TRANSPORTATION, LLC
PRINCETO TRANSPORTATION SERVICES
RIDE RIGHT
RILL'S BUS SERVICE
ST. ANN ADULT DAY SERVICES
SUN CAB CO.

SUNSHINE TRANSPORTATION, LLC

TAXICARD PROGRAM

TONEY'S QUALITY & CARE MOBILITY SERVICE

TRANSCARE MARYLAND

VALLEY CAB ASSOCIATION, INC.

VAN GO SEDAN SERVICE, LLC

VEOLIA TRANSPORTATION

VESSEL OPERATIONS, INC.

Y & J TRANSPORTATION SERVICE

YELLOW CAB

YELLOW-CHECKER CAB

YELLOW TRANSPORTATION SERVICES

**TRANSPORTATION SERVICE FOR ELDERLY / DISABLED CLIENTS IN
SPECIFIC PROGRAMS**

ACTION IN MATURITY, INC.

ACTIVE DAY OF HARFORD MEDICAL ADULT DAY CARE

BRIGHTVIEW ASSISTED LIVING OF CATONSVILLE

BROWNS COMMUNITY OUTREACH

CHANGE, INC.

FAMILY & CHILDREN'S SERVICES OF CENTRAL MARYLAND - ADULT DAY
SERVICES

GLEN MEADOWS RETIREMENT COMMUNITY

HART HERITAGE HOME ASSISTED LIVING & ALZHEIMER'S CARE

HOPKINS ElderPlus (PACE)

MAYS CHAPEL RIDGE - BRIGHTVIEW SENIOR LIVING

MERCY RIDGE

MOVEABLE FEAST

NEIGHBOR RIDE, INC.

PARADISE ADULT MEDICAL DAY CARE

PENN-MAR ORGANIZATION

PIPESH FAMILY CARE HOME

PROVIDENCE ACTIVITY CENTER NORTH

PROVIDENCE CENTER, INC.

RAY OF HOPE BAPTIST CHURCH

RESERVE-A-RIDE

RIDE PARTNERS

ST. ANN ADULT DAY SERVICES

TENDER CARE KASTLE

TRANSFORMATION CHURCH OF JESUS CHRIST

WINTER GROWTH, INC.

WORKFORCE TRANSPORTATION & REFERRAL CENTER

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AMBULATORY / NON-AMBULATORY PASSENGERS SERVED BY TRANSPORTATION PROVIDERS

TRANSPORTATION PROVIDERS SERVING BOTH AMBULATORY AND NON-AMBULATORY PASSENGERS

ACTION IN MATURITY, INC.

ACTIVE DAY OF HARFORD MEDICAL ADULT DAY CARE

ADVANTAGE AMBULANCE GROUP, INC.

AMERICAN OXYGEN & WHEELCHAIR TRANSPORTATION

ANNAPOLIS TRANSIT

ANNE ARUNDEL COUNTY DEPT. OF AGING & DISABILITIES

BRIGHTVIEW ASSISTED LIVING OF CATONSVILLE

CARROLL AREA TRANSIT SYSTEM

CHANGE, INC.

C. K. TRANSPORT, INC.

CONNECT-A-RIDE

COUNTYRIDE

ER AMBULANCE & MEDICAL TRANSPORTATION, LLC

GLEN MEADOWS RETIREMENT COMMUNITY

GUARDIAN MEDICAL TRANSPORT, INC.

HARFORD TRANSIT

HART HERITAGE HOME ASSISTED LIVING & ALZHEIMER'S CARE

HAVRE DE GRACE AMBULANCE CORPS, INC.

HOPKINS ElderPlus (PACE)

HOWARD TRANSIT / HT RIDE

J & G TRANSPORTATION, LLC

MARYLAND TRANSIT ADMINISTRATION (MTA)

MAYS CHAPEL RIDGE - BRIGHTVIEW SENIOR LIVING

MERCY RIDGE

MOVEABLE FEAST

PENN-MAR ORGANIZATION

PICKTON TRANSPORTATION, LLC

PROVIDENCE ACTIVITY CENTER NORTH

PROVIDENCE CENTER, INC.

RESERVE-A-RIDE

RIDE RIGHT

RILL'S BUS SERVICE

ST. ANN ADULT DAY SERVICES

TENDER CARE KASTLE

TRANSCARE MARYLAND

VEOLIA TRANSPORTATION

WINTER GROWTH, INC.

WORKFORCE TRANSPORTATION & REFERRAL CENTER

TRANSPORTATION PROVIDERS SERVING ONLY AMBULATORY PASSENGERS

AMERICAN BEST TRANSPORTATION

AMERICAN LIMOUSINES

BALTIMORE LIMOUSINES

BALTIMORE TAXI CAB ASSOCIATION, INC.

BROWNS COMMUNITY OUTREACH

C & Z TRANSPORTATION

CHECKER CAB ASSOCIATION

D & R RIDES, LLC (dba KANGROO COACH)

DOOR TO DOOR SHUTTLE SERVICE, LLC

FAMILY & CHILDREN'S SERVICES OF CENTRAL MARYLAND - ADULT DAY SERVICES

HARVEST TIME TRANSPORTATION SERVICE, INC.

JIMMY'S CAB

LEONARD SEDAN SERVICE

MBS SEDAN LIMOUSINE, LTD

NEIGHBOR RIDE, INC.

PARADISE ADULT MEDICAL DAY CARE

PIPESH FAMILY CARE HOME

PRINCETO TRANSPORTATION SERVICES

RAY OF HOPE BAPTIST CHURCH

RIDE PARTNERS

SUN CAB CO.

SUNSHINE TRANSPORTATION, LLC

TAXICARD PROGRAM

TONEY'S QUALITY & CARE MOBILITY SERVICE

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VALLEY CAB ASSOCIATION, INC.

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VESSEL OPERATIONS, INC.

Y & J TRANSPORTATION SERVICE

YELLOW CAB

YELLOW-CHECKER CAB

YELLOW TRANSPORTATION SERVICES

SURVEY FOR 2006 - 2007 DIRECTORY OF SPECIALIZED TRANSPORTATION SERVICES FOR ELDERLY AND DISABLED INDIVIDUALS

Listing in the 2006 - 2007 edition of the Out and About Travel Guide is **FREE** and is provided as a public service for the citizens of the Baltimore region. If you wish to be included in interim revisions of this guide, please fill out and return this survey form to Baltimore Metropolitan Council, Regional Information Center, 2700 Lighthouse Point East, Suite 310, Baltimore, MD 21224, 410-732-9570, Fax 410-732-9488, or Email <ric@baltometro.org>. Also use this form to report any additions or corrections to the information in the 2006 - 2007 Out & About Travel Guide (published October 2006).

1. Agency / Company / Organization Name _____

2. Address _____

3. Phone Number: _____

Fax: _____

E-mail: _____

4. Contact Person(s) _____

5. Type of Agency / Company / Organization (check one)

Public

Private non-profit

Private for-profit

Other (specify) _____

6. Characteristics of service provided (check all that apply)

Regularly scheduled (fixed) route service

Deviated route service (fixed routes that can be modified for nearby pickups)

- Demand response service (immediate service upon request)
- Pre-scheduled response service (advance reservations required)
- Other (please specify) _____

7. Type of service provided (check all that apply)
- Public transit (fixed schedule / fixed route service)
 - Paratransit (flexible route service by appointment)
 - Taxicab
 - Sedan
 - Ambulance (medical assistance transportation)
 - Trips provided by volunteer drivers affiliated with a local organization
 - Other (specify) _____

8. Geographic area served (check all that apply)
- Baltimore City
 - City of Annapolis
 - Anne Arundel County
 - Baltimore County
 - Carroll County
 - Harford County
 - Howard County
 - Other geographic area (identify area served) _____

9. Days and hours of service
- Weekday daytime / hours _____
 - Weekday evening / hours _____
 - Saturday / hours _____
 - Sunday / hours _____
 - Holiday / hours _____
 - Other service periods (specify) _____

10. Client / population group(s) served (check all that apply)
- General public
 - Elderly (age 65+) (specify other age group served) _____
 - Individuals with disabilities (specify whether individuals served are ambulatory, non-ambulatory, or require special travel assistance) _____
 - _____
 - _____
 - Individuals affiliated with a community-based organization or private group (specify organization / group with whom eligible riders are affiliated) _____
 - _____
 - Economically disadvantaged (specify income-based eligibility requirements) _____
 - _____

11. Eligibility requirements to use service. (Specify any eligibility certification needed and where this can be obtained. Indicate contact person and phone number.)

12. Type of trips provided (check all that apply)

- Medical trips
- Employment trips
- Life Maintenance trips *
- Shopping trips **
- Socialization trips ***

* Life Maintenance trips include food shopping, financial-related, legal-related, government service-related trips, etc.

** Shopping trips include all other retail shopping trips other than food shopping.

*** Socialization trips include visiting family and friends, dining out, entertainment, religious activities, senior center visits, etc.

13. Service features provided (check all that apply)

- Intermediate stops between pickup / drop-off points
- Vehicle waiting service
- Curb-to-curb service
- Door-to-door service
- Door-through-door service
- Travel companion service (without extra charge)
- Travel companion service (with extra charge)
- Other service features provided (specify) _____

14. Trip reservation requirements (specify reservation lead time for types of trips)

15. Rider charge for trip service (specify if trip charge varies for different types of riders or different trip types)

16. Trip payment options (check all that apply)

- Cash
- Ticket / farecard / travel voucher
- Third party reimbursement

- Voluntary donation
- No cost
- Other (specify) _____

17. Types of passenger vehicles operated (check all that apply and indicate which type(s) are lift or ramp equipped)

- Sedan
- Station wagon
- Van
- Minibus
- Bus
- Ambulance
- Other (specify) _____

Thank you for your cooperation in completing this important survey. The information you provide will greatly assist in improving the mobility and quality of life for citizens of the Baltimore region that have special transportation needs.